

Transit delay management

Tristan Ford Julia Yan Amy Kim

The University of British Columbia

October 9, 2024

Outline

1 Motivation

2 Models

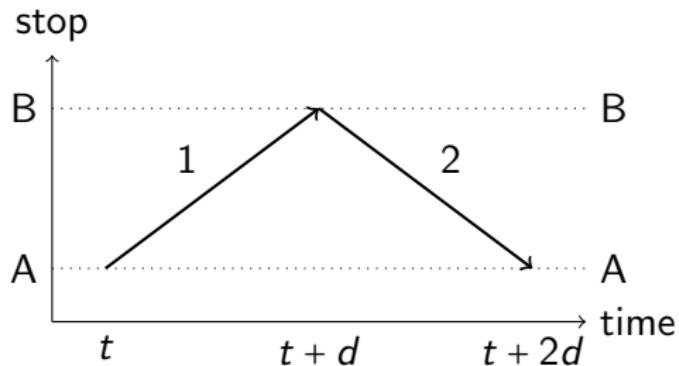
3 Data

4 Results

5 Conclusion

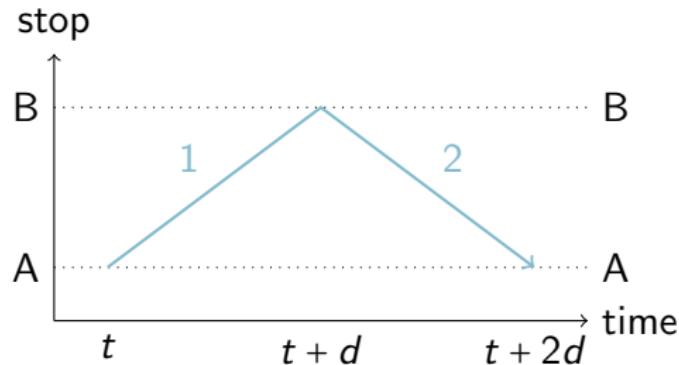
Motivation

Consider two trips, each with planned travel time d .



Motivation

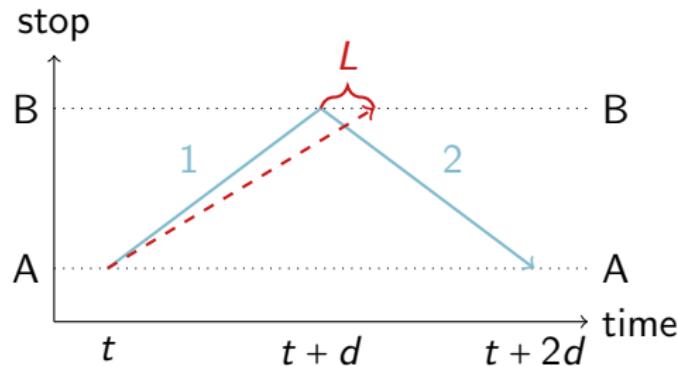
Consider two trips, each with planned travel time d .



- Both may be operated by a single vehicle.

Motivation

Let L be a random variable representing the *primary delay* experienced on trip 1.

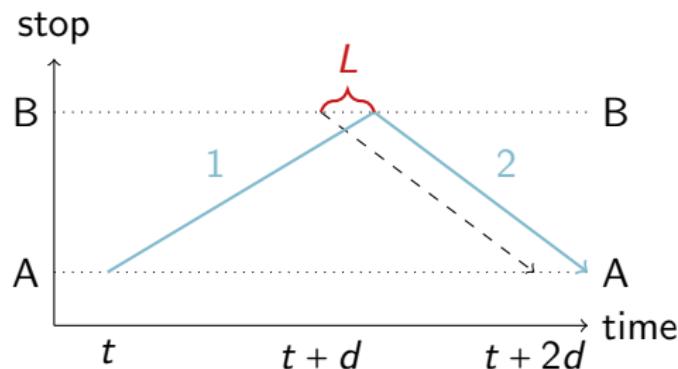


Definition: primary delay

Primary delay is the delay experienced throughout a trip's operation.

Motivation

Let L be a random variable representing the *primary delay* experienced on trip 1.

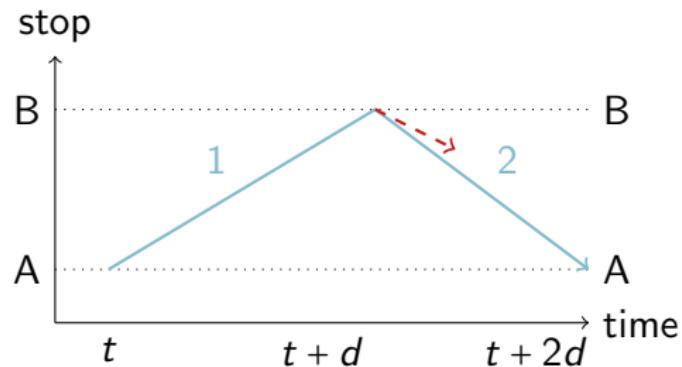


- If $L > 0$, then trip 2 will experience a *secondary delay* of L .

Definition: secondary delay

Secondary delay is the amount of time by which a trip is delayed from departing at its planned time.

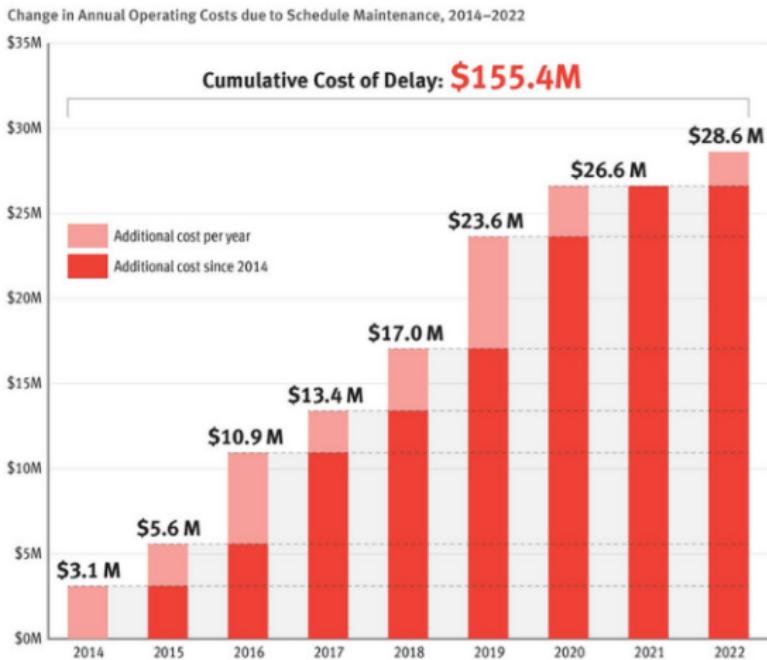
Motivation



Of course, trip 2 may also experience some primary delay ...

Motivation

In 2021, 34% of TransLink's service costs came from delays.



Motivation

Key insights

- With many trips, delays can compound significantly.
- Vehicle scheduling influences delay propagation.

Outline

① Motivation

② Models

Run time analysis (RTA)

Vehicle scheduling

Schedule-aware RTA*

Mathematical model

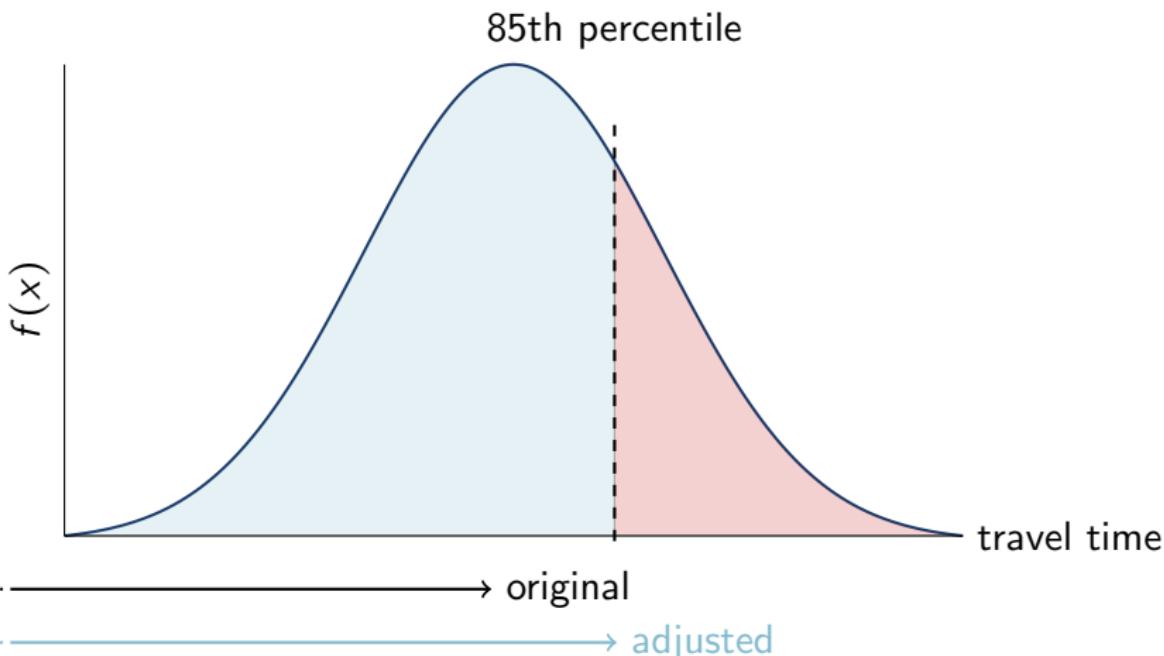
③ Data

④ Results

⑤ Conclusion

Run time analysis (RTA)

A common approach among transit agencies to address this problem is called run time analysis (RTA).



