

# AMERICAN INTERNATIONAL UNIVERSITY-BANGLADESH



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# Software Requirements Specification (SRS) Document for HealthSync Hub

## 1. Introduction:

The HealthSync Hub is an innovative healthcare management system designed to address the challenges faced by individuals and healthcare providers in managing healthcare processes effectively. In today's fast-paced world, people often find it difficult to prioritize their health due to busy schedules and the inconvenience of traditional healthcare processes. Visiting doctors, undergoing tests, and managing medical records can be time-consuming and inefficient, leading to delays in diagnosis and treatment. The HealthSync Hub aims to revolutionize healthcare management by providing a comprehensive solution that streamlines various aspects of healthcare processes. By leveraging cutting-edge technology, the platform offers users convenient access to healthcare services, personalized recommendations, and seamless communication with healthcare providers. This document outlines the functional requirements, non-functional requirements, and project development constraints of the HealthSync Hub software, providing a detailed roadmap for its development and implementation.

## 2. Functional Requirements:

### i. AI-Based Symptom Description and Advice

- Users can describe symptoms through an AI-based chat interface.
- HealthSync Hub provides preliminary advice and first aid suggestions based on the symptoms described.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Users interact with the AI-based chat interface to describe symptoms.

### ii. Test Report Analysis

- The platform analyzes uploaded test reports, offering insights and recommendations based on the results.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Uploaded test reports are analyzed to provide insights and recommendations.

### iii. Doctor Recommendations

- HealthSync Hub recommends suitable doctors based on user symptoms and medical history.
- Users can access information about doctors' specialties, ratings, and availability.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Recommendations are based on user symptoms and medical history.

### iv. Appointment Booking

- Users can seamlessly schedule doctor appointments online or offline through the platform.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Users can schedule appointments seamlessly online or offline.

**v. Medical History Storage**

- HealthSync Hub securely stores users' treatment backgrounds and medical history, facilitating comprehensive consultations.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Treatment backgrounds and medical history are securely stored.

**vi. Prescription Management**

- Doctors can prescribe medication directly through the platform.
- Users receive medication reminders and dosage instructions to ensure adherence.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Doctors can prescribe medication directly through the platform.

**vii. Exercise and Calorie Burn Recommendations**

- HealthSync Hub provides personalized exercise and calorie burn recommendations.
- Users receive notifications and progress tracking features to monitor fitness goals.

**Priority Level:** Medium

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Personalized recommendations are provided based on user data.

**viii. Home Sample Collection**

- Users can request home sample collection for diagnostic tests.
- Reports are sent digitally to designated doctors for review.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Users can request home sample collection for diagnostic tests

**ix. Secure Data Sharing**

- The platform ensures secure data sharing between users and healthcare providers.
- Users control data privacy and can grant permission for sharing reports with designated doctors.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Users control data privacy and sharing permissions.

**x. User-Friendly Interface**

- Intuitive UI allows easy navigation and interaction via mobile devices and desktop computers.

**Priority Level:** Medium

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Intuitive UI allows easy navigation and interaction.

**xi. Emergency Medicine Access**

- Users can access essential medication information and request urgent assistance during emergencies.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Users can access essential medication information during emergencies.

**xii. Online Diagnostic Test Requests and Report Retrieval**

- Users can request diagnostic tests and access test reports online.
- Reports are securely stored and easily shared with healthcare providers.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Users can request tests and access reports online.

**xiii. Report Sharing and Doctor Review**

- Users can digitally share diagnostic test reports with designated doctors.
- Doctors review reports, provide updates, and adjust treatment plans directly through the platform.

**Priority Level:** High

**Precondition:** User subscription to the HealthSync Hub platform.

**Cross-Reference:** Users can digitally share reports with designated doctors for review and updates.

### **3. Non-Functional Requirements:**

**Usability:**

- i. The system should ensure a responsive user interface that provides timely feedback to user queries and actions, with a maximum response time of 3 seconds for standard operations.  
**Priority:** High
- ii. The user interface should be intuitive, employing familiar design patterns and navigation structures to enhance user experience. The layout should prioritize essential functions and information, promoting ease of use for users of varying technical proficiency. (Medium Priority)  
**Priority:** Medium
- iii. The system should incorporate clear and concise error messages, guiding users in troubleshooting issues and providing actionable steps for resolution. (Medium Priority)  
**Priority:** Medium

- iv. User interactions should follow established usability principles, including consistency, predictability, and feedback mechanisms, to minimize cognitive load and promote efficient task completion.  
**Priority:** Medium
- v. User documentation and onboarding materials should be readily accessible and comprehensive, offering clear instructions and guidance on system functionality and features. (Low Priority)  
**Priority:** Low
- vi. The system should support customization and personalization options, allowing users to tailor their experience based on individual preferences and requirements. (Low Priority)  
**Priority:** Low
- vii. Continuous user feedback mechanisms should be implemented to gather insights into user satisfaction, identify pain points, and inform iterative improvements to the system's usability over time. (Medium Priority)  
**Priority:** Medium

#### 4. Project Development Constraints:

- i. **Hybrid Development Methodology (Combining Scrum and Kanban):** This constraint emphasizes the methodology the development team must follow, ensuring a structured yet flexible approach to project management. It's appropriately prioritized as high, given its foundational role in guiding the development process.
- ii. **Clear Definition of Roles and Responsibilities:** This constraint ensures effective communication and collaboration within the team, critical for project success. It's rightly prioritized as high, as clarity in roles and responsibilities is fundamental to team efficiency and cohesion.
- iii. **Continuous Delivery of Features:** Emphasizing continuous delivery ensures the project maintains momentum and delivers value incrementally. This constraint is appropriately prioritized as high, reflecting its importance in achieving project goals effectively.
- iv. **Flexibility and Adaptability:** This constraint acknowledges the dynamic nature of project requirements and priorities, highlighting the need for adaptability. It's correctly prioritized as high, as adaptability is crucial for responding to changing circumstances and ensuring project success.

#### 5. Conclusion:

The HealthSync Hub represents a significant advancement in healthcare management software. By addressing the complexities of healthcare delivery and streamlining processes for users and providers alike, the HealthSync Hub aims to revolutionize the way healthcare is accessed and delivered. Through collaboration, innovation, and adherence to best practices in software development, the HealthSync Hub will serve as a valuable tool in improving healthcare outcomes and enhancing the overall patient experience. This Specification Document provides a comprehensive overview of the HealthSync Hub software, outlining its requirements and constraints for successful development and implementation.