Trevor Tanner

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EDUCATION

Santa Monica College   Santa Monica, CA

Associate of Science Degree - Computer Programming   Present

EXPERIENCE

TT Web Development & Design   Culver City, CA
Founder/Lead Programmer   3/2019 - Present

- Write and debug all code for multiple contracted projects
- Actively engage with clients on needs for their personalized websites with weekly contact via phone and email
- Test code on local environment using XAMPP and Linux servers
- Publish websites using Laravel Forge and DigitalOcean, as well as G Suite for email servers

Spectrum   Los Angeles, CA
RSC Representative II   7/2018 - Present

- Collaborate with technicians to troubleshoot cable, internet, phone equipment; as well as electronic accounts during installations and service appointments
- Successfully complete perpetually changing deadlines for arrivals while meeting quota standards for call efficiency
- Provide an ongoing dialogue with customers to inform of late arrivals and resolve escalations relating to technicians and appointments
- Maintain an active line of communication with other colleagues, managers, and contractors on a daily basis resulting in the highest on time arrivals and lowest call holding times in my area of management

Tama Lacrosse   Los Angeles, CA
Western Regional Sales Representative   7/2017- Present

- Responsible for developing sales contacts in the lacrosse community in the southern California region
- Create team sales proposals for equipment, uniforms, apparel and field for schools and youth athletic clubs
- On site lacrosse sales and service at lacrosse tournaments and festivals

Store Manager   Colorado Springs, CO
                                                                                                                 1/2015 - 7/2017
- Managed personnel including hiring/termination, scheduling, and performance reviews
- Determined inventory levels and managed the purchasing/receipt/transaction workflow
- Collaborated with suppliers to evaluate and order products appropriate for the lacrosse market
- Accountable for physical inventory management counts, adjustments, and shrinkage analysis

SKILLS/CERTIFICATIONS

- Proficient in Laravel Framework, PHP and MySQL
- Experienced with MS Office products, WFX, CSG and retail point of sale systems
- Educated in HTML,CSS, C, Javascript, and Vue.JS
- Entry Level Programming Department Certificate (SMC)