

## Project Milestone Document

Description	Duration	Status/Remark
1 week		
• Admin UI Design		Done/Graphic display of Ticket status
Database Schematics		Done
Postman Documentation		Done
USSD Function (Commence)		Done
<ul> <li>Cloud Server Setup</li> </ul>		Pending (After all correction)
Service Provider Simulation		Pending
Authentication API		Done
3weeks		
Company and Support UI		Done/Graphic display of Ticket status
Admin Backend     Implementation		Done
Request Audit and Recording		Done
USSD Function (Complete)		Done/Some feedback corrections needed
• UI Design (Company)		Done
• UI Design (Support)		Done/Reassign feature review
User Details Backend		Done

Admin Frontend     Implementation	Done
4 weeks	
Company Backend     Implementation	Done
Support Backend     Implementation	Done
Company Frontend     Implementation	Done
Staff Registration	Done
4 weeks	
Email Notification	Design completed (await Querelis Sendgrid credentials); sample email: udokasoft@yahoo.com, udokasoft1@gmail.com.
Support Frontend     Implementation	Done
Company and Staff Summary	Done
Staff activation and     Deactivation	Done
Other Addition	
Reassign of Task	Done
Application Document	Pending



## Signoff Section

CallPhone Limited	Querelis Limited
By Signing this document, I acknowledge	By Signing this document, I acknowledge
that my team has delivered the stated	that I have reviewed the work carried out
deliverables at the agreed quality levels	by the development team as satisfactory
Name:	Name:
Signature:	Signature:
Date:	Date:
Remarks:	Remarks: