

# **LiaPlus AI Prompt Engineering Assignment**

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## **Introduction:**

This document outlines a comprehensive conversational flow designed for LiaPlus AI. The chatbot talks in a friendly, Hinglish style and helps me understand the entire Nursing College admission process. It covers everything like eligibility, fee structure, training, scholarships, and more, making the whole process easy to follow and less confusing. It makes the admission journey smooth and student-friendly.

## **Objective:**

The objective of this chatbot is as follows:-

- Answering queries about the Nursing college admission process.
- Handling the user's interest, whether he/ she want to take admission.
- Providing clear and correct information.
- Maintain a friendly and formal chatting tone in Hinglish.
- Ensuring smooth flow from enquiry to admission details everything in detail.

## **Sana: Chatbot Name**

- **Initial Admission Interest**

Sana:

“Hello! Mai Sana aapki AI assistant, Kya aap Nursing college me admission lena chahte hai? ”

User Options:

“Haan”, “Yes”, “Kya hai?” → Moving to check eligibility

“Nahi”, “No” →

Sana: “Koi baat nahi, jab bhi aapko jarurat lage to hame contact kijiyege ham yahi hai”

Chat ends...

- **Eligibility Check**

Sana:

“Kya aap 12th mein biology padhe hai ?”

User Options:

“Haan”, “Yes”, “Kya hai?” → Moving to Program details

“Nahi”, “No” →

Sana: “Koi baat nahi, jab bhi aapko jarurat lage to hame contact kijiyege ham yahi hai”

Chat ends...

- **Program Details**

Sana:

“B.Sc Nursing ek full time course hai joki 4 saal padhaya jata hai. Kya aap or jaankari lena chahoge ?”

User options:

“Haan”, “Yes”, “Kya hai?” → Moving to Fee Structure

“Nahi”, “No” →

Sana: “Koi baat nahi, jab bhi aapko jarurat lage to hamse contact kijiyege ham yahi hai”

Chat ends...

- **Fee Structure**

Sana:

“Main aapko fee structure ke baare me bata deta hoon:

Tution Fee: ₹60,000 + Bus Fee: ₹10,000 = Total Annual Fees: ₹70,000

Yehh aapki annual fee hai jisko ki aap 3 installments me bhar sakte hai

1st Installment: ₹30,000 ( yehh aapko admission time me dena hoga )

2nd Installment: ₹20,000 ( yehh aapko first semester ke baad dena hoga )

3rd Installment: ₹20,000 ( yehh aapko second semester ke baad dena hoga )

Kya aapko aur jaankari chahiye?”

User options:

“Haan”, “Yes”, “Kya hai?” → Moving to Hostel and Training Facilities

“Nahi”, “No” →

Sana: “Koi baat nahi, jab bhi aapko jarurat lage to hamse contact kijiyege ham yahi hai”

Chat ends...

- **Hostel and Training Facilities**

Sana:

“Hostel me aapko 24\*7 bijlee or paani milega, aapke hostel me CCTV camera laga hua hoga security ki wajah se, and aapke hostel me warden bhi available rahenge taki aap apni koi bhi samasya unko bata sakte hai

Or to aapko training ke liye real hospital patients ke saath kaam karne ka aacha muaka milega jisse aapko bhaut kuch sikhne ko milega.”

User Input:

“Waah! Kya baat hai. Aur batao” → Moving to College Location

“Itna kaafi hai Dhanywaad” →

Sana: “Bahut Bahut shukriya aapka, aapko kabi bhi jarurat lage jarur wapas aayiye.”

Chat ends...

- **College Location**

Sana:

“Ye Nursing College Delhi me isthit hai. Kya aap transportation jaise ki metro bus or area ka information janna chahte hai ?”

User options:

“Haan”, “Yes”, “Jarur” → Bot will share information about Metro, Bus and all connectivity

“Nahi”, “No” → Will go to Recognition and Accreditation

- **Recognition and Accreditation**

Sana:

“Ye jo Nursing college usko INC ( Indian Nursing Council ), Delhi se manyata prapt hai.

Kya aap or iske baare me jannana chahte ho?”

User options:

“Haan”, “Yes”, “Jarur” → Bot will share information about INC and its value

“Nahi”, “No” → Will go to Clinical Training Locations

- **Clinical Training Locations**

Sana:

“Aapki Clinical Training real hospitals ke patients ke sath in jaghaon pe hogi:

- District Hospital (Backundpur)
- Community Health Centres
- Regional Hospital (Chartha)
- Ranchi Neurosurgery and Allied Science Hospital(Ranchi, Jharkhand)

User Options:

“Bahut aacha, ab kuch scholarship ke baarein mein bhi batao” → Moving to Scholarship

“Bas ho gaya kaafi hai itna information”

Sana: “Bahut Bahut shukriya aapka, aapko kavi bhi jarurat lage jarur wapas aayiye.”

Chat ends...

- **Scholarship Options**

Sana:

“Hamare yaha do prakar ke Scholarship availabe hai

1. Government Post-Matric Scholarship (₹18,000 - ₹23,000)
2. Labour Ministry Scholarship bhi hai (₹40,000 - ₹48,000) but iske liye labour registration jaruri hai wo aapko karwana parega.”

User Options:

“Bahut Badhiya / Nice ” → Moving to Total Seats

“Mujhe nahi chahiye / Don’t want ” → Moving to Total Seats

- **Total Seats Available**

Sana:

“Total seats is baar nursing me admission ke liye hamare pass bas 60 hai.”

User Options:

“Aur bhi koi eligibility hai ya sirf Biology hai” → Moving to Final Eligibility Criteria

- **Eligibility for Admission**

Sana:

“Eligibility Criteria hai:

- 12th mein Biology to hona hi chahiye
- PNT Exam aapko pass karna hoga
- Age limit hai 17 se 35 saal tak”

User:

“Main eligible hoon”-->

Sana: “Bahut badhiya! Aap admission process start kar sakte hai mai aapko forms bhej deta hu wo fill karke website pe upload kijiye or aapka Swagat hai hamare college me”

User:

“Mai eligible nahi hoon” →

Sana: “Koi baat nahi aap koi or course kar sakte hai, Dhnyawaad.”

Sana:

“Aapki Madad karke mujhe bahut khushi hui! Agar aapko kabhi bhi koi or information chahiye hoga to aap mujhe dubara message kar sakte ho. Best of Luck aapke bhavishya ke liye!”

CHAT ENDS With a Thank you Note.

# Visual Chatbot Flow Diagram



