

Education

Ph.D. The Pennsylvania State University | Informatics

2022-Present(expected Spring, 2026)

College of Information Sciences and Technology | Advisor: Dr. Dongwon Lee | GPA: 4/4

M.Sc. Bangladesh University of Engineering & Technology | Computer Science & Engineering | GPA: 4/4 2021

B.Sc. Bangladesh University of Engineering & Technology | Computer Science & Engineering | 3.97/4 2017

Experience

Amazon Seattle, WA

Applied Scientist Intern

(will start) May 2025-Aug 2025

- Developed a **memory-augmented framework** for **personalized code generation** with LLMs using prior coding history and interactions, introducing a novel evaluation of personalization. (paper submitted to TACL).

Home Depot Atlanta, GA

Data Scientist Intern | Contact Center Data Science team

May 2024-July 2024

- Predictive models for customer call intent: Developed ML models and LLM-based techniques to predict customer
 call reasons by analyzing in-store purchases, web behavior, and historical call records. Processed 5B+ data rows through
 extensive cleaning, preprocessing, and pattern recognition achieving more than 80% accuracy.
- Enhanced Customer Query Resolution with Retrieval-Augmented Generation (RAG): Contributed a RAG-based LLM system to address customer queries using knowledge-base documents and evaluated its effectiveness with various automated metrics (saving 80% manual evaluation). (Paper accepted at 1st Workshop on GenAl and RAG Systems for Enterprise, CIKM'24).

The Pennsylvania State University | *Ph.D. Researcher*

Aug 2022-Present University Park, PA

- Graduate Teaching Assistant: Spring 2025: IST 543, IST 564
- Graduate Research Assistant: PIKE Lab: Authorship in LLM (details in research projects section)

Bangladesh University of Engineering & Technology | Lecturer

July 2018-Aug 2022 **Dhaka, Bangladesh**

Technical Skills

Programming Language: Python, Java, C, C++, Assembly, PHP

Scripting Language & Other tools: SQL, MySQL, Oracle, SQLite, MATLAB, LATEX, ZAProxy, MOBSF, Androbugs

Deep Learning Frameworks: PyTorch, Keras, Tensorflow, LLM finetuning, Prompt Engineering,

Research Projects

Authorship Analysis and Large Language Models (LLM)

Aug 2022-Present

- HANSEN: Explored the generative capabilities of LLM across diverse spoken text contexts such as speech, interviews, and conversations (EMNLP'23*1 findings).
- Ship of Theseus: Investigated the impact of paraphrasing and how they shift from the original style, with the motivation from the Ship of Theseus paradox (ACL'24*)
- CollabStory: Contributed to multi-LLM authorship analysis in story generation setting (NAACL'25 findings).
- Analyzed multilingual AI text detectors' performance in authorship obfuscation (EMNLP'24 findings).
- **Beyond Checkmate:** Conducted the study on which text segment (introduction, body, or conclusion) differs most between human and Al-generated text, inspired by a chess game analogy. (*Manuscript under revision*)

Al and Data Science Applications in Healthcare, Time Series Analysis, and Accessibility

2018-2021

- Anomaly detection & Forecasting for time-series gene expression using ARIMA and Deep Learning (PLOS One, 2021*).
- Feasibility analysis of an Al chatbot for adolescent sexual & reproductive health queries using human study (CHI'21).
- Bengali currency recognizer for the visually impaired population with ImageNet and vision models (ICTD'19).
- Sentiment analysis in Bengali (ICBSLP'19*) | Spatial visibility query analysis (GeoInformatica 2019*)

Fellowship & Awards

NSF LinDiv Fellowship (Linguistic Diversity Across the Lifespan)
University Graduate Fellowship, The Pennsylvania State University,
Regional Winner (Asia), Global Undergraduate Awards, Computer Science

Fall 2024-Spring 2026

Fall 2022 - Spring 2023

2018