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Workers Compensation and Income Protection

Workers compensation is a form of insurance payments to employees due to work related injury or illness. Income protection provides coverage for non-work related injuries or illness. Workers compensation and income protection both provide payments to cover a customers salary/wage while they are not fit for work.

Verification	% Used for Servicing	
Workers Compensation Letter/statement from insurance company confirming the payment details e.g.		
payment amount, frequency and expiration date of payments and		
Letter from employer confirming employees' current workers compensation arrangement and their expected/proposed return to work date.		
Income Protection		
Letter/statement from insurance company confirming the payment details, e.g. payment amount, frequency and expiration date of payments.	100%	
and		
Letter from employer confirming employees' expected/proposed return to work date and income amount.		
NOTE: If the expected/proposed return to work income amount is lower than the current workers compensation and/or income protection, the lower amount must be used for servicing.		
Comments		

- The calculated amount of Workers compensation or income protection must be entered into the "Gross Salary" field of the application.
- Where the workers compensation or income protection is the customer's main source of income and has a defined end date, you must ensure the loan term is in line with any potential exit strategies.
- Personal medical records must not be requested or be used as a verification document e.g. electronic health records to support an application.