

**Tristan Mendoza**    **tristanm.tx@ieee.org**    **(512) 706-5318**  
<http://tristanmtx.github.io>    ---    <https://www.linkedin.com/in/tristanmendozatx>

- **Working with system and network infrastructure since 1994**
- **Applying systems, network, and security knowledge to cloud architecture/ infrastructure**

----- **Certifications:**

- CCNA Routing and Switching
- Amazon AWS Solutions Architect Associate
- EC-Council Ethical Hacker (CEH), Forensic Investigator (CHFI)
- CCNA CyberOps (InfoSec)
- Metro Ethernet Forum SDN/NFV Professional
- CompTIA CASP, Security+, Network+

----- **Technical Areas:**

**Network Technologies:** TCP/IP, Routing (RIP, OSPF, EIGRP, BGP), VPN (IPsec and SSL, DMVPN)

- Cisco to Juniper MPLS via cross-connects/ pseudowire to form enterprise WLAN. F5 load balancers.
- Packet inspection/ analysis with Wireshark; testing with NMap, Scapy, hping, etc.

**Firewall:** IPTables, ACLs; pfSense; ASA/ASDM; Fortigate, etc.

**Virtual Infrastructure:** AWS, GCP; VMware ESXi/NSX, Openstack

**Infosec:** Monitoring traffic (Nagios, etc.); SIEM (Splunk, etc.); Vulnerability assessment (Qualys, Nessus, etc.)

**CI/CD, Infrastructure as Code:** Ansible, Terraform, (some Puppet/ Chef/ Jenkins)

**Cloud Native:** AWS, GCP; Kubernetes, OpenShift, Istio, Helm, Prometheus, GitOps, etc

**Operating Systems:** Linux (primarily), Mac OS X, BSD, Windows Server (Active Directory, Group Policy, etc)

**Programming Languages:** currently: Python, Bash, some PowerShell; legacy: C/C++, Java, PERL)

- Getting started with Go/Golang

----- **Employment History**

Various End Clients - 02/2019 - present

*Consultant, Contractor*

- Continuation of previous contracting as mentioned below (in 2015-2019) with more of a Cloud and DevOps emphasis.
- Got AWS Solutions Architect Associate certification and (in 2022) am working to upgrade to Architect Professional.
- Was introduced to and networked with CEO of WeaveWorks and their staff; which turned attention to GitOps and their solutions for managing multi-cloud distributions of Kubernetes.

GenXComm Inc- 04/2020 - 08/2020

*Machine Learning/ Neural Networks project*

- Programming machine learning scenarios and deep neural networks
- Python, Tensorflow, NumPy/Pandas, and Keras

Charter - Spectrum Enterprise - 07/2018 - 02/2019

*Network Engineer II, Enterprise Managed Services Operations, Event/ Incident/ Problem Management team*

- Troubleshoot and configured layer 2 and layer 3 circuits [VRF, MPLS, VPLS; xconnects, LACP, etc.]
- Provided tier 3/4 on-call/after-hours solutions to issues escalated by technical support, field techs.

**Supported services included:**

- DIA (direct internet access) internet provisioning through our onsite router(s)
- ELAN (Extended LAN) - tunneling traffic from enterprise main site(s) to branch locations over MPLS/VPLS core to onsite router(s) at the customer premise(s); sometimes through other service providers
- Ethernet over DOCSIS (EoD) - fiber not available/justified- site to site MPLS/VPLS to DOCSIS, DOCSIS only
- Carrier EoD - designed for redistribution to enterprise customers under their own management downstream.
- RAD, ADVA fiber or DOCSIS devices passing traffic to Cisco 800, 1900, 2900, and 3900 series ISR's, ASR 1000's, ASA 5xxx's, Meraki, or Fortigate for customer handoff endpoint
- Juniper MX or Cisco 2921 concentrators for provider edge
- Cisco Prime, Ruckus SCG wireless controllers; IP video, QAM, channel insertion

Various End Clients - 01/2015 - 06/2018

*Consultant, Contractor*

- Racking, stacking, and wiring datacenter cabinet rows, and much more
- Performing security assessments, including penetration tests, vulnerability analysis, patching.

Example 1: Experian Health - 10/2017 - 01/2018

*Network Security Engineer: Systems Operations, Vulnerability Management*

- Reported to the VP of IT Ops; coordinated with production control, change management, DevOps, etc.
- Removed vulnerabilities on Cisco/Dell/F5/etc., Linux/Windows server/VDI images in various data centers.

- Infrastructure scanned with Qualys/Tanium/etc; output to Jira, Helix ALM/TestTrack for ticketing.

#### Example 2: CompuCom - 06/2017 - 09/2017

##### *Network Field Consultant*

- Analysis and prompt resolution of network outages from customer premise border to endpoints
- Assessed fiber to cat5e/6 converters, ODU's; PDU, routers, switches, firewalls, NAS, etc.

#### Austin Community College - Psychology, Sociology - 08/2006 - 10/2014

##### *Departmental Executive Assistant*

- Consulting for Department Chair; had 25+hrs/wk surplus time on the job, encouraged to use for studying, reconsolidating knowledgebase, topics ranging from RHCE, Kali Linux, and Cisco.

#### Texas Radiation - 02/1999 - 05/ 2006

##### *Systems Administrator*

- Evaluated several versions and configurations of Linux for stability and suitability
- Conducted system optimization/ performance tuning on Linux systems

#### HumanCode [acquired by Sapient] - 05/1999 - 02/2001

##### *Programmer/ Engineer*

- Object-oriented programming in Lingo (Director) and ActionScript (Flash), some PHP/MySQL
- Java and C++, reached an intermediate-level in both.

#### University of Texas at Austin - 06/1994 - 05/1999

##### *Computer Programmer/ Network Services Asst*

- Co-supervised all labs provided by College of Education including:
  - Network infrastructure and planning.
  - Server optimization, group policy, user/group administration on Windows Servers
  - Computer lab management, faculty IT support throughout the college.

#### **----- Educational Experience**

**05/1996 - 05/2000**

##### University of Texas at Austin

- Courses spanning UI/UX, programming, systems and network engineering outside of a degree plan.

Keywords: Network Engineer, Systems Administrator, Network Security Engineer, Security Engineer, Linux Systems Administrator, Linux Network Administrator, Linux Systems Engineer, Unix, CCNA, CEH, CHFI, CompTIA, Red Hat, ISO, TCP, IP, OSI, Layer 2, L2, L3, Layer 3, route, Routing, Switch, Load Balancing, Nessus, pfSense, Nagios, Perl, Python, Agile, Scrum, NIDS, HIDS, SQL, Git, Github, Juniper, Alcatel, VMware, vSphere, Citrix, ESX, NSX, XenServer, vCenter, KVM, Hypervisor, Virtualization, DNS, DHCP, IOS, IOS-XE, NX-OS, ASR, ISR, API, SOA, REST, high-availability, NAS, SAN, metrics, automation, performance, monitoring, authentication, authorization, confidentiality, integrity, enterprise, deployment, troubleshooting, supervision, analysis, LDAP, LAN, WAN, OSPF, BGP, EIGRP, STP, analytics, vulnerability assessment, incident response, OWASP, DAST, SAST, penetration testing, disaster recovery, red team, Metasploit, MSF, PAP, CHAP, PKI, LXD, LXC, trunk, traffic, policy, regulatory compliance, optimization, SLA, RPM, APT, telephony, QoS, 802, topology, cabling, policies, ASA, ASDM, CUCM, SIEM, MPLS,