

# Trevor Parker

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## Overview

I believe that a love for what you do and the discipline to do it right is both self-rewarding and productive. Technology ultimately exists to make people happier, and working with technology intrinsically makes me happy.

I currently have the joy of dabbling in a little customer support here, a little system administration there, and a bit of coding to top it all off.

## Technologies

**Languages** Perl, Python, Go, JavaScript, Bash, Ruby

**Tools and frameworks** Git, Redis, HTML5, CSS3, jQuery, Bottle, MySQL, Nagios

**Server components** Linux, Apache, Nginx, IPv6

## Experience

### Linode, Galloway, NJ

Software Developer

March 2012-Present

- Prioritize and implement feature requests involving mission-critical software.
- Collaborate with developers in a fast-paced, agile environment.
- Maintain and troubleshoot infrastructural services and servers.

Linux Technical Support

May 2011-March 2012

- Supported a wide range of customers, from Linux novices to seasoned administrators, by phone, email, IRC, and ticket system.
- Identified and assisted with troubleshooting a diverse range of server and system issues.
- Escalated infrastructural issues to system administrators, network engineers, and management when necessary.
- Developed internal software enhancements for support team.

### National Weather Service, Peachtree City, GA

Web Operations Volunteer

June 2006-June 2007

- Developed a survey system, including front-end interface and database, utilizing PHP and MySQL.
- Assisted with local weather forecast office website maintenance.
- Participated in and shadowed daily office activities, including forecasting and issuing weather products.

## Education

### B.B.A., Management Information Systems

Georgia College & State University, Milledgeville, GA

May 2011