

Software Developer

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Cover Letter

Dear Hiring Manager,

I am excited to apply for the Frontend Engineer position at Help Scout. With 4+ years of experience building and owning production web applications, I have a strong focus on front-end technologies, accessibility, and modern tooling. My work at HackForLA and TS Consulting demonstrates my ability to modernize codebases, implement shared UI libraries, and improve developer workflows. I have contributed to component-based design systems in close partnership with designers using Figma, and I thrive in async, distributed teams. My technical expertise spans React, Next.js, TypeScript, Redux, CSS, Jest, and Cypress, complemented by a commitment to building accessible and user-friendly applications. I am passionate about crafting delightful user experiences and am excited to contribute to customer-centric products at Help Scout. I am eager to bring my skills and enthusiasm to your team.

Sincerely,

Trillium Smith