RTA*

Instead, find a *critical* percentile following the classical [newsvendor model](#):

$$(\text{RTA}^*) \quad \min_{\Delta \geq \mathbb{E}[L]} \quad c^{\text{srv}} \Delta + rh \mathbb{E}[\max\{L - \Delta, 0\}]. \quad (1)$$

- c^{srv} : the cost per hour of service operation
- h : the cost per rider-hour of passenger delay
- L : a random variable representing the trip's primary delay
- r : the trip's ridership
- Δ : the amount of time by which the trip's travel time is to be adjusted

RTA*

Instead, find a *critical* percentile following the classical [newsvendor model](#):

$$(\text{RTA}^*) \quad \min_{\Delta \geq \mathbb{E}[L]} \quad c^{\text{srv}} \Delta + rh \mathbb{E}[\max\{L - \Delta, 0\}]. \quad (1)$$

The solution to (1) is

$$\Delta^* = \max \left\{ \mathbb{E}[L], F^{-1} \left(1 - \frac{c^{\text{srv}}}{rh} \right) \right\}, \quad (2)$$

where $F(\cdot)$ is the cumulative density function of L and $F^{-1}(\cdot)$ is its inverse.

$$\Delta^* = \max \left\{ \mathbb{E}[L], F^{-1} \left(1 - \frac{c^{\text{srv}}}{rh} \right) \right\}$$

Example:

- L : symmetric around mean 0.
- c^{srv} : \$160/hour¹
- h : \$37/rider · hour²

Then, $\Delta^* > 0$ if

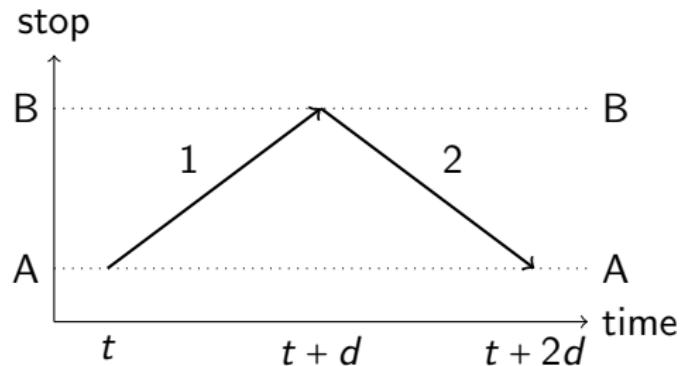
$$r \geq \frac{2c^{\text{srv}}}{h} \approx 9 \text{ riders.}$$

¹From the BC Transit service plan.

²The average hourly wage ([Litman, BC Stats](#)).

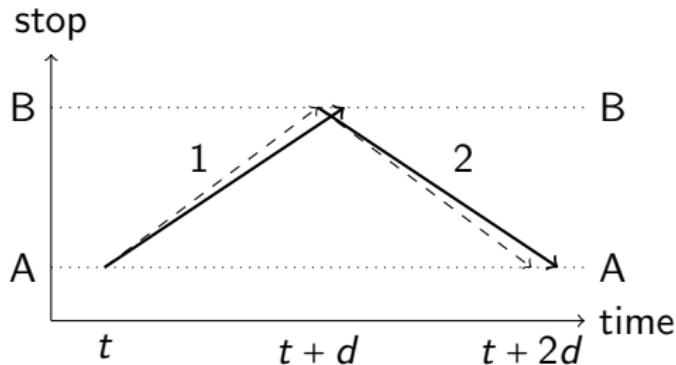
RTA*

Let trips 1 and 2 be subject to IID primary delays L_1 and L_2 .



RTA*

Let trips 1 and 2 be subject to IID primary delays L_1 and L_2 .



Under RTA*, any increase to the trips' planned travel time would require using two vehicles.

Key insights

- RTA* balances operational and delay costs at the trip level.
- Higher ridership necessitates additional travel time.
- If vehicles are expensive, RTA* can have costly downstream impacts.

Outline

① Motivation

② Models

Run time analysis (RTA)

Vehicle scheduling

Schedule-aware RTA*

Mathematical model

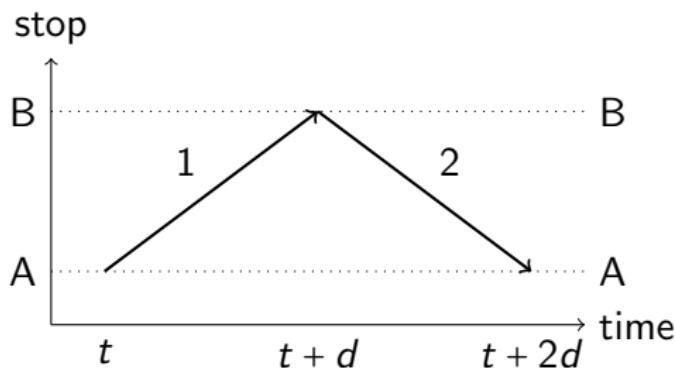
③ Data

④ Results

⑤ Conclusion

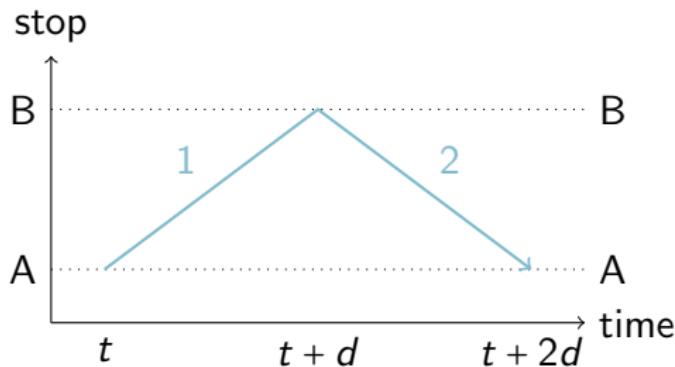
Vehicle scheduling

By contrast, consider an approach that does not adjust travel times, but instead manages delay through vehicle scheduling.



Vehicle scheduling

By contrast, consider an approach that does not adjust travel times, but instead manages delay through vehicle scheduling.

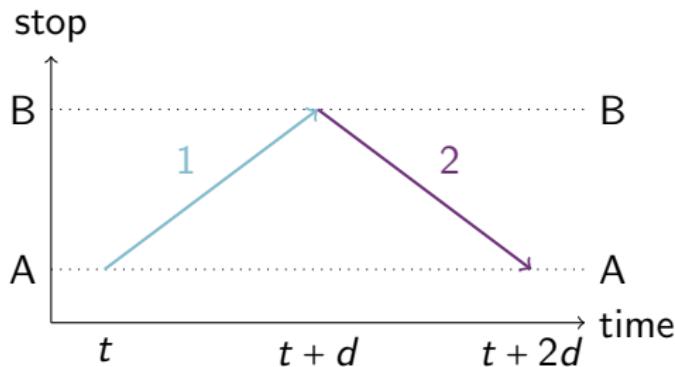


We can

- schedule both trips with one vehicle: $\{(1, 2)\}$;

Vehicle scheduling

By contrast, consider an approach that does not adjust travel times, but instead manages delay through vehicle scheduling.



We can

- schedule both trips with one vehicle: $\{(1, 2)\}$; or
- schedule each trip with its own vehicle: $\{(1), (2)\}$.

Vehicle scheduling

To choose the best vehicle schedule, we would like to solve

$$\text{Schedule Cost} = \min \left\{ \text{Cost}_{\{(1,2)\}}, \text{Cost}_{\{(1),(2)\}} \right\},$$

Vehicle scheduling

To choose the best vehicle schedule, we would like to solve

$$\text{Schedule Cost} = \min \left\{ \text{Cost}_{\{(1,2)\}}, \text{Cost}_{\{(1),(2)\}} \right\},$$

where the cost of scheduling with one vehicle is

$$\text{Cost}_{\{(1,2)\}} = \underbrace{c^{\text{veh}} + 2c^{\text{srv}}d}_{\text{operating cost}} + rh\text{Delay}_{\{(1,2)\}},$$

Vehicle scheduling

To choose the best vehicle schedule, we would like to solve

$$\text{Schedule Cost} = \min \left\{ \text{Cost}_{\{(1,2)\}}, \text{Cost}_{\{(1),(2)\}} \right\},$$

where the cost of scheduling with one vehicle is

$$\text{Cost}_{\{(1,2)\}} = \underbrace{c^{\text{veh}} + 2c^{\text{srv}}d}_{\text{operating cost}} + rh\text{Delay}_{\{(1,2)\}},$$

and the cost of scheduling with two vehicles is

$$\text{Cost}_{\{(1),(2)\}} = \underbrace{2c^{\text{veh}} + 2c^{\text{srv}}d}_{\text{operating cost}} + rh\text{Delay}_{\{(1),(2)\}}.$$

Vehicle scheduling

Because L_1 and L_2 are IID, it can be shown that

$$\text{Delay}_{\{(1,2)\}} - \text{Delay}_{\{(1),(2)\}} > 0.$$

Vehicle scheduling

Because L_1 and L_2 are IID, it can be shown that

$$\text{Delay}_{\{(1,2)\}} - \text{Delay}_{\{(1),(2)\}} > 0.$$

The minimum cost schedule is

$$\text{Schedule Cost} = \begin{cases} \text{Cost}_{\{(1,2)\}} & \text{if } \text{Delay}_{\{(1,2)\}} - \text{Delay}_{\{(1),(2)\}} < \frac{c_{\text{veh}}}{rh}, \\ \text{Cost}_{\{(1),(2)\}} & \text{otherwise.} \end{cases}$$

Vehicle scheduling

Because L_1 and L_2 are IID, it can be shown that

$$\text{Delay}_{\{(1,2)\}} - \text{Delay}_{\{(1),(2)\}} > 0.$$

The minimum cost schedule is

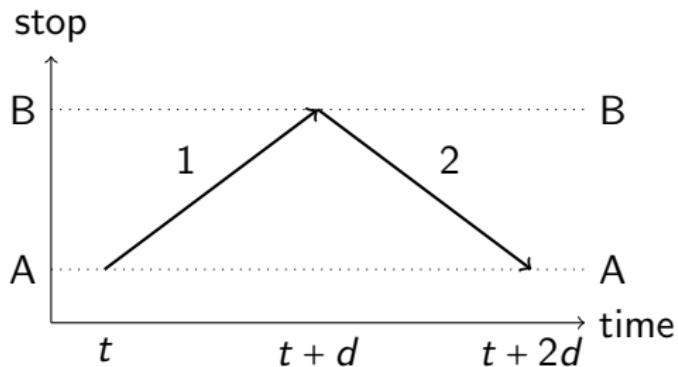
$$\text{Schedule Cost} = \begin{cases} \text{Cost}_{\{(1,2)\}} & \text{if } \text{Delay}_{\{(1,2)\}} - \text{Delay}_{\{(1),(2)\}} < \frac{c^{\text{veh}}}{rh}, \\ \text{Cost}_{\{(1),(2)\}} & \text{otherwise.} \end{cases}$$

Therefore, the one-vehicle schedule dominates if

$$0 < \text{Delay}_{\{(1,2)\}} - \text{Delay}_{\{(1),(2)\}} < \frac{c^{\text{veh}}}{rh}.$$

As $r \rightarrow \infty$ we will eventually prefer the two-vehicle schedule.

