



# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Lenovo Customer Experience for Service (RWSW105r2)*

on

*21-Nov-2024*

**Lenovo®**



# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

Lenovo Commercial Portfolio (RWSW221)

on

21-Nov-2024

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Lenovo Small-to-Medium-Sized Business (SMB) and Education Portfolio (RWSW222)*

on

*21-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Lenovo Consumer Portfolio (RWSW223)*

on

*21-Nov-2024*

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This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Lenovo AR/VR, Smart Collaboration and IoT Solutions Portfolio (RWSW224)*

on

*21-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

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*Lenovo Gaming Portfolio (RWSW225)*

on

*21-Nov-2024*

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# NPI CERTIFICATE

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*Lenovo Customer Service for Service Technicians (RWSW228)*

on

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Lenovo Service (RWSW229)*

on

*21-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*CID (APFV086)*

on

*22-Nov-2024*

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

Faulty Storage, Data loss, Data backup. Data recovery (APFV087)

on

22-Nov-2024

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Multiple repairs (APFV088)*

on

*22-Nov-2024*

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*New issue found (APFV089)*

on

*22-Nov-2024*

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This is to certify that

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has completed the course

Long repair time due to Parts DOA (APFV090)

on

22-Nov-2024

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This is to certify that

*Hari Hara Sudhan*

has completed the course

Troubleshooting: Scientific Method (CARW230)

on

22-Nov-2024

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

Troubleshooting: Lenovo Method (CARW231)

on

22-Nov-2024

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

LSTC Lenovo Service Tool Center Service Training (CSWi22S)

on

22-Nov-2024

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Windows BitLocker (CSWW209)*

on

*22-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*PC Basics (RWSW203r2)*

on

*22-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

Operating System Recovery (RWSW207r2)

on

22-Nov-2024

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# Certificate of completion

This is to certifiy that

*Hari Hara Sudhan*

has completed the module

*Lenovo Resources (RWSW232)*

on

*22-Nov-2024*



# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Customer Induced Damage (CID) Guide (APFD003)*

on

*26-Nov-2024*

**Lenovo®**



# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*India FSE Final Certification Assessment (INFSET009)*

on

*26-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

Lenovo IdeaPad Duet Chromebook VR\_SCORM (APCD194)

on

27-Nov-2024

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Lenovo Technical Issue Summary List - Think - Nov 2024 (APCD196)*

on

*27-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Introducing Smart Care (CCCV130)*

on

*27-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Smart Care for Mobile (CCCV131)*

on

*27-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

IdeaCentre Tower (8L, 9) Service & Support Training (MCDW2220)

on

27-Nov-2024

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Lenovo A100 & Lenovo V100 Service & Support Training (MCDW2230)*

on

*27-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*ThinkBook 16 Gen 7 WoS Service & Support Training (MCNW20U0)*

on

*27-Nov-2024*

**Lenovo®**



# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Yoga Slim 7i Aura Edition (15", 9) Service & Support Training (MCNW20V0)*

on

*27-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*ThinkSmart Tiny Kit Service & Support Training (MSOW2050)*

on

*27-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*ThinkCentre M90q Gen 5 Service & Support Training (MTCW2380)*

on

*27-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Handling Difficult Customers (CPSW319)*

on

*28-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Lenovo Diagnostics (CSWi21Y)*

on

*28-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*ThinkCentre M75t Gen 5 Service & Support Training (MTCW2400)*

on

*27-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Warranty Service Authorization Exam: ASP & Onsite (RWST217)*

on

*28-Nov-2024*

**Lenovo®**



# NPI CERTIFICATE

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*Hari Hara Sudhan*

has completed the course

*Service Technician Best Practices (RWSV210r2)*

on

*28-Nov-2024*

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# NPI CERTIFICATE

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*Hari Hara Sudhan*

has completed the course

*Common Issues and Maintenance Methods (RWSW201A)*

on

*28-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*System Board Service (RWSW206r2)*

on

*28-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Field Service Engineer Onboarding Process (RWSW300A)*

on

*28-Nov-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

Lenovo Technical Issue Summary List - Idea - Dec 2024 (APCD207)

on

*03-Dec-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

Lenovo AI Now Support Training (CSWi23T)

on

*03-Dec-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

ThinkPad Memory Self Repair Tool (CSWi23W)

on

*03-Dec-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Legion Tower 7i (34L, 10) Service & Support Training (MCDW2240)*

on

*03-Dec-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

IdeaPad Slim 5i (14", 10) / IdeaPad Slim 5i (16", 10) Service & Support Training (MCNW21C0)

on

*03-Dec-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

ThinkCentre neo 50s Gen 5 Service & Support Training (MTCW2410)

on

*03-Dec-2024*

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

Lenovo K14 Gen 3 Service & Support Training (MTPW2570)

