Trevor Tanner

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EDUCATION

Santa Monica College

Pursuing a degree in Computer Programming

Santa Monica, CA

Present

EXPERIENCE

Spectrum Cable

Los Angeles, CA

RSC Representative II
7/2018-Present
- Worked with technicians to troubleshoot equipment and accounts during installs and service appointments
- Routed jobs via WFX to get all work scheduled for the day out and get the techs there on time
- Called customers to inform of late arrivals and to resolve escalations relating to techs and appointments

Tama Lacrosse

Los Angeles, CA

Western Regional Sales Representative
7/2017- Present
- Responsible for developing sales contacts in the lacrosse community in southern California
- Creating team sales proposals for equipment, uniforms, apparel and field for schools and youth athletic clubs
- On site lacrosse sales and service at lacrosse tournaments and festivals

Pieology

Culver City, CA

Assistant Manager
9/2017- 6/2018
- Managed up to 5 employees and helped customers based on their specific needs
- Handled orders both in store and through delivery apps (Uber Eats, Grubhub, Postmates, etc.)
- Open and closed location on constant basis, both alone and with other employees
- Interviewed potential employees about open positions
- Created schedule for workers every week and did orders for inventory

SKILLS

- Skilled in understanding the customer needs and translating those into products and services
- Proficient in MS Office products, PHP, Laravel, JS and other web development languages
- Founder and main developer of TT Development and Design, a website building company