Stochasticity



Example:

Trip	Day 1 (ℓ_i^1)	Day 2 (ℓ_i^2)	Mean ($\bar{\ell}_i$)
1	1	-1	0
2	1	-1	0

Stochasticity

Trip	Day 1 (ℓ_i^1)	Day 2 (ℓ_i^2)	Mean ($\bar{\ell}_i$)
1	1	-1	0
2	1	-1	0

By considering only mean delays,

$$\text{Delay}_{\{(1,2)\}}^{\text{mean}} = \lceil \bar{\ell}_1 \rceil^+ + \lceil \lceil \bar{\ell}_1 \rceil^+ + \bar{\ell}_2 \rceil^+ = 0,$$

and

$$\text{Delay}_{\{(1),(2)\}}^{\text{mean}} = \lceil \bar{\ell}_1 \rceil^+ + \lceil \bar{\ell}_2 \rceil^+ = 0.$$

Note: $\lceil x \rceil^+ = \max\{x, 0\}$.

Stochasticity

Trip	Day 1 (ℓ_i^1)	Day 2 (ℓ_i^2)	Mean ($\bar{\ell}_i$)
1	1	-1	0
2	1	-1	0

By considering stochastic delays,

$$\text{Delay}_{\{(1,2)\}}^{\text{stochastic}} = \frac{1}{2} \left(\sum_{s=1}^2 [\ell_1^s]^+ + \sum_{s=1}^2 [[\ell_1^s]^+ + \ell_2^s]^+ \right) = 3/2,$$

and

$$\text{Delay}_{\{(1),(2)\}}^{\text{stochastic}} = \frac{1}{2} \left(\sum_{s=1}^2 [\ell_1^s]^+ + \sum_{s=1}^2 [\ell_2^s]^+ \right) = 1.$$

Stochasticity

Thus,

$$\text{Schedule}^{\text{mean}} = \{(1, 2)\},$$

and

$$\text{Schedule}^{\text{stochastic}} = \begin{cases} \{(1, 2)\} & \text{if } \frac{rh}{2} < c^{\text{veh}}, \\ \{(1), (2)\} & \text{otherwise.} \end{cases}$$

Vehicle scheduling

Thus,

$$\text{Schedule}^{\text{mean}} = \{(1, 2)\},$$

and

$$\text{Schedule}^{\text{stochastic}} = \begin{cases} \{(1, 2)\} & \text{if } \frac{rh}{2} < c^{\text{veh}}, \\ \{(1), (2)\} & \text{otherwise.} \end{cases}$$

Key insights

- Higher ridership favors additional vehicles.
- Ignoring delay stochasticity can be costly.

Outline

① Motivation

② Models

Run time analysis (RTA)

Vehicle scheduling

Schedule-aware RTA*

Mathematical model

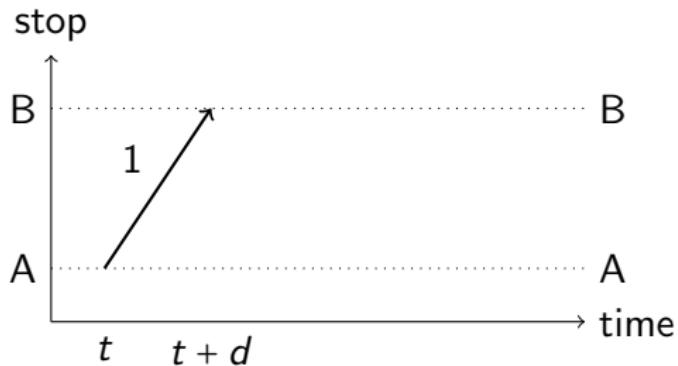
③ Data

④ Results

⑤ Conclusion

Schedule-aware RTA*

Consider a single trip with planned travel time d . Let L be a random variable representing its primary delay.

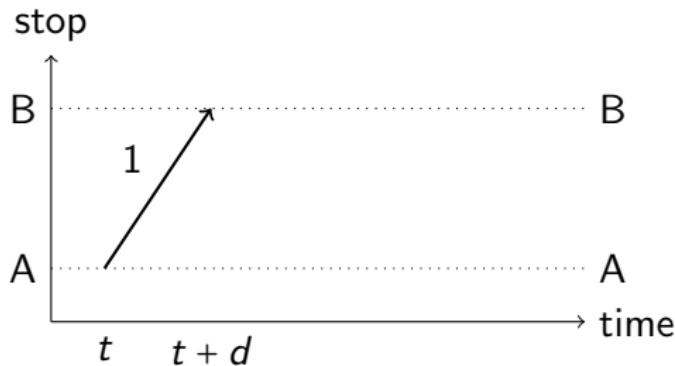


The optimal schedule is $\{(1)\}$ with

$$\text{Cost}_{\{(1)\}} = c^{\text{veh}} + c^{\text{srv}}d + rh\text{Delay}_{\{(1)\}}.$$

Schedule-aware RTA*

Consider a single trip with planned travel time d . Let L be a random variable representing its primary delay.

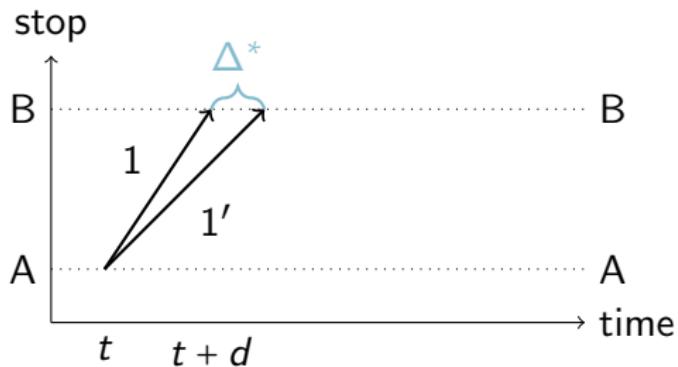


The optimal schedule is $\{(1)\}$ with

$$\text{Cost}_{\{(1)\}} = c^{\text{veh}} + c^{\text{srv}}d + rh\text{Delay}_{\{(1)\}}.$$

Can we improve this cost?

Schedule-aware RTA*



Let $1'$ be the resulting trip after applying RTA* to 1 with

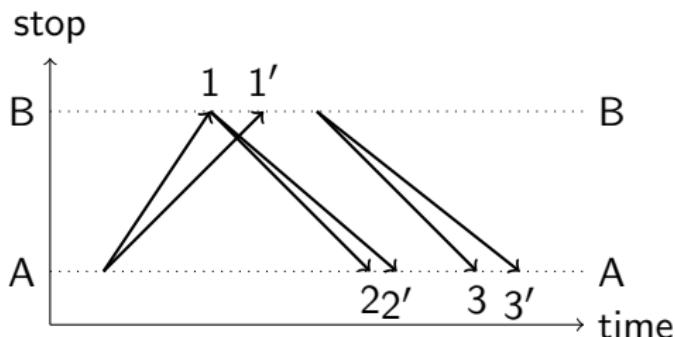
$$\text{Cost}_{\{(1')\}} = c^{\text{veh}} + c^{\text{srv}}(d + \Delta^*) + rh\text{Delay}_{\{(1')\}}.$$

Then we may potentially obtain a less costly schedule by solving

$$\text{Schedule Cost} = \min \left\{ \text{Cost}_{\{(1)\}}, \text{Cost}_{\{(1')\}} \right\}.$$

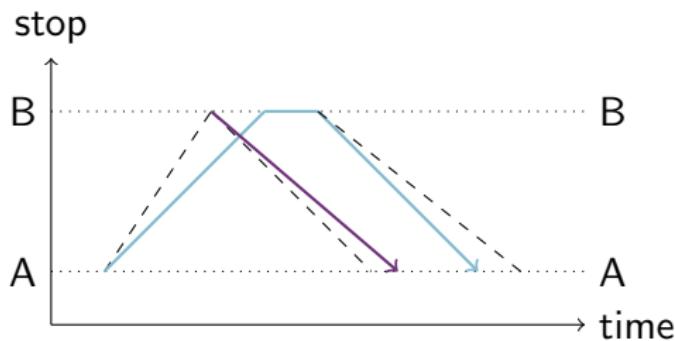
Schedule-aware RTA*

With more trips, we can create a copy of each trip and apply RTA*. We then optimize over all possible vehicle schedules to obtain the optimal solution.



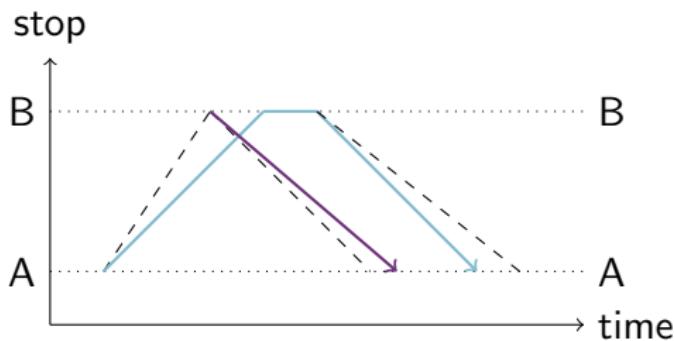
Schedule-aware RTA*

With more trips, we can create a copy of each trip and apply RTA*. We then optimize over all possible vehicle schedules to obtain the optimal solution.



Schedule-aware RTA*

With more trips, we can create a copy of each trip and apply RTA*. We then optimize over all possible vehicle schedules to obtain the optimal solution.



Key insight

- We may be able to reduce schedule costs by considering both original and RTA* adjusted versions of each trip.

