

Umar Rasool

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EDUCATION

Wilfrid Laurier University Waterloo, ON

September 2021 - May 2025

- Honours Bachelor of Science, Computer Science
- Honours Bachelor of Business Administration
- Relevant Courses: **Data Structures (Python and C), Software Engineering I, Calculus I, Digital Electronics, Databases, Object Oriented Programming, Discrete Math, VBA**

WORK EXPERIENCE

Wilfrid Laurier University – AVIT Student Support Specialist

September 2022 - Present

- Tasked with troubleshooting emergency tech support problems
- Ability to solve problems and communicate solutions to customers
- Lead tutorials to teach faculty about university systems and technology procedures
- Managed a variety of projects as well as perform regular maintenance on university systems

Johnson Rose INC – Office Administrative Assistant

June 2020 – October 2020

- Assisted in planning and execution of company relocation to United States
- Prepared computers and sensitive documents for secure shipping
- Developed an understanding of business financials and tax guidelines
- Organized and filed invoices, receipts, tax documents

RELEVANT SKILLS AND PROJECTS

- Experience with **HTML, CSS, JavaScript, Java, Python, React, Flutter, PHP, VBA**
- Experience using platforms and programs like **Git, GitHub, Bitbucket, MySQL, Firebase, Figma, Visual Studio Code, Eclipse**
- **Completed projects** include **Personal Website** created with **HTML, CSS, JavaScript, and PHP** with **reactive elements**, active contact form, **support for mobile devices, light and dark mode**
- Currently working on **Mobile app** that **Analyzes written input from user and provides categorization based on mood/theme - using Flutter, Web APIs for AI and NLP, Firebase**

EXTRA CURRICULAR EXPERIENCES

Stay Woke Event - Projects Representative

July 2019 – Present

- Contributed to website development and assisted with social media campaigns
- Production of “Get Out of my Head” Podcast including writing, editing, audio-visual support, and distribution
- AV support at community events and seminars

Project Future MD – Website Developer

April 2019 – December 2021

- Aided in website development, social media posts and account management
- Led a team of 10 students to manage virtual logistics like team meetings, webinars, and programs

AWARDS AND DISTINCTIONS

- Received Wilfrid Laurier University Scholarship for 92% entrance average
- Elected Student Council President and Valedictorian for 2021 graduating class at Notre Dame CSS