

TRIET PHAM

Software Developer

(647) - 573 - 7207

pmtriet.vietnam@gmail.com

Toronto, ON, Canada

EDUCATION

COMPUTER PROGRAMMING AND ANALYSIS

Seneca College
ON, CA 2020 - 2022

INFRASTRUCTURE ENGINEER BACHELOR'S DEGREE

University of
Architectural Ho Chi Minh
2017 - 2020

SKILLS

Java	●●●●
JavaScript	●●●●●
Swift	●●●
MySQL	●●●●●
C++	●●●
PHP	●●●
Python	●●●●●

VOLUNTEER

PEER MENTOR

Mentoring in Life and Education
Seneca College
Aug 2021 – Aug 2022

STUDENT VOLUNTEER AT "GREEN SUMMER" PROGRAM

University of
Architectural Ho Chi Minh
May 2017 – Aug 2018

REFERENCES

References will be available upon
request.

PROFILE

Analytical and dedicated software developer with hands-on experience supporting developing project related to data analysis, office administration, process improvement, customer services, marketing, and communication. Possess expertise in languages such as Java, Python, and C++, as well as experience with database management systems and web development. Manage multiple tasks and complete work in a timely manner, demonstrating the ability to handle multiple responsibilities simultaneously.

PROFESSIONAL EXPERIENCE

WEB DEVELOPER INTERN

Stappro Management Inc, Toronto, Canada | Jan 2023 – Present

- Collaborate with the development team to design and implement innovative features for the platform.
- Help develop and maintain the frontend and backend of the Stappro platform using modern web technologies.
- Collaborate with product managers and designers to ensure the platform meets the needs and reduced the time.
- Work with both frontend and backend development teams.
- Troubleshooting hardware and software issues

DEVELOPER INTERN

Roth IAMS Ltd, Oakville, Canada | May 2022 – Dec 2022

- Resolved 30% of all IT tickets and bugs and collaborated with the IT department to develop tools that reduced the debugging time by 20%.
- Optimized complex PHP software database applications, resulting in a 10% improvement in speed and 20% faster site speed on the slam technology database.
- Partnered with supervisors and 2 senior developers to develop tools that track IT tickets and reduced the time by 20%, saving engineers from repetitive tasks.
- Reduced interface complexity by 20% by communicating with the Data Analysis team to create new features for the database website.

DATA ANALYSIS INTERN

Roth IAMS Ltd, Oakville, Canada | Jan 2022 – May 2022

- Processed engineering data from the company database, resulting in a 10% increase in workflow and collaborated with an exclusive team to assess management and capital planning, increasing efficiency by over 50%
- Compiled reviews and analyzed data and completed complex tasks in effective ways.
- Maintained computerized manufacturing records and assisted in tracking product inventory for accurate accounting and analyzing variances for accuracy.
- Created a survey for a construction project using PHP and MySQL to conduct a research study used by 30+ construction workers resulting in a 22% reduction in manual data entry.
- Performed general office duties such as ordering supplies, maintaining records management systems and filing.

IT SUPPORT INTERN

Coteccons, Ho Chi Minh City, Viet Nam | May 2019 – Aug 2019

- Responding to help desk tickets and providing timely and effective technical assistance to the company.
- Troubleshooting hardware and software issues and resolving problems related to desktops, laptops, printers, and other peripherals.
- Maintaining accurate records of help desk requests and resolutions.