Outline

① Motivation

② Models

Run time analysis (RTA)

Vehicle scheduling

Schedule-aware RTA*

Mathematical model

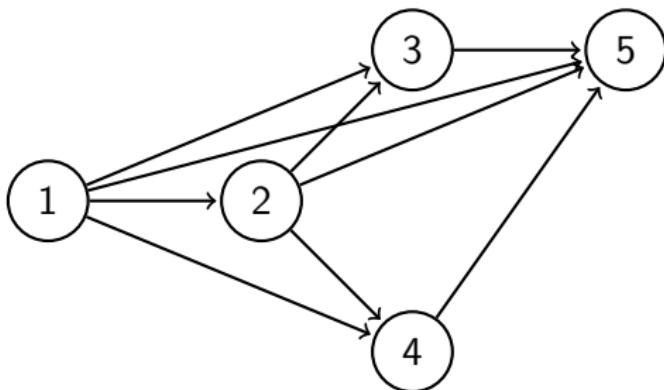
③ Data

④ Results

⑤ Conclusion

Building a schedule

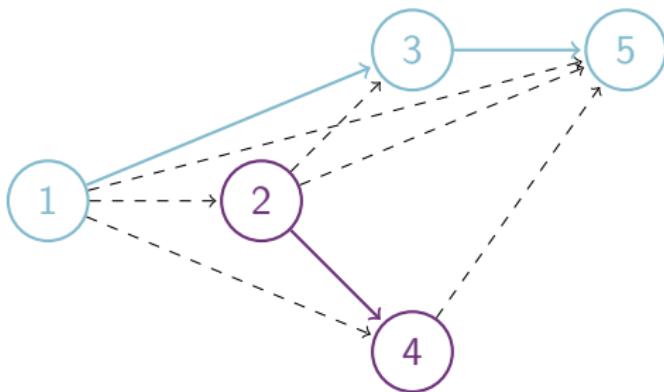
Consider a network of 5 trips.



Note: Depot omitted for conciseness

Building a schedule

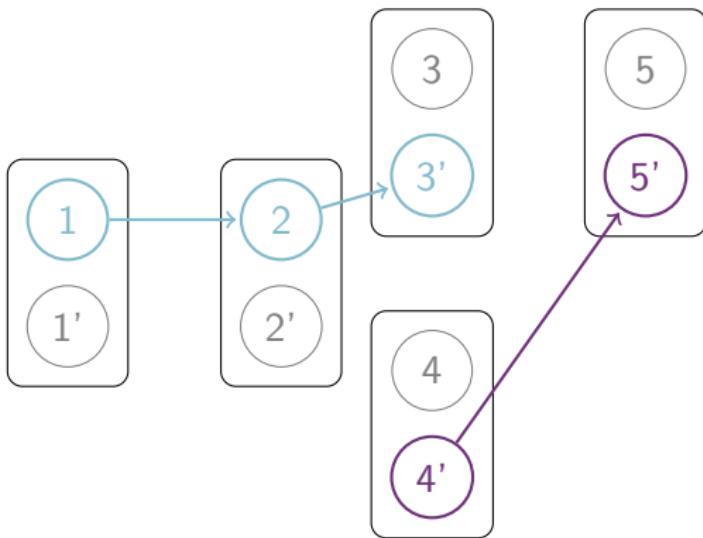
Consider a network of 5 trips.



This is an example of a *feasible* vehicle schedule.

Building a schedule

Consider a network of 5 trips and their RTA* adjusted versions.



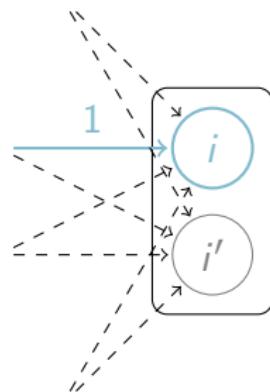
This is an example of a *feasible* vehicle schedule.

Building a schedule

- Let \mathcal{T} (\mathcal{T}') be the set of all unadjusted (RTA* adjusted) trips;
- i' be the RTA* adjusted version of trip i ; and
- $x_{ij} = \begin{cases} 1 & \text{if } (i, j) \text{ included in the solution,} \\ 0 & \text{otherwise.} \end{cases}$

Then, a feasible vehicle schedule obeys

$$\sum_{j \in \text{In}(i)} x_{ji} + \sum_{j \in \text{In}(i')} x_{ji'} = 1 \quad \forall i \in \mathcal{T}.$$

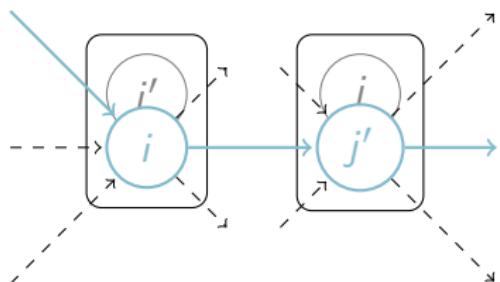


Building a schedule

- Let \mathcal{T} (\mathcal{T}') be the set of all unadjusted (RTA* adjusted) trips;
- i' be the RTA* adjusted version of trip i ; and
- $x_{ij} = \begin{cases} 1 & \text{if } (i, j) \text{ included in the solution,} \\ 0 & \text{otherwise.} \end{cases}$

Then, a feasible vehicle schedule obeys

$$\sum_{j \in \text{In}(i)} x_{ji} - \sum_{j \in \text{Out}(i)} x_{ij} = 0 \quad \forall i \in \mathcal{T} \cup \mathcal{T}'.$$

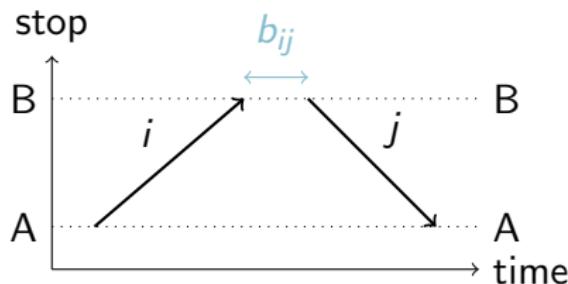


Secondary delays

- Let ℓ_i be the primary delay experienced on trip i ; and
- b_{ij} be the buffer time between trips i and j .

Then y_i , the secondary delay experienced on trip i , is

$$y_j = \max \left\{ \sum_{i \in \text{In}(j)} (y_i + \ell_i - b_{ij}) x_{ij}, 0 \right\} \quad \forall j \in \mathcal{T} \cup \mathcal{T}'.$$

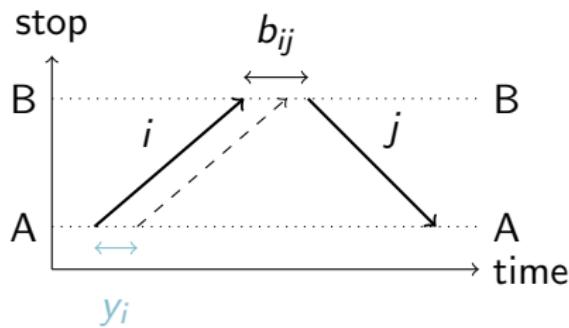


Secondary delays

- Let ℓ_i be the primary delay experienced on trip i ; and
- b_{ij} be the buffer time between trips i and j .

Then y_i , the secondary delay experienced on trip i , is

$$y_j = \max \left\{ \sum_{i \in \text{In}(j)} (\textcolor{teal}{y_i} + \ell_i - b_{ij}) x_{ij}, 0 \right\} \quad \forall j \in \mathcal{T} \cup \mathcal{T}'.$$

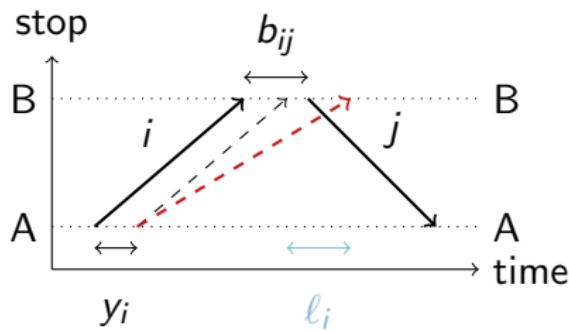


Secondary delays

- Let ℓ_i be the primary delay experienced on trip i ; and
- b_{ij} be the buffer time between trips i and j .

Then y_i , the secondary delay experienced on trip i , is

$$y_j = \max \left\{ \sum_{i \in \text{In}(j)} (y_i + \ell_i - b_{ij}) x_{ij}, 0 \right\} \quad \forall j \in \mathcal{T} \cup \mathcal{T}'.$$

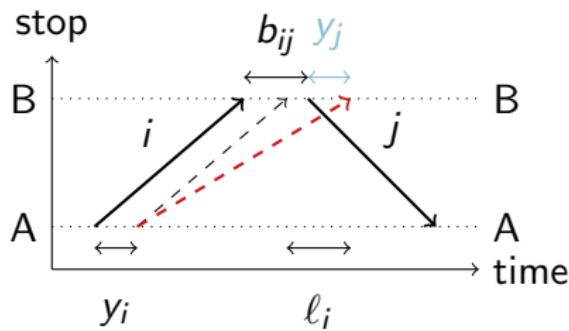


Secondary delays

- Let ℓ_i be the primary delay experienced on trip i ; and
- b_{ij} be the buffer time between trips i and j .

Then y_j , the secondary delay experienced on trip i , is

$$y_j = \max \left\{ \sum_{i \in \text{In}(j)} (y_i + \ell_i - b_{ij}) x_{ij}, 0 \right\} \quad \forall j \in \mathcal{T} \cup \mathcal{T}'.$$

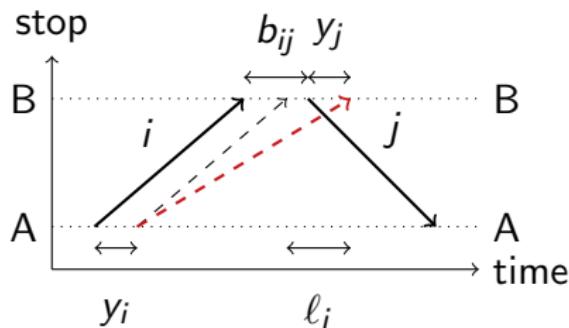


Secondary delays

- Let ℓ_i be the primary delay experienced on trip i ; and
- b_{ij} be the buffer time between trips i and j .

