



Date: **2021-03-24**

Application ID: **C001255773**

UCI: **96825659**

INVITATION TO COMPLETE YOUR ONLINE CITIZENSHIP TEST

TEST START DATE: **2021-03-29 (yyyy/mm/dd) at 12:00 AM Eastern Standard Time**

TEST END DATE: **2021-04-18 (yyyy/mm/dd) at 11:59 PM Eastern Standard Time**

Dear **HITESH JAIN**

IMPORTANT NOTES:

- Please **read this e-mail carefully** as it contains instructions to do before, during and after the citizenship knowledge test.
- If you receive this invitation **on behalf of a citizenship applicant and/or their family**, you **must** forward the message to the email of the applicant.
- **You must be physically present in Canada when taking the citizenship test.**

We are pleased to inform you that you have reached the next stage of your application for Canadian citizenship. You are now invited to take the online citizenship test. You have 21 days to complete the test between the test start date and end date listed above.

Eligibility

- **If you were 18 years of age or more but less than 55 years of age on the date you signed your application**, you are required to demonstrate your knowledge of Canada and the responsibilities and privileges of Canadian citizenship as well as your proficiency in English or French.
- **If you were less than 18 years of age or more than 55 years of age** when you signed your application and have received this invitation, please contact IRCC by writing a message to cic-edmonton-citizenship@cic.gc.ca

Before the Citizenship Knowledge Test

To prepare for the test, you will need to read the [Study Guide - Discover Canada - The Rights and Responsibilities of Citizenship](#), which was provided to you either by mail or by electronic web link. This is the **only** publication you need to study for the test. The study guide is also available in alternate formats, including audio at the same link at above

To take the online test you will need:

- a photo identification (ID) with your signature on it, such as
 - your permanent resident (PR) card (even if it's expired) or
 - a valid (not expired) ID such as driver's license or health card
- your application number and unique client identifier (UCI)

- the email address you provided on your application form
 - or the email address you most recently provided through the Web form or Client Support Centre before you get the test invitation
- if applicable, you will need your representative's email address (the email in the IMM 5476 form)
- a desktop computer, laptop, or tablet
- A working webcam
- a reliable Internet connection
- a [Chrome](#) or [Safari](#) web browser

The following items cannot be used to take the test at this time:

- a mobile phone
- Chrome browser on an Apple iPad
- Microsoft Surface Pro

To obtain more information on how to take the online citizenship test, please visit:

<https://www.canada.ca/en/immigration-refugees-citizenship/services/canadian-citizenship/become-canadian-citizen/citizenship-test/tutorial.html>

During the Online Citizenship Test

- Sit in a well-lit area or room free of noises and disruptions.
- Remove any items from camera view that display any sensitive and/or personal information. This includes belongings you may consider to be of a personal nature such as personal photographs, correspondence that holds your personal information, etc.
- Since this is an individual exam, **you are not permitted to consult other people or any source of external information** (including but not limited to the Internet, notes, or a copy of the *Discover Canada* guide) while completing the test.
- The **use of only one electronic device** (computer, laptop or tablet) with Internet access is permitted. All other devices must be turned off during the test.
- The contents of the test are confidential. **You may not discuss, disclose or share any information** about the test or any part of it:
 - before, during, or after the test to any person - including persons you live with or have already taken the test
 - by any means, whether verbal or in writing, including email, texts or social media
- Making recordings or copies of the test itself or the testing process, or similar activities of this nature (print outs, screen shots, photos or any other electronic copy) of the test or any parts of it and/or written notes of any content and/or a derivative of the items is strictly prohibited.
- Any suspected activity of this nature may be considered a breach of confidentiality and/or fraudulent behaviour. It may result in the refusal of your citizenship application.

Test details



- Once you are ready to take the test, please click (or copy in your Chrome or Safari browser) the following link, and follow the instructions to begin the sign in process:
<https://www.canada.ca/en/immigration-refugees-citizenship/services/canadian-citizenship/become-canadian-citizen/citizenship-test/online.html>

- You'll have 30 minutes to complete the test; you won't be able to stop or pause it.
- There are 20 multiple choice questions.
- The test can be answered in either English or French.
- The 30-minute timer will continue if you are disconnected.
- You can reconnect at any time within the 30 minutes.
- If you don't manually submit, the test will automatically submit after 30 minutes has ended.
- You must be visible at all times in front of your webcam while completing the test.
- You are not permitted to open any other tabs or applications.
- You need to get **15 correct answers** to pass the test.
- Your test results will be automatically generated when the online test is submitted.

You will be asked to accept disclaimers, terms and conditions during the sign-in process. You will also be asked to agree to have your webcam take pictures of you during the test.

Note:

- You must ensure your internet connection is stable for the duration of the test. In case you have been disconnected, you can use the same link to continue your test. The time, however, will continue counting down.
- If technical issues arise during the test, your test results may be invalidated. We will contact you for next steps as soon as possible. An interview with a Citizenship officer and a retake of the test via videoconference may be necessary.

Rescheduling

- Contact IRCC within the 30 days from the test start date with a reasonable explanation for not attending or not completing the test. You can contact the IRCC office by emailing cic-edmonton-citizenship@cic.gc.ca.
 - ❖ If you cannot complete the test during the 21 day period allowed, be aware that the *Citizenship Act* contains provisions that treat an application as abandoned if you do not contact IRCC with a reasonable explanation for not attending your test.
 - ❖ If you cannot complete the test once it's started or if you are disconnected and do not complete the test (e.g. network or computer issues or feeling unwell).

Accommodations

If you require accommodations due to special needs or if you are unable to take the online test due to exceptional circumstances, please contact IRCC by emailing cic-edmonton-citizenship@cic.gc.ca. Please note that IRCC may require supporting evidence to accommodate your request.

Accommodations or special needs may be related (but not limited) to:

- Issues related to the online format, including poor internet connection, no access to an electronic device to write the test, no access to a webcam, no access to one of the supported browsers used for the online test format.
- Requirements for additional support, including a braille or large-print test, sign language interpretation, an oral version of the test, and/or additional time to take the test.
- Need for a waiver due to medical or compassionate grounds. You will be required to submit supporting evidence. Please see the instruction [guide](#) for more information.
- Unable to comply with camera/photo requirements due to religious beliefs or face covering.

Technical Issues

If you are experiencing technical issues prior to starting the test, please refer to [Help with the Citizenship Test](#). If you still cannot solve your technical issues, please contact IRCC.CitOnlineTest-TestenligneCit.IRCC@cic.gc.ca

Thank you again for your interest in Canadian citizenship and good luck!