

## Tristian Ngo

[TristianLuuNgo.github.io](https://github.com/TristianLuuNgo)

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### EDUCATION

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- *James Madison University, Harrisonburg, Virginia, United States*  
**Bachelor of Science (B.S.),** May 2019
  - Major: **Media Arts and Design**, Concentration: **Interactive Design**
  - Minor: **Computer Information Systems**

### WORK EXPERIENCE

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#### **UI/UX Designer**, Washington DC

May 2020 – Present

*Accenture Federal Services, Department of Education*

- Delivered UI/UX design solutions in a client-facing role for a variety of projects that include custom and/or digital platforms primarily for government clients.
- Delivered interface design solutions for various clients, including highly detailed annotated wireframes and user flows within complex web applications.
- Work directly with both external clients and internal, cross-functional teams on projects.
- Conduct meticulous testing on all proposed designs going into Production, noting all defects using JIRA tickets.

#### **Front End Developer (Remote)**, Fairfax VA

June 2019 – May 2020

*REACCT Systems Corp*

- Designed wireframes and used prototyping tools to design web application mock ups.
- Used JavaScript library Isomorphic and XML to design company's first Web Application Interface.
- Used Advanced Business Language Code to connect Data Sources with Front-End Web Application Interface.

#### **Micro-Computing Lab Manager**, Harrisonburg VA

April 2017 – April 2019

*James Madison University Computer Lab Operation Services*

- Provides supervision and training to 30+ student assistants regarding software, hardware, and lab procedures
- Develop policies and procedures to ensure efficient lab operations
- Coordinate and perform software installations

#### **Capture/Proposal Intern IV**, Chantilly VA

June 2018 – August 2018

*General Dynamics Information Technology (Formerly CSRA Inc.)*

- Helped in crafting and writing winning Business/Information Technology/Healthcare proposals.
- Applied Spreadsheet and SharePoint skills to update, transfer, and tag previous use write ups from the past performance library.
- Assisted the proposal team to enhance proposal responses by populating proof points and data collateral in the Supporting Materials site using SharePoint

### LEADERSHIP & OTHER EXPERIENCES

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#### **Visual Designer/Digital Creator**

June 2019 – Present

*Purposeful Unconditional Service to Others (P.U.S.O.)*

- Voluntarily designed nonprofit's web store and website using applications such as Shopify, and Wix.
- Voluntarily designed flyers and graphics used for fundraising events.
- Helped team come up with marketing plans to gain more exposure and support.

#### **Web Designer and Social Media Coordinator**

November 2019 – Present

*Christ Central Presbyterian Church (CCPC)*

- Voluntarily designed nonprofit's web store and website using applications such as Shopify, and Wix.
- Voluntarily designed flyers and graphics used for fundraising events.
- Helped team come up with marketing plans to gain more exposure and support.

### AWARDS AND CERTIFICATIONS

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#### **Deloitte Digital Design Challenge**, 2<sup>nd</sup> Place

October 2018

- Provided clever presentation skills, and UX/UI prototypes to a panel of judges.

### SKILLS

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#### Development Languages

- HTML5/CSS6, BootStrap,

#### Software

- Adobe Creative Suite, Axure RP, Balsamiq, Sketch, Figma

#### Frameworks and Collaboration Tools

- Agile, Scrum Methodology, Abstract, GitHub, InVision, Craft, SVN, JIRA,