# **Sunrise Farm Rules and Information**

updated August, 2011

Equine activities go hand in hand with safety. These rules are for everyone's safety; yours, your child, the instructor and the animals. Please take time to read and follow them, because we all want to have fun.

### **Student Dress Code**

- Students are required to wear hard soled boot with a heel. Absolutely NO TENNIS SHOES! Shoes tend to slip through the stirrups of the saddle and can get stuck, a heeled shoe will prevent this. You can find decent riding boots/shoes at second hand stores. Really, I'm not joking. Cowboy boots, paddock boots, lacers (lace up leather dress looking shoes), and hiking shoes/boots all make for a safe riding shoe.
- Students are required to wear long pants. Stirrup leathers can pinch your legs if you ride in shorts (I have scars...), long pants prevent this. Also it is good practice to always wear long pants around horses. Jeans are great.
- Long hair must be pulled back. Visibility reasons.
- As with other sports, please no loose or hanging jewelry.
- Students are highly recommended to wear an ASTM approved/SEI certified helmet. The riding waiver lets you sign off on this, however, falling off is a part of learning how to ride. I have witnessed some really bad falls, (and had a few myself) trust me helmets save lives.

We are a fully insured facility, however students and parents must sign a release/waiver before participating in equine activities at Sunrise Farm.

### **Barn Rules**

- No running or shouting in the barn and around the horses. Sudden movements and loud noises tend to spook the horses.
- No smoking in or around barn! Hay is highly flammable and I really like that barn.
- Absolutely no drug use of any kind! Anyone caught with any type of drugs on the property will be terminated from the lesson program.
- Leave your dog at home.
- Students should leave their cell phones in their car or with their parents. If the parent is participating in the lesson, the phones should be on vibrate only.
- Parents are welcomed and encouraged to stay during the lessons, and are required to remain on the property for the first three lessons.
- All lessons/trail rides will be paid before the session starts. I can take check or cash. No payment, no session.
- If the student(s) are late to their lesson/trail ride this only cuts into "their" scheduled time. We will not run a lesson/trail ride over the scheduled time.
- Do not show up with extra riders. All lessons/trail rides must be scheduled, we can only accommodate those who are scheduled. Sunrise Farm reserves the right to decline anyone who is an "extra" rider.
- Children must be picked up on time, there will be a 15 minute grace period (I understand things happen). After 15 minutes with out a phone call you will be charged the price for an additional session. You are scheduled for an hour slot, there could be others scheduled after you.
- Sunrise Farm reserves the right to decline services to anyone at anytime.

## **Cancellation Policy and Fees**

\*This does not include cancellation due to weather conditions\*

### \*All cancellations must be made by phone call\*

- To avoid being charged for a missed lesson/trail ride the client must inform Sunrise Farm at least 24 hours in advance that the student will miss a lesson/trail ride.
- If the client is unable to cancel within 24 hours you will be charged for half of the total amount of your lesson/trail ride.
- If the client has failed to cancel and the student is a "no-show" to their scheduled lesson/trail ride then you will be charged the total amount of your lesson/trail ride.
- All cancellation fees are to be payed at the next scheduled lesson/trail ride.
- If a client refuses to pay their cancellation fees Sunrise Farm reserves the right to decline further services until the fees are paid in full.
- Sunrise Farm reserves the right to cancel lessons/trail rides due to weather conditions, animal availability or emergencies. No fees will be issued, all prepaid sessions will be refunded in full or rescheduled. Val will notify you ASAP about the cancellation and possible rescheduling options.
- If any check issued to Val Jones/Sunrise Farm is returned for insufficient funds, the client must immediately pay Val Jones/Sunrise Farm cash in the amount of the check, plus any bank charges that Val Jones/Sunrise Farm may incur as a result of the returned check.
- If the weather is unfavorable and you haven't received a cancellation call from Val, please call to see if the lesson/trial ride is still on.

### FYI

- My phone number is 440-477-6429. Call or text me, if I don't answer leave a message I'll get back to you ASAP.
- The address is 26140 State Route 58 Wellington OH 44090.
- Let me know if your child has any allergies.
- Ohio has crazy weather. If in doubt give me a call, we could always have a "barn" lesson. I will never take a lesson/trail ride out if there is a thunder storm.
- Summertime on the farm is very buggy. Only morning and evening lessons during summer.
- Our farm is overrun with plants! If you see anything you like let me know, I'll be sure to send it home with you.
- Our farm is overrun with manure! If you want any let me know, I'll be sure to send some home with you.

