



JERICHO BANAWA

STUDENT IT ASSISTANT



Contact



429 Talaibon, Ibaan, Batangas



+639260228014



banawajericho@gmail.com



Skills

Networking



Problem Solving



Creativity



Coding



About Me

Motivated and detail-oriented IT student with a passion for technology and a strong academic background. Proficient in programming languages such as Python and Java, with hands-on experience in web development and database management. Possessing excellent problem-solving skills and a good interest in staying updated with the latest advancements in the IT industry. Eager to contribute to innovative projects and collaborate with multidisciplinary teams to tackle complex technical challenges.



Education



COLLEGE

Batangas state University - The NEU
Bachelor of Science in Information Technology
2024 (Present)



SENIOR HIGH SCHOOL

STI College Lipa
Mobile Application and Website Development
2020 - 2021



Work Experience



Customer Service Representative

Results Cx | April 2022 - June 2022

- Collaborate with internal teams to improve products, services, and overall customer experience.
- Resolve customer inquiries, concerns, and complaints efficiently and effectively.



Customer Service Representative

Alorica | September 2022 - December 2022

- Maintain accurate records of customer interactions and transactions.
- Serve as the first point of contact for customers, addressing inquiries and providing support.