Then y_i , the secondary delay experienced on trip i , is

$$y_j = \max \left\{ \sum_{i \in \text{In}(j)} (y_i + \ell_i - b_{ij}) x_{ij}, 0 \right\} \quad \forall j \in \mathcal{T} \cup \mathcal{T}'.$$



$$y_i = \max \{y_k + \ell_k - b_{ki}, 0\}$$

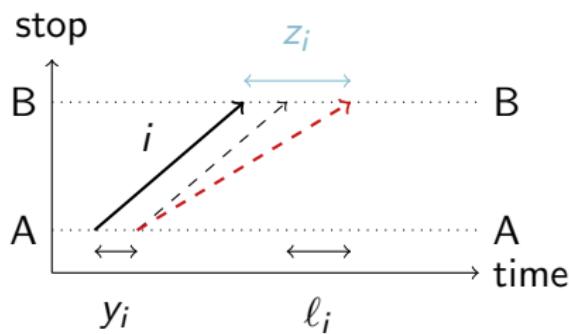
$$y_j = \max \{y_i + \ell_i - b_{ij}, 0\}$$

⋮

End-of-trip delays

Similarly, we may calculate the end-of-trip delay, z_i , as

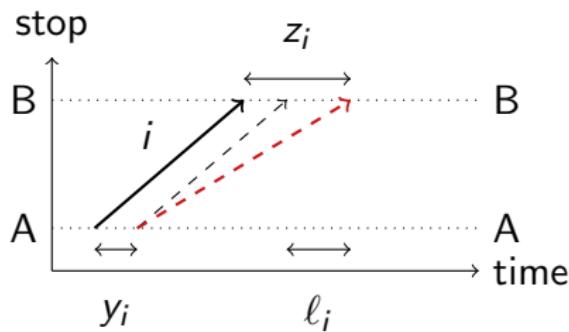
$$z_i = \max \{y_i + \ell_i, 0\} \quad \forall i \in \mathcal{T} \cup \mathcal{T}'.$$



End-of-trip delays

Similarly, we may calculate the end-of-trip delay, z_i , as

$$z_i = \max \{y_i + \ell_i, 0\} \quad \forall i \in \mathcal{T} \cup \mathcal{T}'.$$



$$\begin{aligned} z_i &= \max \{y_i + \ell_i, 0\} \\ z_j &= \max \{y_j + \ell_j, 0\} \\ &\vdots \end{aligned}$$

MIP

Thus, we propose the following stochastic mixed-integer program:

$$\min_{\mathbf{x}, \mathbf{y}, \mathbf{z}} \sum_{(i,j) \in \mathcal{E}} c_{ij} x_{ij} + \frac{h}{S} \sum_{s=1}^S \sum_{i \in \mathcal{T}} r_i (z_i^s + z_{i'}^s) \quad (3a)$$

$$\text{s.t. } \sum_{j \in \text{In}(i)} x_{ji} + \sum_{j \in \text{In}(i')} x_{ji'} = 1 \quad \forall i \in \mathcal{T}, \quad (3b)$$

$$\sum_{j \in \text{In}(i)} x_{ji} - \sum_{j \in \text{Out}(i)} x_{ij} = 0 \quad \forall i \in \mathcal{T} \cup \mathcal{T}', \quad (3c)$$

$$y_i^s \geq \sum_{j \in \text{In}(i)} (y_j^s + \ell_j^s - b_{ji}) x_{ji} \quad \forall i \in \mathcal{T} \cup \mathcal{T}', s \in \mathcal{S}, \quad (3d)$$

$$z_i^s \geq y_i^s + \ell_i^s \sum_{j \in \text{In}(i)} x_{ji} \quad \forall i \in \mathcal{T} \cup \mathcal{T}', s \in \mathcal{S}, \quad (3e)$$

$$x_{ij} \in \{0, 1\} \quad \forall (i, j) \in \mathcal{E}, \quad (3f)$$

$$y_i^s \geq 0 \quad \forall i \in \mathcal{T} \cup \mathcal{T}', s \in \mathcal{S}, \quad (3g)$$

$$z_i^s \geq 0 \quad \forall i \in \mathcal{T} \cup \mathcal{T}', s \in \mathcal{S}. \quad (3h)$$

MIP

The objective,

$$\min_{\mathbf{x}, \mathbf{y}, \mathbf{z}} \underbrace{\sum_{(i,j) \in \mathcal{E}} c_{ij} x_{ij}}_{\text{operating cost}} + \frac{h}{S} \underbrace{\sum_{s=1}^S \sum_{i \in \mathcal{T}} r_i (z_i^s + z_{i'}^s)}_{\text{delay cost}}, \quad (3a)$$

minimizes both operational and delay costs.

- c_{ij} : the cost of adding edge (i,j) to the solution
- \mathcal{E} : the edge set of possible trip connections
- h : the cost per rider-hour of passenger delay
- r_i : the ridership for trip i
- \mathcal{S} : the set of delay scenarios, with size $S = |\mathcal{S}|$

Outline

① Motivation

② Models

③ Data

④ Results

⑤ Conclusion

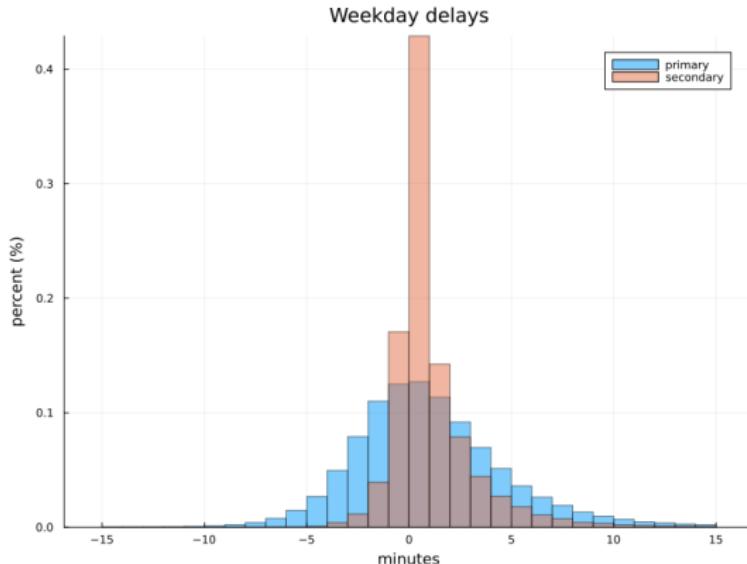
Sources

We consider the Victoria Regional Transit System (VRTS) in Victoria, British Columbia.

- Trip-level information: General Transit Feed Specification (GTFS)
- Travel time information: BC Transit³
- Ridership information: BC Transit
- Time period: September 2023 - December 2023

³BC Transit expressly disclaims any representations and warranties of any kind with respect to the information being released. In particular, BC Transit and any additional third parties do not represent or warrant that the information provided is accurate, complete, or current. Neither BC Transit nor any third parties, employees, or other representatives will be liable for damages of any kind, including, without limitation, direct, special, indirect, consequential, punitive, or exemplary damages for loss of income, profit, or savings, and claims of third parties, arising out of or in connection with the use of the information provided. All information is released "as is" and cannot be redistributed without permission.
The data provided is governed under the [British Columbia Open Government Licence](#).

VRTS



Delay (minutes)	μ	σ	P_{50}	P_{85}
primary	1.12	4.11	0.63	8.07
secondary	1.06	2.47	0.43	5.13

