

FAQs

What airport do I fly into?

Cancun International Airport (CUN)

Where should I stay?

We have a room block at the Grand Hyatt Playa del Carmen, but guests can also choose to stay elsewhere if they wish. If you wish to book at the Hyatt, please use our link to get the room block rates.

When should I book?

Please book your hotel or other lodging as soon as you have decided you can make it. Note that the hotel block rooms are based on availability, so if you would like to stay at the Hyatt please book as soon as you are able..

How can I get from the airport to Play del Carmen?

Please see our Transportation page for options to/from the Cancun Airport.

How do I get to the welcome party?

Our welcome party venue, Amate 38, is an 8-minute walk from the Hyatt. You can also easily catch a taxi to Amate 38 as well..

How do I get to the wedding venue?

We will provide shuttle pickup and drop off from the Hyatt for all guests. More details on timing to come!

Can my kids come?

Although we love your kids, all events will be adults only.

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What will the weather be like?

February is considered dry season In the Riviera Maya, but we can't guarantee perfect weather and there's always a chance for a quick rain shower. Temperatures are typically in the 80s with high humidity, but it feels great considering we'll be right on the beach! We recommend bringing a light jacket, comfortable shoes, and layers.

Will the ceremony, cocktail hour, and reception take place indoors or outdoors?

The ceremony and cocktail hour will take place on the beach, and the reception will take place under a palapa next to the ceremony location.

What is the dress code?

The Welcome Party will be cocktail attire. The walk from the Hyatt to Amate 38 is less than 10 minutes, but some of the roads are uneven so please plan your shoe choice accordingly..

The Wedding + Reception will be beach formal. Suits for men and dresses for women. While the ceremony and cocktail hour will take place on the beach, dinner & dancing will take place under a palapa with a wood floor.

What is the best way to let you know of any dietary restrictions or allergies?

We want to make sure that you are happy and well fed! We will have options to choose from for the appetizer and main dish, as well as during cocktail hour. We will provide an input for dietary restrictions during the RSVP process, and we welcome you reach out to us directly as well.

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When should I book my travel?

If you plan to stay at the Hyatt, please book your room through our link as soon as possible. Bookings are subject to availability, so the sooner the better. For flights, you can track price fluctuations through Google or Hopper.

When should I RSVP?

Our RSVP deadline is December 2nd, but please RSVP as soon as you have arranged your travel.

How should I RSVP?

Please RSVP on our wedding website: www.zola.com/wedding/alex-y-travis

How will you communicate any updated information and/or changes before the wedding?

Please subscribe for updates on our landing page. www.alex-y-travis.com

Do you have a registry?

We have a relatively small number of items on our registry, but have a Honeymoon Fund and a House Fund that can be used to make cash gifts.

What's the best way to contact you if I have additional questions?

You can reach us at alexandtravis2023@gmail.com.

TRANSPORTATION

BY SHUTTLE

Arranging a shuttle with a group that is traveling/arriving together will be the easiest option for most guests. We have included a few recommendations below:

HAPPY SHUTTLE CANCUN

Happy Shuttle Cancun offers private group shuttles for up to 16 people to/from the airport to Playa del Carmen. Prices depend on number of people, but range from \$125 round trip for 2 people, to \$175 round trip for 16 people.

www.happyshuttlecancun.com

CANCUN AIRPORT TRANSPORTATIONS

Another good option for group shuttles to/from the airport for up to 16 people.

www.cancunairporttransportations.com

BY BUS

The ADO bus is a good public transportation option that picks up directly from the Cancun airport and the drop off (Terminal ADO Alterna) is a 16 minute walk/7 minute cab to the Hyatt. The link below has more info about taking the ADO bus. Expect to pay around \$3 each way. Buses get sold out so be sure to book ahead of time. www.cancunairport.com/public-buses

BY CAR

If you plan on extending your stay and want to explore the Riviera Maya, you may want to consider renting a car. We recommend skipping this if you'll primarily be in Playa del Carmen, as the city is walkable and cabs are easy to find.

CITY CAR RENTAL

We have had the most luck with City Car in Cancun. Keep in mind that you will be required to purchase their insurance, so expect a higher price than what is listed online. www.citycarrental.com

PRE-TRAVEL PREP & TIPS

- If your passport is expired, please start the renewal process ASAP!
- Download offline maps of the area on Google so you can access directions without Wi-Fi
- Download WhatsApp to easily make calls/texts
- Pack bug spray and reef-safe sunscreen
- Do not drink the tap water! Remember to buy bottled water from the local markets or hotel.
- While you can use credit/debit cards at most places, we still recommend having cash on hand to avoid additional fees for paying by card. Be sure to exchange dollars for pesos ahead of time to avoid high exchange rates. Below are our money exchange location recommendations:

WORLD WIDE MONEY EXCHANGE (DIA)

Located at the Denver International Airport, this is a convenient money exchange that we've used before. Double check rates, but ours were favorable in 2021.

www.worldwidemoneyexchange.net/currency-exchange-locations/

SAN JORGE CASA DE CAMBIO (CANCUN)

Located in Cancun, we have used this money exchange in the past.

www.sanjorgecc.com.mx

Activities & Attractions

We know that a lot of you may be extending your stay and making a vacation out of your trip to Playa del Carmen, so we've included some ideas of things to do in the area while you're here!

Akumal

Meaning "Place of the Turtle," Akumal is a beach town just south of Playa del Carmen and is known for swimming with sea turtles.

Tulum

Approximately 1 hour south of Playa del Carmen, Tulum has beautiful beaches, Mayan ruins, cenotes, lush jungles, and nightlife. Whether you want to party on the beach, camp out in a treehouse in the jungle, or explore the town center by bike - Tulum has something for every adventure seeker!

Cenotes

The Yucatán is known for its cenotes - pools of freshwater located in limestone caves. A trip to the area is not complete without a swim in one of the many cenotes!

Chichen Itza

One of the Seven Wonders of the World! If you decide to visit this ancient Mayan city, we recommend arriving early to avoid crowds.

Isla Mujeres

Across from Cancun and accessible via ferry, Isla Mujeres is a small island known for snorkeling, scuba diving, and white sand beaches.

Cozumel

Across from Playa del Carmen, Cozumel is a mostly undeveloped island known for its scuba diving and has the second largest reef system in the world.