

TRIALVIEW® Firewall Requirements

Site Access

Purpose	End Point	Port and Protocol
Access to login page	www.trialview.com	443
Access to landing page and case sites	www.trialviewlive.com	443
Access to authorization API	cognito-idp.eu-west-1.amazonaws.com	443
	cognito-identity.eu-west-1.amazonaws.com	443
Access to documents in hearing room	sr-tv-v2-prod.service.signalr.net	443 WSS



Video Access

To check if your firewall will work with TrialView's video service please run a test on your network using this link

<https://networktest.twilio.com/?region=ie1>

If any of the tests fail (i.e. come back with a red fail indicator) you will need your firewall to allow access to the following video IP Addresses

TrialView uses the following Video IP addresses for signalling

Region ID	Location	Host Name	Port and Protocol
gll	Global Low Latency (default)	global.vss.twilio.com	443 WSS
ie1	Ireland	ie1.vss.twilio.com	443 WSS

TrialView uses the following Media Server IP Address range & Ports

Region ID	Location	Server IP Address Range
ie1	Ireland	52.215.253.0 - 52.215.253.63 54.171.127.192 - 54.171.127.255 52.215.127.0 - 52.215.127.255 3.249.63.128 - 3.249.63.255¹
¹ The new IP address ranges in bold go into rotation on April 27, 2020		
Ports used: 443, 3478 (TCP and UDP), 5349 TCP, 10,000-60,000 UDP		



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