

Patricia Ness

19210 17th Ave NW, Shoreline, WA 98177 206.795.5212 trishnss@gmail.com

Professional Summary

Notably motivated and focused full stack web developer and team leader. Proficient communicator who excels in advancing strong relationships with employees and clients. Organized, goal driven work ethic that strives to exceed standards and expectations. Thrives in new, challenging environments that promote consistent professional growth.

Skills

- Full Stack web development
- Team leadership
- Verbal and written communication
- Customer service
- Attention to detail
- Mentoring and training
- Strong collaboration
- Organization

Work History

Captain, January 2019 to current

AERLUME Seattle (Fire & Vine Hospitality) – Seattle, WA

- Create and maintain standard operating procedures
- Manage establishment inventory/ordering
- Organize, schedule and delegate service staff
- Interview and select new staff
- Lead new employee training program
- Facilitate conflict management and resolution amongst staff
- Manage client communication and relationships
- Perform community outreach and business networking

Medical Assistant/ Office Administration, 09/2016 - 10/2017

Ideal Option - Seattle, WA

- Directed clinic schedule and flow regarding patient – provider coordination
- Integrated patient charts into database
- Medical scribe for patient visits
- Collected and tested patient samples for safe treatment

- Ordered clinic supplies and inventory
- Promoted patience and professionalism with a challenging demographic

Service Lead, 05/2014 - 05/2019

Ethan Stowell Restaurants - Seattle, WA

- Delegated duties in fast paced environment
- Trained new service employees
- Managed of restaurant register and accounting
- Coordinated private parties, both formal and informal

Floor Manager, 04/2011 - 04/2014

Piecora's NY Pizza - Seattle, WA

- Maintained restaurant register and accounting
- Directed service staff
- Organized server sections and reservations

Education

Bachelor of Arts: Psychology, June 2014

University of Washington, Seattle, WA

Certified Full Stack Web Developer: August, 2020

University of Washington, Seattle, WA

Professional References

Cooper Mills	Fire & Vine Hospitality	206. 255. 6378
Maggie Trujillo	Fire & Vine Hospitality	541. 973 . 7921
Lori Gokee	Ideal Option	206. 466. 8151
Richard Piecora	Piecora's NY Pizza	206. 595. 9613
Gary Silver	Ethan Stowell Restaurants	206. 946. 9960