Outline

① Motivation

② Models

③ Data

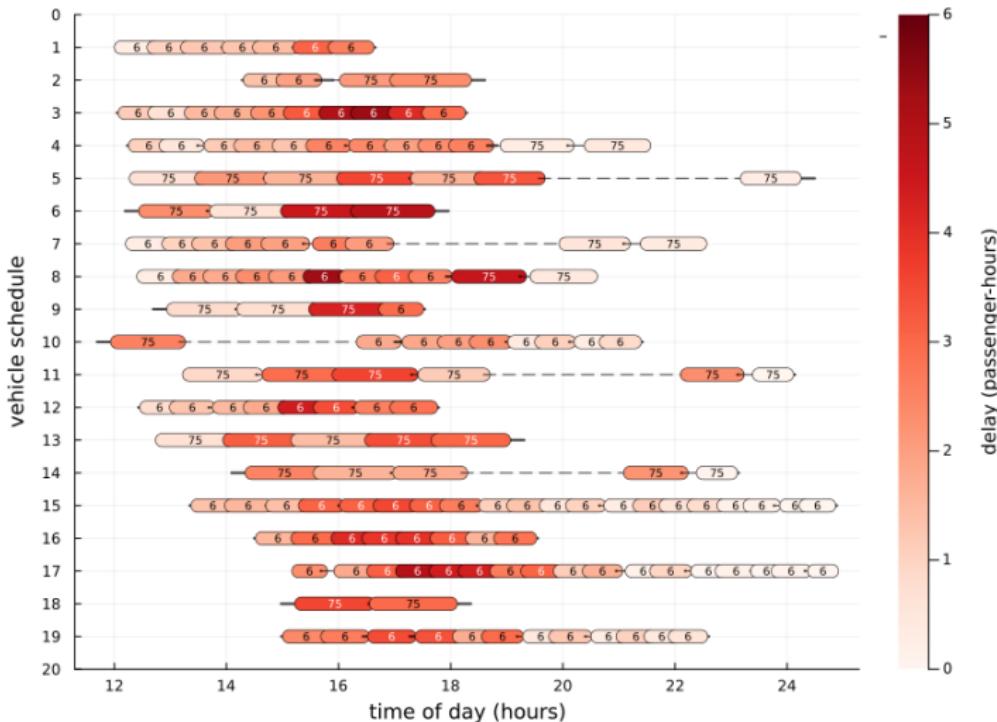
④ Results

⑤ Conclusion

Routes 6 and 75

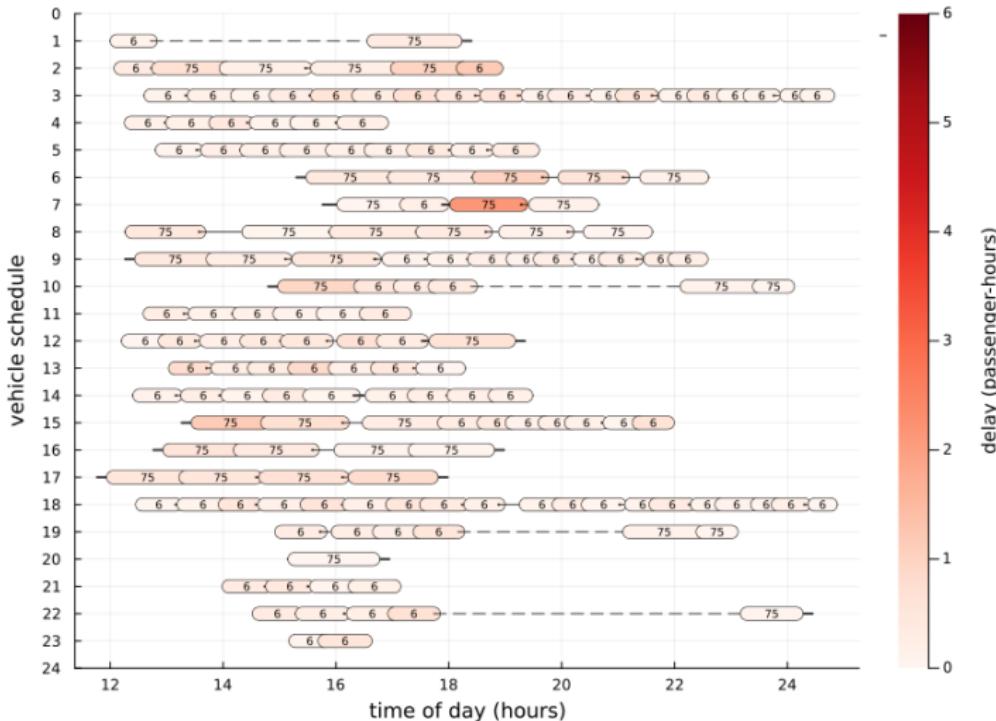
Routes 6 and 75

Routes 6 and 75 - minimum cost flow solution

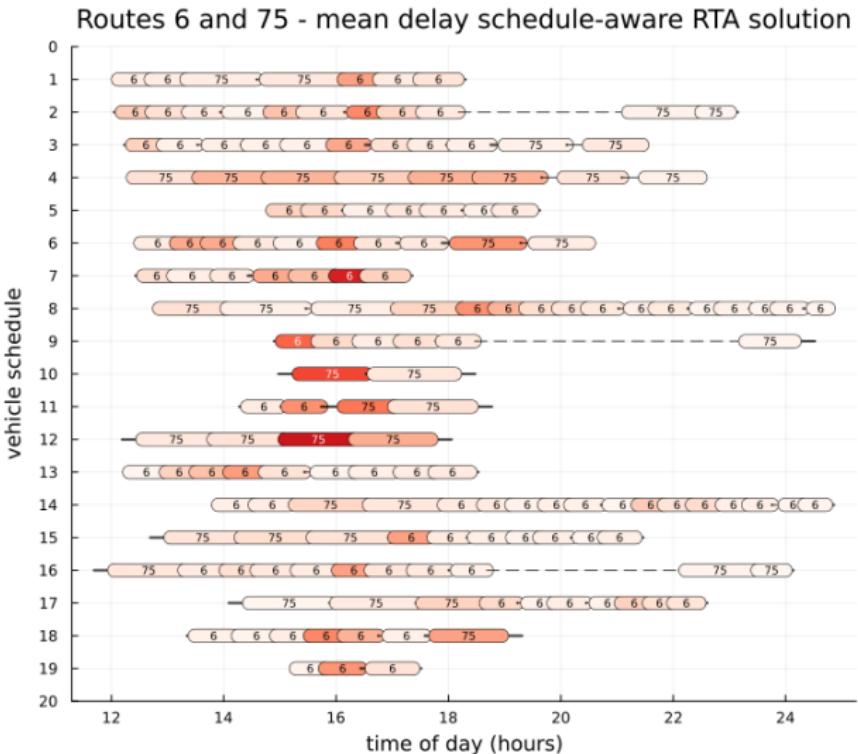


Routes 6 and 75

Routes 6 and 75 - minimum cost RTA solution

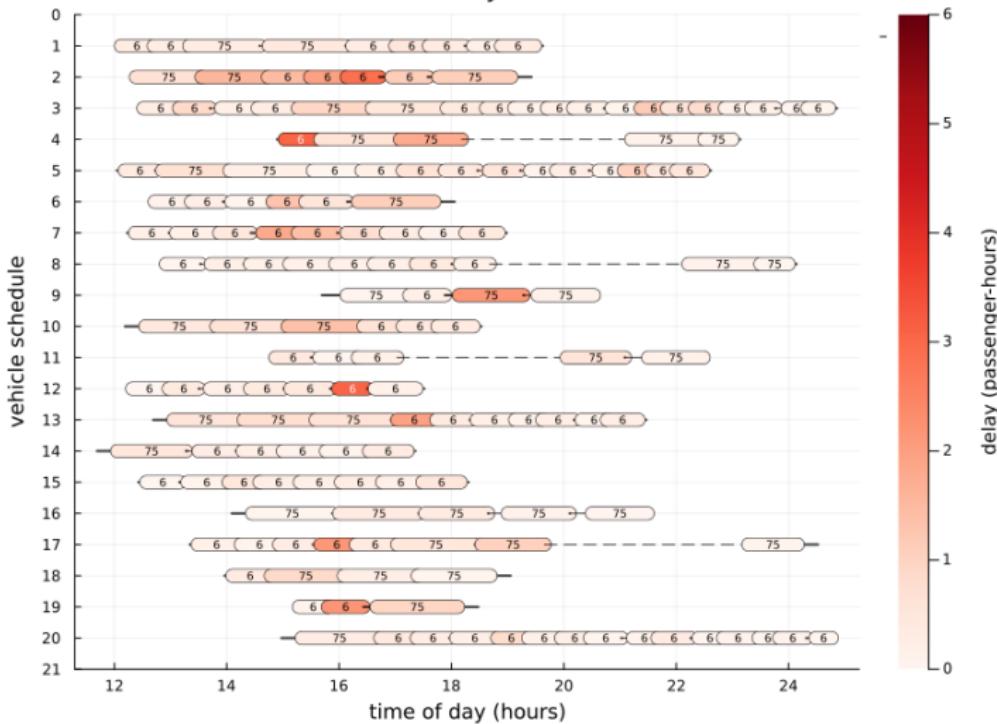


Routes 6 and 75

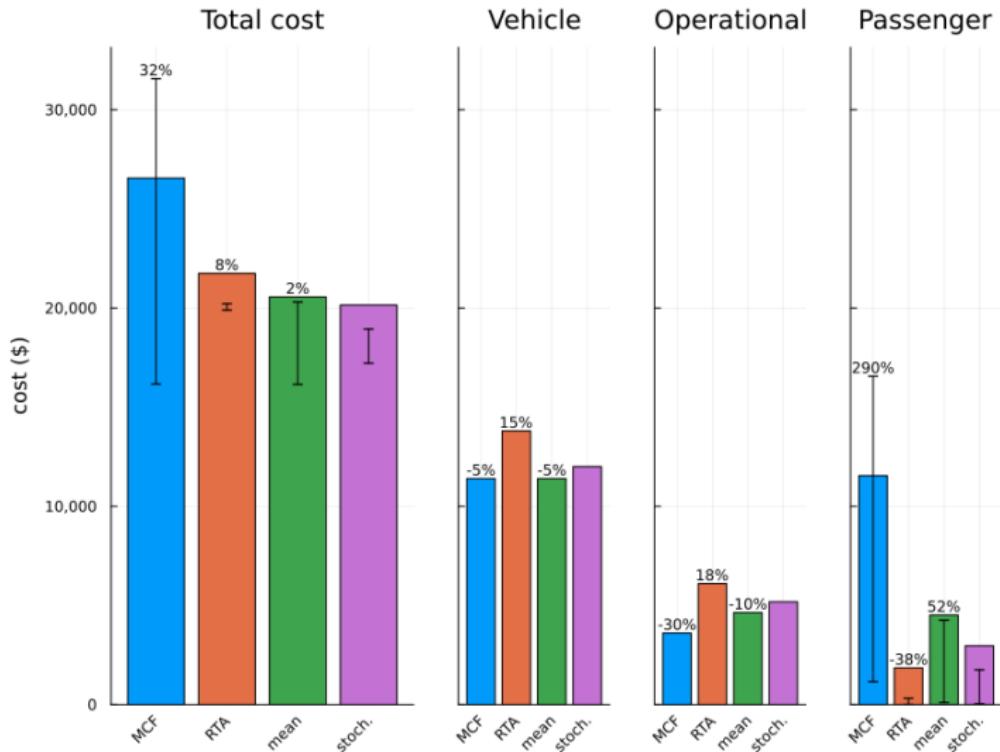


Routes 6 and 75

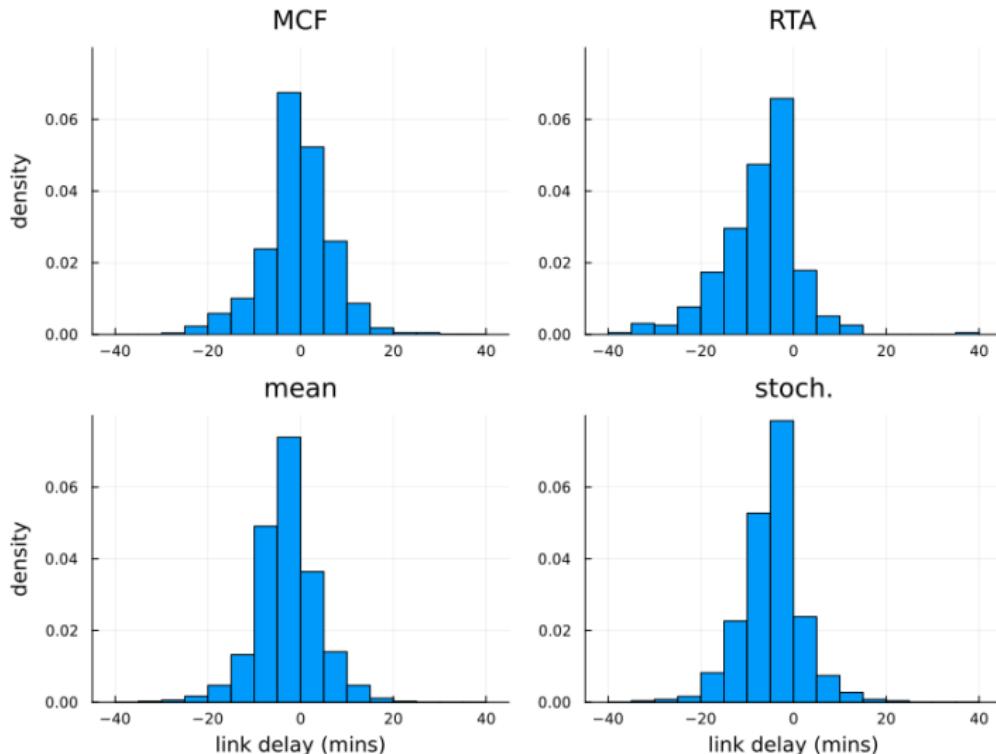
Routes 6 and 75 - stochastic delay schedule-aware RTA solution



