

# Trixie Rose Galvan

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## EDUCATION

**Technological University of the Philippines, Manila** **2021-Present**

*Bachelor of Technology Major in Computer Engineering Technology*

## WORK EXPERIENCE

**Amazon, Manila** **2024 - Present**

*Phone Sales Ops*

- Supported Amazon Business customers with order, account, and app/website issues
- Resolved concerns related to billing, invoicing, and order management
- Provided troubleshooting assistance for platform-related problems

## PROJECTS AND EXTRACURRICULAR

**Sensor-based scoring for Karate-do** **December 2025**

- Developed a system using sensors to detect impact for scoring
- Worked on system logic and visualization
- Assisted with system testing and documentation

**Task Tracker** **May 2023**

- Designed SQL schemas for employees, tasks, documentation

**Landing Page** **December 2025**

- Designed a personal landing page with basic animated sections, skill bars, and downloadable resume.

## TECHNICAL SKILLS

**Programming languages:** C / C++, PHP, HTML, CSS, Javascript (basic)

**Computer software/ frameworks:** Microsoft office, Visual Studio Code, XAMPP

## SKILLS AND COMPETENCIES

- Problem solving and analytical thinking
- Willingness to learn new technologies
- Teamwork and communication skills
- Time management
- Attention to detail