

Tristan Tate

* | tristan.tate.az@gmail.com | AZ

Summary

Driven Computer Science student with knowledge in network management, cybersecurity, and cloud computing. Skilled in technical troubleshooting, system optimization, and delivering exceptional customer service. Holds CompTIA A+, Network+, and Security+ and Linux certifications. Proven multitasker, effectively balancing academic and professional commitments. Seeking to leverage technical skills and problem-solving abilities in a challenging IT role.

Digital Footprint

[linkedin.com/in/tristantate](https://www.linkedin.com/in/tristantate) | github.com/tristanjtate

Education

Western Governors University | Salt Lake City, UT
Computer Science, Cloud Computing | 09/2025

Certificates

CompTIA A+, CompTIA Network +, CompTIA Security +, LPI Linux Essentials, Azure Fundamentals

Technical Projects

Raspberry Pi Home Server

Technologies Used: Raspberry Pi, Linux, SSH, PiVPN, DNS

Engineered a secure, headless DNS server leveraging Raspberry Pi; implemented SSH for remote management and PiVPN for secure network access. Integrated Pi-hole to filter unwanted security threats.

Raspberry Pi Network-Attached Storage (NAS) and Firewall Project*

Technologies Used: Raspberry Pi, Linux, SSH, Samba, UFW, PiVPN

Engineered a secure, headless NAS solution leveraging Raspberry Pi. Configured SSH for remote management to facilitate headless operation. Implemented Samba to enable network file sharing across multiple devices. Configured UFW (Uncomplicated Firewall) to establish a robust firewall and manage network traffic securely. With existing PiVPN I can remote in securely from anywhere. Managed project from scratch with no prior knowledge, leveraging ChatGPT for guidance and learning throughout the process.

Experience

Ivanti

Technical Support Engineer (Internship)

Starting June/2024

Uber | AZ

Independent Contractor | 09/2023 - Present

- Successfully balancing rigorous Computer Science studies with part-time work, maintaining a 98% customer satisfaction rate.

Cox Communications Inc. | AZ

Core Technology Technician | 10/2021 - 09/2023

- Diagnosed and resolved complex technical issues across internet, video, voice, and security services, achieving a customer satisfaction rate exceeding 95% by implementing effective troubleshooting and problem resolution strategies.
- Maintained 100% quality assurance metrics across all installations and troubleshooting calls, exemplifying strict adherence to industry standards and company protocols.

Extra Space Storage | AZ

Assistant Site Manager | 12/2020 - 10/2021

- Managed site operations and security, maintaining high customer satisfaction.

Earlier Roles

Customer Service and Management | 11/2011 - 12/2020

- Held key positions at Trader Joe's, Jimmy John's, AJ's Fine Foods, and GoBrands, enhancing operational efficiencies, training teams, and improving customer service across various settings.

Soft Skills & Developing Technical Skills

Windows, Linux, HTML, CSS, Network Administration, Cybersecurity, Python, Customer Service, Problem Management, Communication