Routes 6 and 75

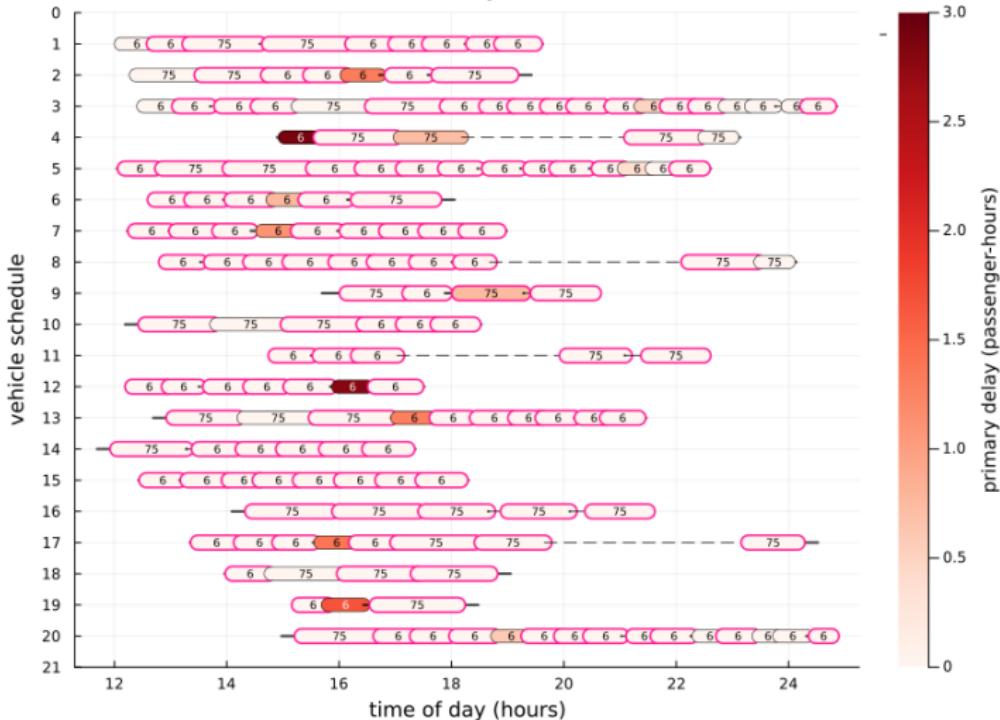


Routes 6 and 75



Routes 6 and 75

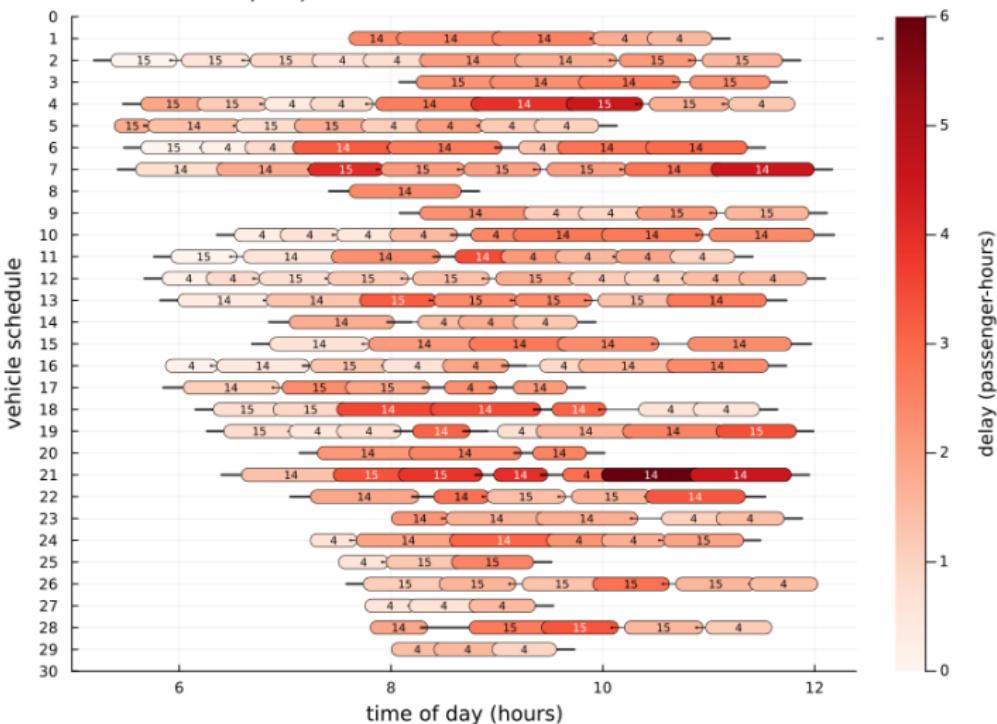
Routes 6 and 75 - stochastic delay schedule-aware RTA solution