on

03-Dec-2024

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

ThinkPad T14s Gen 6 AMD Service & Support Training (MTPW2590)

on

*03-Dec-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*ThinkPad X1 Carbon Gen 13 Service & Support Training (MTPW2600)*

on

*03-Dec-2024*

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# NPI CERTIFICATE

This is to certifiy that

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has completed the course

Lenovo Technical Issue Summary List - Think - Dec 2024 (APCD206)

on

12-Dec-2024

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# NPI CERTIFICATE

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*Hari Hara Sudhan*

has completed the course

*Omnichannel Chat Training (CPRV002)*

on

*30-Dec-2024*

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# NPI CERTIFICATE

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*Hari Hara Sudhan*

has completed the course

IdeaPad Slim 3i (14/15/16, 10) / IdeaPad Slim 3 (14/15/16, 10) Service & Support Training (MCNW21E0)

on

30-Dec-2024

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# NPI CERTIFICATE

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*Hari Hara Sudhan*

has completed the course

*Lenovo Technical Issue Summary List - Think - Jan 2025 (APCD214)*

on

*31-Dec-2024*

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# NPI CERTIFICATE

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*Hari Hara Sudhan*

has completed the course

*Lenovo Technical Issue Summary List - Idea - Jan 2025 (APCD215)*

on

*31-Dec-2024*

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*Hari Hara Sudhan*

has completed the course

*Lenovo 500e Chromebook Gen 4s Service & Support Training (MCNW21A0)*

on

*31-Dec-2024*

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This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*ThinkBook 14 Gen 8 / ThinkBook 16 Gen 8 Service & Support Training (MCNW21D0)*

on

*31-Dec-2024*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

Lenovo Accessories Portfolio (RWSW226)

on

28-Nov-2024

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# CERTIFICATE

This certificate is proudly presented to

*Hari Hara Sudhan*

For successfully completing

Lenovo Legion 5i (15", 10) Service & Support Training (MCNW21Z0)

on

02-Jun-2025

# CERTIFICATE

This certificate is proudly presented to

*Hari Hara Sudhan*

For successfully completing

*LOQ 15 & 17 Gen 10 Service & Support Training (MCNW22B0)*

on

*02-Jun-2025*



# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

Lenovo Vantage Simulator for Gaming (CSWW223)

on

24-Jan-2025

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# NPI CERTIFICATE

This is to certify that

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has completed the course

MSD Updates - Landing Page & Agent Assistant (CCCV205)

on

01-Feb-2025

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

IdeaPad Pro 5i (16", 10) Service & Support Training (MCNW21F0)

on

*01-Feb-2025*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

ThinkCentre neo 30s Gen 5 Service & Support Training (MTCW2420)

on

08-Feb-2025

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This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Lenovo Technical Issue Summary List - Think - Feb 2025 (APCD219)*

on

*08-Feb-2025*

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# NPI CERTIFICATE

This is to certifiy that

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has completed the course

Lenovo Technical Issue Summary List - Idea - Feb 2025 (APCD220)

on

08-Feb-2025

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# NPI CERTIFICATE

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*Hari Hara Sudhan*

has completed the course

*ThinkSmart Core Gen 2 Service & Support Training (MSOW2060)*

on

*08-Feb-2025*

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This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Lenovo Technical Issue Summary List - Think - Mar 2025 (APCD230)*

on

*11-Mar-2025*

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Lenovo Technical Issue Summary List - Idea - Mar 2025 (APCD231)*

on

*11-Mar-2025*

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Lenovo Diagnostics Windows ARM Version Service & Support Training (CSWi23I)*

on

*11-Mar-2025*

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Lenovo Vantage 2024 Updates (CSWi23Z)*

on

*11-Mar-2025*

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This is to certify that

*Hari Hara Sudhan*

has completed the course

*Legion Tower 5 (30L, 10) Service & Support Training (MCDW2250)*

on

*11-Mar-2025*

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This is to certify that

*Hari Hara Sudhan*

has completed the course

Yoga 7i 2-in-1 (14" / 16", 10) Service & Support Training (MCNW21G0)

on

11-Mar-2025

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

Yoga Slim 7i Aura Edition (14",10)/Lenovo Slim 7i Aura Edition (14",10) Service & Support Training (MCNW21H0)

on

11-Mar-2025

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# NPI CERTIFICATE

This is to certify that

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Yoga 9i 2-in-1 Aura Edition (14", 10) Service & Support Training (MCNW21I0)

on

11-Mar-2025

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This is to certify that

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*Yoga Slim 9 (14", 10) Service & Support Training (MCNW21J0)*

