



Recall Action Notice

Service Bulletin 387

October 2007

Affected Models **Sprint ST 1050 cc (inc. ABS) and Tiger 1050 cc (inc. ABS)**

VIN Range **Not Applicable - related to accessory parts only for the above models**

Subject **Sliding Carriage and Rack Kit**

Part Numbers Affected **Sprint ST 1050 cc (inc. ABS)**

Sliding Carriage Kit - A9508032
Sliding Carriage & Rack Kit - A9508044
3 Box Pannier Kit - A9508062 (includes A9508044)
3 Box Pannier Kit (US) - A9508064 (includes A9508044)

Tiger 1050 cc (inc. ABS)

Sliding Carriage & Rack Kit - A9508031
3 Box Pannier Kit - A9508042 (includes A9508031)
3 Box Pannier Kit (US) - A9508054 (includes A9508031)

Markets **All**

Background information

In service quality feedback has identified a potential problem with restricted lateral movement of the sliding carriage.

The sliding carriage of the accessory top rack kit is prevented from sliding due to the fitment of oversized components. This can lead to reduced stability, if the motorcycle is ridden with accessories fitted, at speeds in excess of the 80 mph (130 km/h) speed limit for accessory equipped motorcycles (as stated in the Owner's Handbook, and in all Triumph Genuine Accessory fitting instructions).

For information, and to aid identification, the oversize rubber washers are approximately 1.5 mm thick, and the replacement rubber washers are approximately 0.5 mm thick.

Customer contact instructions

UK: Triumph Motorcycles Limited will write directly to the UK owners of the affected machines instructing them to contact their nearest dealer to arrange for the inspection of the sliding carriage and if necessary the replacement of the sliding carriage rubber washers. For vehicles in dealer stock, the recall **MUST** be actioned before delivery to the customer.

Overseas: Triumph subsidiaries and distributors must instigate a recall action in their country in accordance with the national recall code of practice.



Identification of affected motorcycles

All Sprint ST 1050 cc (inc. ABS) and Tiger 1050 cc (inc. ABS) models fitted with any of the accessory kits listed above.

Dealer Stock

Dealers are requested to check any stock of the above kits. Only kits supplied **prior** to 30th April 2007, or with a date label on the packaging **prior** to 30th April 2007, are affected by this Service Bulletin.

Warranty claim instructions

Fault code03900291

Repair code993871 - to check
993872 - to check and replace.

Repair time allowance0.11 hrs to check (inc. admin)
0.21 hrs to check and replace (inc. admin)

PartsRubber washer x 4 (Part No. A9500085)
Plastic cap x 4 (Part No. A9500089)

Parts ordering instructions**For Triumph Subsidiary dealers using Triumph Warranty On-Line:** Order all repair parts by submitting a New Prior through the Warranty On Line system. Entering the above repair code in a New Prior will automatically add the necessary parts and labour times for this Service Bulletin.

For Overseas Distributor dealers NOT using Triumph Warranty On-Line: Orders should be placed using the normal parts ordering procedure.

Parts return instructionsDealer to retain parts for 90 days, then scrap. All parts must be stored in a secure, non-public accessed area and correctly identified with a completed warranty label. Thereafter the parts must be rendered unusable prior to scrapping. It is suggested the rubber washers and plastic caps should be crushed in a vice until they are unusable.

Other Instructions

Once completed, please mark the service record book that the requirements of this bulletin have been complied with.

Checking Procedure

Check the sliding carriage operation following the procedure listed below:



Warning

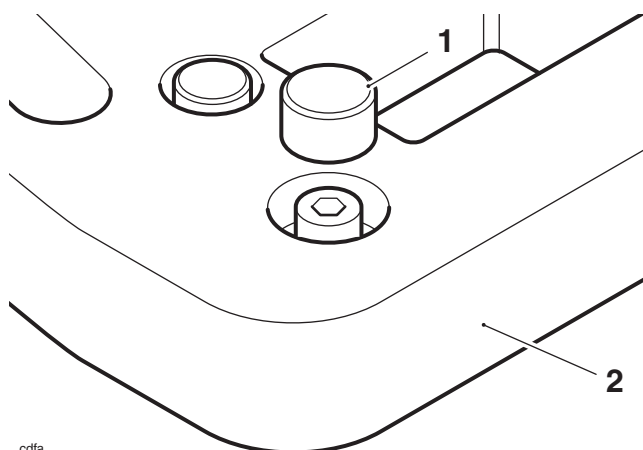
Throughout the following procedure, ensure that the motorcycle is stabilised and adequately supported to prevent the risk of injury from the motorcycle falling.



Warning

A torque wrench of known accurate calibration must be used. Failure to tighten any of the fasteners to the correct torque specification may result in loss of motorcycle control and an accident.

1. If fitted, remove the top box as follows:
 - Insert the key into the lock and turn it anti-clockwise whilst lifting the carrying handle to the fully raised position.
 - Use the carrying handle to lift the top box free from the sliding carriage.
 - Remove the key.
2. Remove the plastic caps in the top of the sliding carriage, and check if the correct torque of **8 Nm** has been applied to the four fixings.



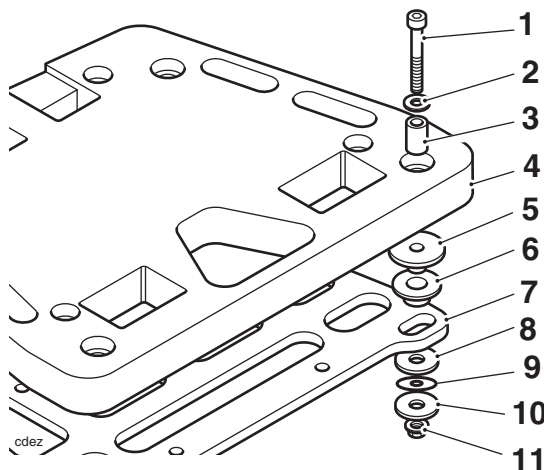
1. Plastic cap

2. Sliding carriage

3. Holding the sides of the sliding carriage, check for smooth, side to side movement.
4. If movement is evident, no further action is required.
5. Fit four new plastic caps in the top of the sliding carriage.

Replacement Procedure

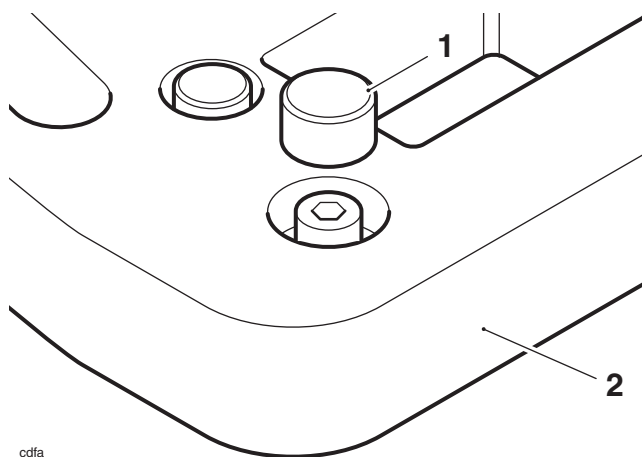
1. If movement is still not evident after ensuring the correct torque of **8 Nm** has been applied, undo the four locknuts and remove all of the washers (metal, rubber and plastic) from the underside of the slide plate, noting the correct order of removal. It is not necessary to fully disassemble the components above the slide plate.
2. Replace the rubber washers - shown at item nine on the exploded view below - with new rubber washers (part number A9500085) following the assembly sequence illustrated and re-torque the fixings to **8 Nm**.



1. Cap screw, M5 x 35 mm
2. Washer, M5
3. Compression limiter
4. Sliding carriage
5. Flanged sleeve
6. Flanged sleeve, plastic
7. Slide plate
8. Washer, plastic
9. Washer, rubber
10. Washer, M5 x 18 mm
11. Locknut

3. Holding the sides of the sliding carriage, check for smooth, side to side movement. If movement is still not evident after replacing the rubber washers, check once again that the sliding carriage has been assembled following the exploded view above. If movement is not still evident, contact Triumph Service in your market for assistance.