Routes 4, 14, and 15

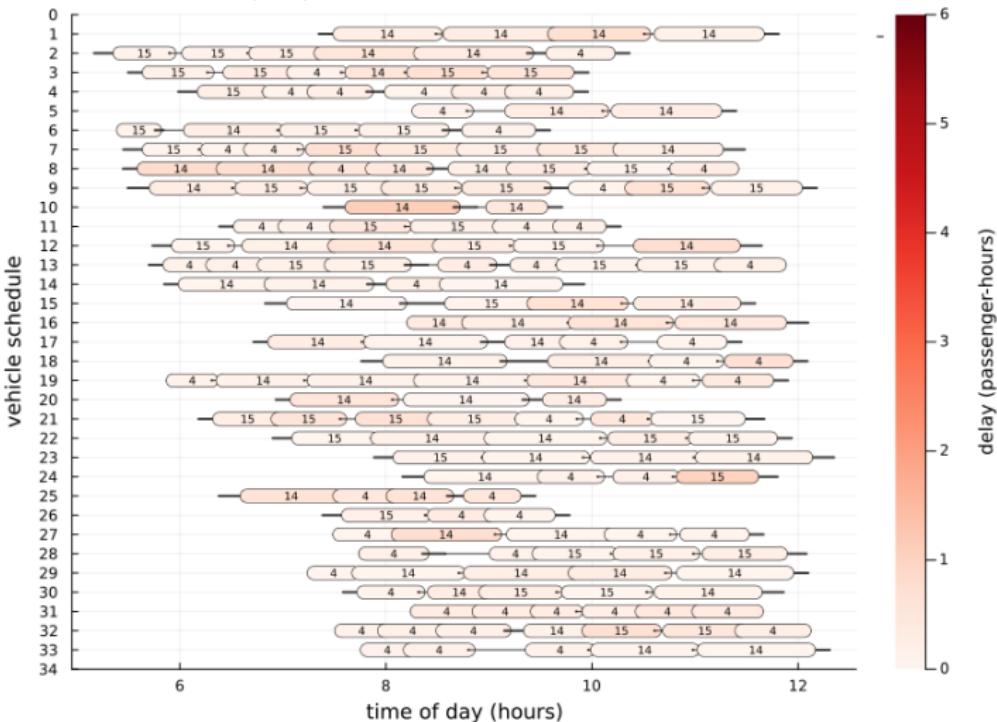
Routes 4, 14, and 15

Routes 4, 14, and 15 - minimum cost flow solution



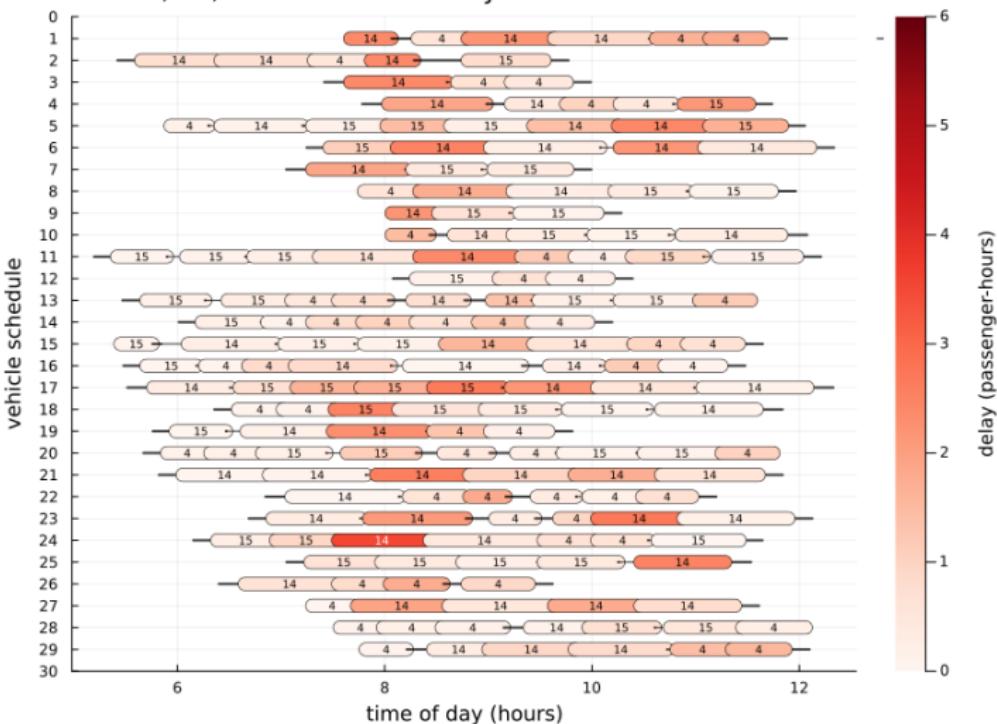
Routes 4, 14, and 15

Routes 4, 14, and 15 - minimum cost RTA solution



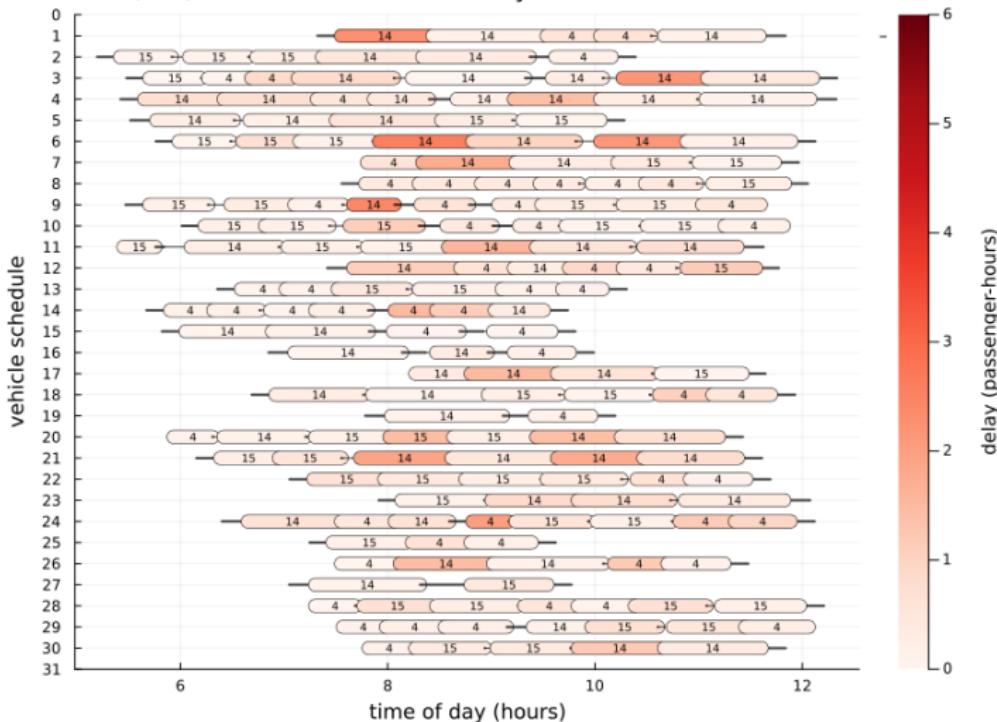
Routes 4, 14, and 15

Routes 4, 14, and 15 - mean delay schedule-aware RTA solution

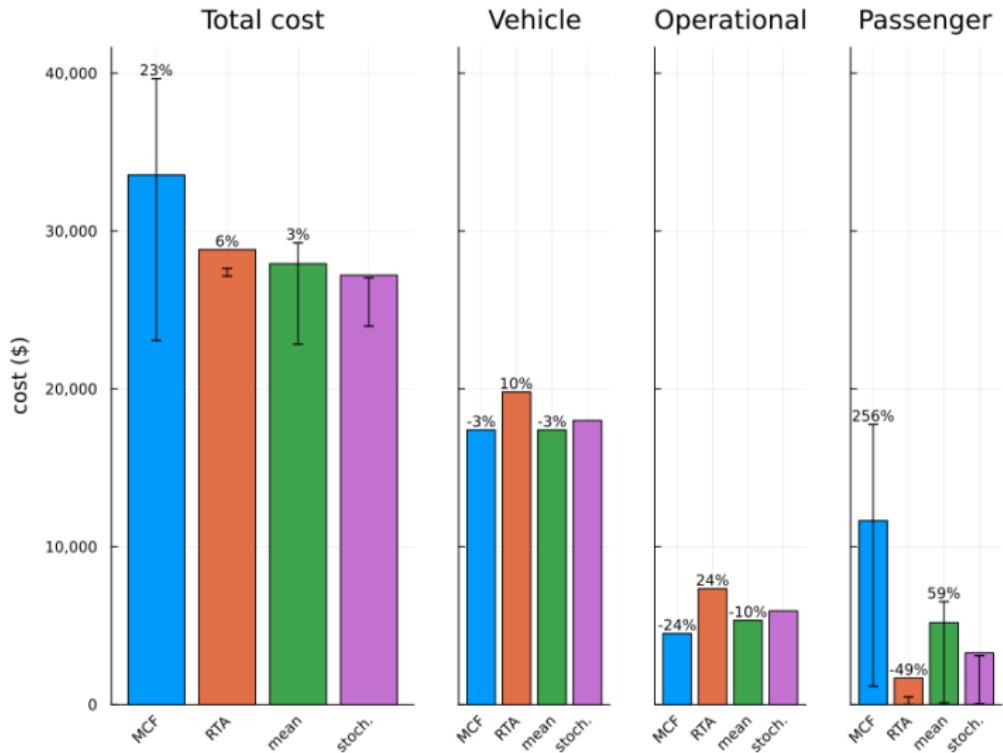


Routes 4, 14, and 15

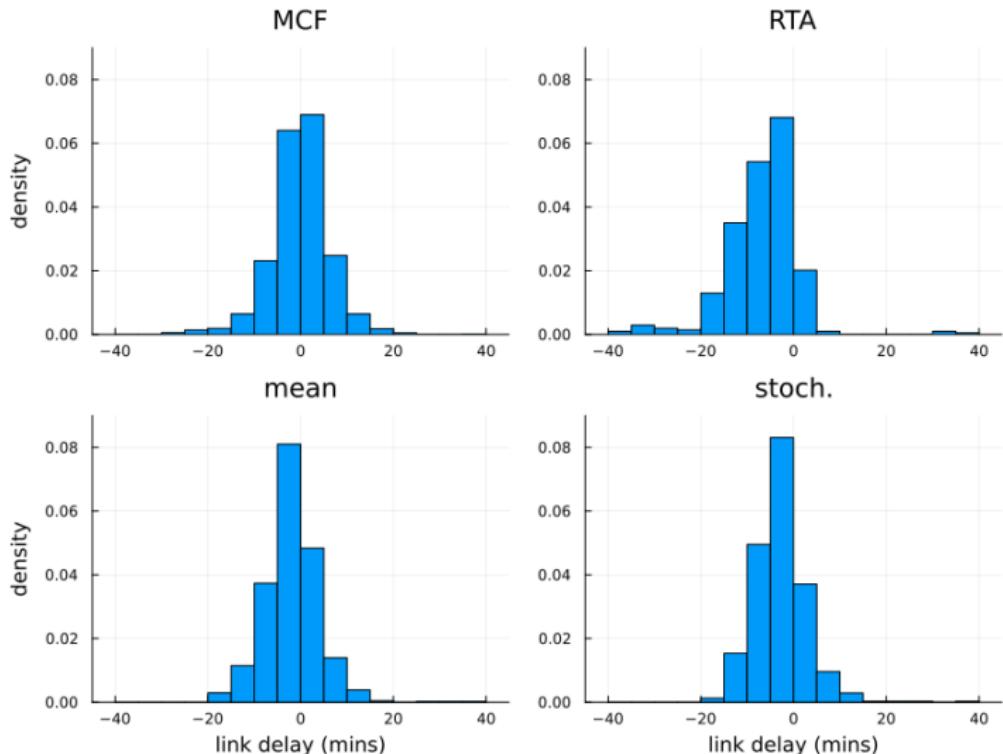
Routes 4, 14, and 15 - stochastic delay schedule-aware RTA solution



Routes 4, 14, and 15

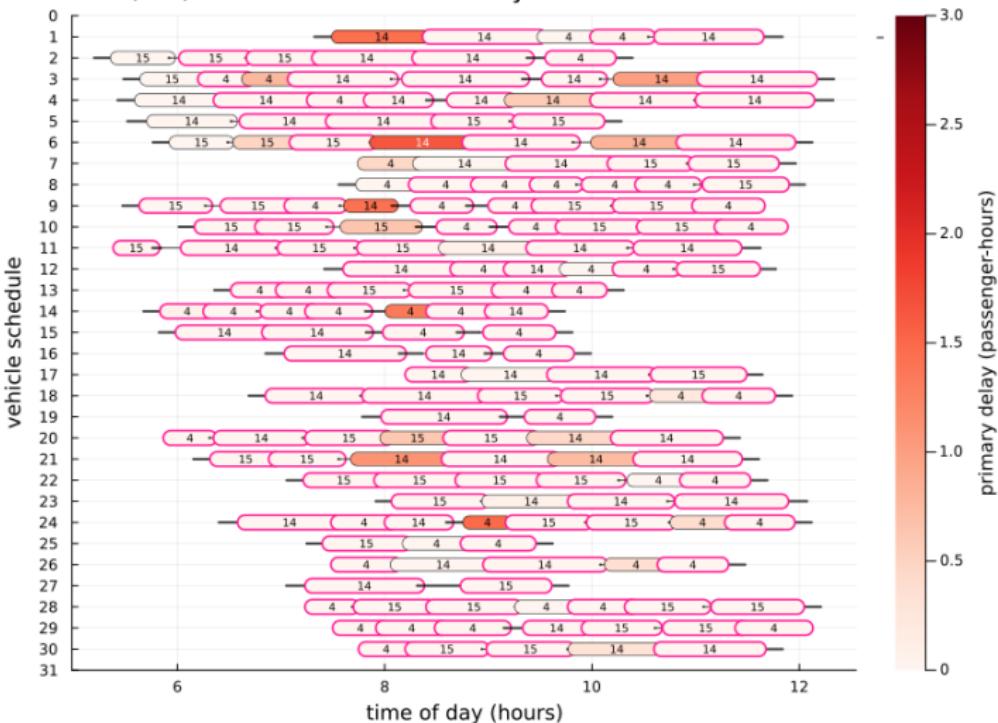


Routes 4, 14, and 15



Routes 4, 14, and 15

Routes 4, 14, and 15 - stochastic delay schedule-aware RTA solution



Outline

① Motivation

② Models

③ Data

④ Results

⑤ Conclusion

Conclusion

Delays are inherent in our transportation networks, and have many negative effects.

- Driver/passenger frustration
- Operational staff and vehicles
- Limited expansion resources

Conclusion

But we can plan ahead to mitigate their effects.

- Sacrifice higher planned operational costs for reliability
 - Lower total costs
 - Less variance in total costs
 - Customer and staff satisfaction
- Simple tactics can yield delay improvements:
 - Pair routes with anticorrelated delay profiles
 - Apply targeted run time analysis
- Software solutions
- Combine with infrastructure investment

What next?

Next steps:

- Scale the model to handle larger instances
- Continue exploring simple tactics to improve scheduling in practice

Future work:

- Equity considerations
- Trip shifting
- Real-world implementation