

TRILOCHAN PRADHAN

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Summary

Analytical minded with expertise in SQL, Excel, Power BI, and Python. Skilled in data manipulation, visualization, and generating actionable insights to support decision-making. Strong ability to work with large datasets and deliver accurate, business-driven reports. I'm now seeking a challenging Data Analyst opportunity to apply and enhance my knowledge.

Education

Mangalore Institute of Technology and Engineering

June. 2020 – June 2024

BE in Computer Science

Technical Skills

Programming Languages: Python, Java

Data Analysis Tools: Excel, Power BI, SQL (MySQL)

Developer Tools: VS Code, Eclipse, MySQL

Experience

Glowtouch

June 2024 - Present

Website Troubleshoot Engineer

Mangalore, Karnataka

- Resolved complex website issues for WordPress and Weebly platforms, ensuring optimal functionality and security.
- Provided expert-level support for technical escalations, resolving issues efficiently and effectively.

Salesforce

May 2023 - July 2023

Intern

Virtual

- Gained hands-on experience with Salesforce development and customization through Trailhead platform.
- Learned to navigate through various aspects of Salesforce, such as creating and managing objects, designing workflows, implementing automation, and integrating data.

Accolade Tech Solutions

August 2023 - September 2023

Data Science Intern

Mangalore, Karnataka

- Learned about Python and various machine learning models essential for data science applications.
- Built a real-time face recognition system using Python and machine learning.

Projects

Revenue Insights of Atliq Hospitality | *PowerBI*

September 2024

- Developed and deployed interactive Power BI dashboards for hospitality revenue analysis.
- Gained insights on revenue growth, week-over-week changes, and seasonal trends, enhancing data-driven decision-making for stakeholders.

Comprehensive Sales Analytics for Bike Retail | *Excel, SQL*

October 2024

- Cleaned and organized a raw SQL dataset by performing joins across multiple tables, consolidating relevant data points for comprehensive analysis.
- Imported the data into Excel and developed a dashboard to visualize revenue insights, enabling quick access to key metrics and trends.

Sales Data Exploration of General Retail Store | *Python, SQL*

October 2024

- Analyzed retail sales data using Python and SQL to identify trends, opportunities, and growth drivers.
- Developed SQL queries to inform product sales strategies, regional market analysis, and profit optimization.

Certifications

- Introduction to MongoDB, by MongoDB Inc. on Coursera., July 2023
- Data Analytics Essentials, Cisco, November 2024
- Tata Data Visualisation: Empowering Business with Effective Insights Job Simulation, Forage, May 2024