on

*11-Mar-2025*

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This is to certify that

*Hari Hara Sudhan*

has completed the course

*ThinkPad X9-15 Gen 1 Service & Support Training (MTPW2610)*

on

*11-Mar-2025*

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*ThinkPad X9-14 Gen 1 Service & Support Training (MTPW2620)*

on

*11-Mar-2025*

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has completed the course

*The Lenovo Story (RWSW227)*

on

*28-Mar-2025*

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Lenovo Technical Issue Summary List - Think - Apr 2025 (APCD236)*

on

*10-Apr-2025*

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# CERTIFICATE

This certificate is proudly presented to

*Hari Hara Sudhan*

For successfully completing

Lenovo Technical Issue Summary List - Idea - Apr 2025 (APCD237)

on

10-Apr-2025



# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Yoga AIOi (32",10) Service & Support Training (MCDW2260)*

on

*10-Apr-2025*

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Yoga AIOi (27", 10) Service & Support Training (MCDW2280)*

on

*10-Apr-2025*

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This is to certifiy that

*Hari Hara Sudhan*

has completed the course

IdeaPad Pro 5i (14", 10)/IdeaPad Pro 5 (14", 10) Service & Support Training (MCNW21K0)

on

10-Apr-2025

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This is to certify that

*Hari Hara Sudhan*

has completed the course

Lenovo Chromebook Plus 2-in-1 (14", 10) Service & Support Training (MCNW21L0)

on

10-Apr-2025

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

IdeaPad 5i 2-in-1 (14" / 16", 10) / IdeaPad 5 2-in-1 (14" / 16", 10) Service & Support Training (MCNW21M0)

on

10-Apr-2025

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*ThinkBook 14 2-in-1 Gen 5 Service & Support Training (MCNW2100)*

on

*10-Apr-2025*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*ThinkPad X1 2-in-1 Gen 10 Service & Support Training (MTPW2630)*

on

*10-Apr-2025*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*IdeaCentre Tower (17L, 10) Service & Support Training (MCDW2300)*

on

*05-May-2025*

**Lenovo®**



# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

Yoga Pro 7 (14", 10)/Yoga Pro 7i Aura Edition (14", 10) Service & Support Training (MCNW21NO)

on

05-May-2025

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# NPI CERTIFICATE

This is to certifiy that

*Hari Hara Sudhan*

has completed the course

*Yoga Book 9i (14", 10) Service & Support Training (MCNW21R0)*

on

*05-May-2025*

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# CERTIFICATE

This certificate is proudly presented to

*Hari Hara Sudhan*

For successfully completing

*MotoBook 60 Service & Support Training (MCNW21V0)*

on

*05-May-2025*



# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*Legion Pro 7i (16",10) Service & Support Training (MCNW21S0)*

on

*05-May-2025*

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

Lenovo 300w 2-in-1 Gen 5 Service & Support Training (MCNW21Q0)

on

12-May-2025

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# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

*ThinkCentre M70a Gen 6 Service & Support Training (MTCW2440)*

on

*12-May-2025*

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# CERTIFICATE

This certificate is proudly presented to

*Hari Hara Sudhan*

For successfully completing

*Lenovo Diagnostics (CSWi21Yr2)*

on

*14-May-2025*

# CERTIFICATE

This certificate is proudly presented to

*Hari Hara Sudhan*

For successfully completing

*Legion Space (CSWi24F)*

on

*14-May-2025*



# NPI CERTIFICATE

This is to certify that

*Hari Hara Sudhan*

has completed the course

Lenovo 13w 2-in-1 Gen 3 Service & Support Training (MCNW21U0)

on

14-May-2025

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# CERTIFICATE

This certificate is proudly presented to

*Hari Hara Sudhan*

For successfully completing

*SteamOS for Legion Go S Service & Support Training (CSWi24I)*

on

*01-Jun-2025*

# CERTIFICATE

This certificate is proudly presented to

*Hari Hara Sudhan*

For successfully completing

*Legion Pro 5 (16", 10) Service & Support Training (MCNW21Y0)*

on

*02-Jun-2025*

# CERTIFICATE

This certificate is proudly presented to

*Hari Hara Sudhan*

For successfully completing

*Lenovo Resolve New Features: Voice to Text Converting Option (APFD047)*

on

*14-Jun-2025*

# CERTIFICATE

This certificate is proudly presented to

*Hari Hara Sudhan*

For successfully completing

*Learning Zone Support Training (CSWi23Y)*

on

*14-Jun-2025*

# CERTIFICATE

This certificate is proudly presented to

Hari Hara Sudhan

For successfully completing

IdeaCentre Mini (1L, 10) Service & Support Training (MCDW2270)

on

17-Jul-2025

# CERTIFICATE

This certificate is proudly presented to

Hari Hara Sudhan

For successfully completing

IdeaCentre Tower 08AKP10 Service & Support Training (MCDW2310)

on

17-Jul-2025