4. Fit four new plastic caps in the top of the sliding carriage.

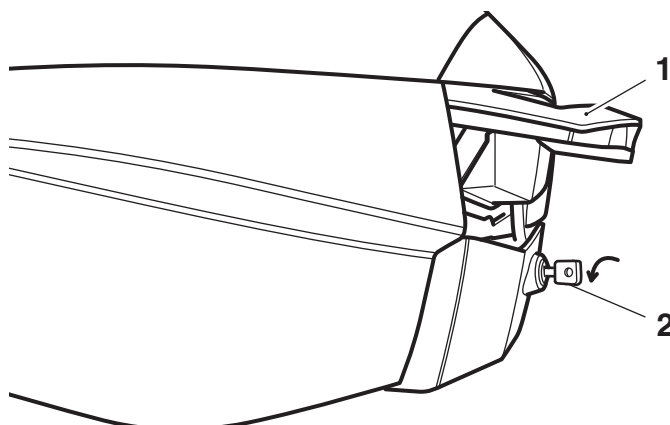


1. Plastic cap

2. Sliding carriage

5. If removed, refit the top box as follows:

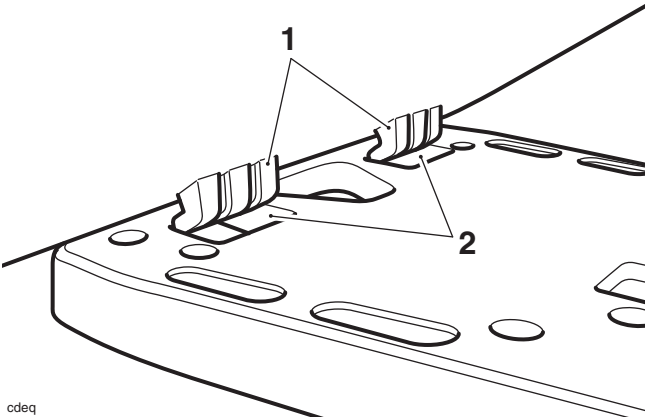
- Insert the key into the lock. Turn the key anti-clockwise whilst lifting the carrying handle to the fully raised position.



1. Carrying handle in fully raised position

2. Key

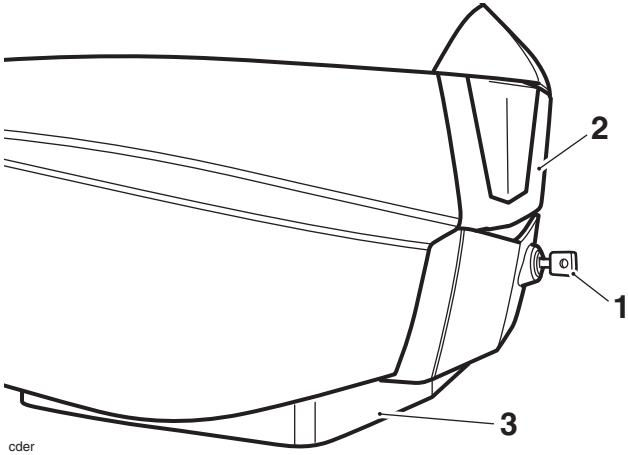
- Position the top box such that the fixed hooks on the bottom of the top box locate with the fixing slots in the sliding carriage.



1. Fixed hooks

2. Fixing slots

- Lower the top box until it sits flat on the sliding carriage.
- Lock the top box to the sliding carriage by turning the key anti-clockwise whilst pressing the carrying handle to the fully closed position. Turn the key to the central 'LOCK' position. Remove the key.



1. Key

2. Carrying handle in fully closed position

3. Sliding carriage

- Check that the top box is securely locked to the sliding carriage.

Circulation

(Initial and date when read and return to central file holder)

Service Manager	Parts Manager	Sales Manager	Workshop Supervisor	Technician 1	Technician 2