

# QUOTATION

**Quotation To : Telmark**

Alamat : Jl. Panjang No.26, RT.6/RW.1,  
Kedoya Sel., Jakarta, Kota Jakarta Barat,  
Daerah Khusus Ibukota Jakarta 11520

NO

Date

QUO/TCI/2024/I/00005 IOH

January 10, 2024

Customer : ROADTEK

Omnichannel Contact Center & Jira | Issue & Project Tracking Software

Omnichannel Contact Center						Pembayaran
No.	Uraian	Qty	Term *Month	Harga Satuan (Rp)	Jumlah (Rp)	
A.1. Core System CRM						
1	<b>Inbound dan Outbound Voice PSTN</b> <i>*Number from Quiros,Trunking to Uidesk Pabx</i>  - Cloud PABX - Cloud Recording storage 100GB - EPIC CTI System - Realtime Recording  <b>*Subscribed / Monthly Recurring fees</b>	24	1	175,000	4,200,000	<b>Bulanan</b>
2	Quiros CRM  - Customer Base - Ticketing - Eskalasi ticket - Journey - CSAT EMAIL Survey - Can followup case using Email/Outbound Call  <b>*Subscribed / Monthly Recurring fees</b>	1	1	4,000,000	4,000,000	<b>Bulanan</b>
A.2. License User						
1	<b><u>Uidesk (Lic Named Users)</u></b>  Uidesk Digital Channel - Whatsapp UnOfficial - Inbound & Outbound Agent - Email Agent - Web Form (Page Form/API) - Distribution Channel - Dashboard Monitoring  <b>*Subscribed / Monthly Recurring fees</b>	24	1	575,000	13,800,000	<b>Bulanan</b>
A.3. Integration System						
1	Develop API Waba IOH  - webhook & Log - API conversation All Media base on BSP type message - BOT plaint text & interactive template message	10	1	2,250,000	22,500,000	<b>Satu Kali Bayar</b>

	1	OTC	22,500,000
<b>*Monthly Core System &amp; License User</b>	1	Subscribe	22,000,000

Note :

- 1 Harga: Dalam IDR belum termasuk ppn 11 %, belum termasuk pajak daerah yang berlaku (PPN-pajak barang & jasa).
- 2 Validitas : 14 Hari setelah tanggal penawaran
- 3 Implementasi: Jangka waktu pemasangan akan diselesaikan setelah menerima PO pembelian dan waktu pekerjaan.
- 4 Pembayaran :  
100% setelah konfirmasi pesanan jatuh tempo 30 hari sejak tanggal faktur
- 5 Pembatalan: Permintaan pembatalan pesanan pembelian dikenakan pembayaran biaya pembatalan sebesar 50% dari nilai pesanan.
- 6 Waba API IOH provide by Quiros



Nurmansyah Candra Sakti  
Account Manager