

Context

- Could you tell me about the last time you used any fridge on campus?
 - 1: I've only used a fridge at uni once, i think it was at Central [library], I just put my lunch in there because it had meat and I didn't want it to sit out.
 - 2: I use the fridges in the biological sciences library sometimes when I don't want to lug things around when I have a full day of classes.
- How do you tend to feel when putting your food into a shared fridge?
 - 1: I've only used the fridge once so I'm not really sure, but it seemed okay like it does the job.
 - 2: It tends to be fine, but I sometimes worry about putting closed goods in the fridge, as in an unopened drink or snacks.

Trust/Behaviour

- What makes you trust (or not trust) others with what you leave in a shared fridge?
 - 1: I trust the fridge because it is inside the library where mainly only students go in. I would be less trusting if it was more public.
 - 2: My main concern is the unopened food and drink. I feel as though those might be taken more than packed food.
- Have you ever had food go missing or been worried this would happen? How does this affect how you used the fridge?
 - 1: No. I didn't think that it would get taken because I just left it in the fridge for an hour or so.
 - 2: Yes, I had a can of monster go missing. I try not to put unopened door or drink in the fridge now. Or, I put them in a cooler bag.
- Do you think people take food deliberately, or more by accident?
 - 1: I think it would be hard to grab the wrong food accidentally. I'd know what I packed for lunch.
 - 2: I don't doubt it could be by accident sometimes, but I think people remember what containers they brought most of the time so I think it's mostly deliberate.

Social stuff

- If there was a stronger sense of "community" ownership around the fridges ("our" fridge vs just a fridge at uni), how would that change your behaviour?
 - 1: I might put some like chocolate or something in there in exam period to share if it was like a small amount of people using it [the fridge] and I knew some of them.
 - 2: I think I'd still continue to use it the same way. I don't know if it will stop people who intentionally look for things to take.
- What kinds of social signals (e.g. names, photos, rules, reminders) do you think would make people more respectful of each other's food?
 - 1: If everyone labelled their stuff with funny notes I think it might stop some people from stealing food.
 - 2: Maybe if there was a photo where you could actually see peoples faces or even just a list of names of everyone using the fridge it would help people think twice before taking things.
- Do you feel there's any stigma in calling out people misusing the fridges? Why/why not?
 - 1: I guess it depends on if it's really obviously taking someone's stuff or just similar

containers.

- 2: A little. I wouldn't want to cause a scene over a canned drink.

Better behaviour

- Suppose the fridge could encourage interaction (like a digital noticeboard or shared reminders). What would make this feel natural and not intrusive?
 - 1: I don't really love the idea of there being hard rules, but if it was just lighthearted or rules in a funny tone it would be good.
 - 2: A whiteboard or notes stuck on the fridge could be nice. I think being on my personal device is too much though.
- Would you be open to some "social nudges" (e.g. messages, recognition for fair use, etc)?
 - 1: Sure, I don't really mind.
 - 2: I think as long as it's not preachy I'd be fine with it.
- How do you think accountability could be encouraged without feeling like surveillance?
 - 1: A voluntary check-in kind of thing when you put your food in like a sticker chart would feel maybe more like participation and not surveillance.
 - 2: I think some minor peer pressure could work. Something where you can see who's been leaving things messy or taking things might make people behave better with the communal fridge.