

# RISS INFO.TECH

The above-listed projects can avail for free! But the setup cost of Software tools, CRM, Dialer & VOIP, and Training is charged as per campaign.

Technical Support Ticket System	Pay Per Agent/ Month: ₹ 48,000.00
Support Ticket Representative, You will serve as an information resource for billing issues, programming, and technical troubleshooting questions – including suggesting products and services to our new and existing customers so they get the most value and enjoyment from their Internet & dish experience. You will be providing solutions to customers, from simple concerns to escalated and complex situations.	
Medical Billing and Claims	Pay Per Agent / Month: ₹ 42,000.00
The billing and insurance process is not simple and easy. It requires Claims processing, submissions, payor relations, Insurance-Verification and follow-up, appeals, estimates, billing, account follow-up and collections, financial policies and procedures, and ongoing policy development. Responsible for multiple revenue cycles and practice management reporting and monitoring.	
Car Sales, Marketing & Finance	Pay Per Agent / Month: ₹ 65,000.00
Outbound Call Center & Support The car buying experience should be a hassle and stress-free experience. With only the best hand-selected cars, pre-approvals through our 100% secure credit application, and finance experts ready to help, you can rest easy knowing that we will take care of you. Sign new dealerships, grow the application count with existing dealerships, and capture approved contracts. Review deals with your dealer partners and helps them to structure or restructure deals as needed to fit our programs.	
Exports Customer Sales Support	Pay Per Agent / Month: ₹ 60,000.00
This role is responsible for supporting the day-to-day operations of liquor Exports and providing products and services that meet the requirements of customers. Build customer loyalty by providing exemplary customer service. Receive product & price. 100% focus on exporting products and/or upgrading the number of product lines in retail accounts (bars/restaurants, liquor/grocery stores/convenience stores).	
Delivery Services Chat Support	Pay Per Agent / Month: ₹ 35,000.00
Assist customers with queries related to their order status, available products, dispatch details, payment details, etc. via Emails and deal with multiple customers at the same time. Managing the Returns and Refunds Process, Acknowledging and resolving customer complaints. Keeping records of customer interactions, transactions, comments, and complaints. Knowing our products inside and out so that you can answer questions.	
Call Taxi - Customer Support	Pay Per Agent / Month: ₹ 40,000.00
Answer incoming phone calls, schedule taxi cab trips, and enter trip orders into the dispatch computer. Place phone orders accurately into the computer and by phone. Monitor orders and relay information, pleasantly, to drivers and customers, Handle customer calls and complaints in the best interest of the customer and the company, and Enter and process basic billing information utilizing basic math skills.	
Cargo Shipment Management	Pay Per Agent / Month: ₹ 45,000.00
The Agents are responsible for planning, coordinating, and monitoring logistics operations such as Online Inventory Management, Transportation coordination, and supply chain process. Oversight of the entire logistics operations process, from managing supplier relationships to inventory management to shipping orders processing to customers. Direct, optimize and coordinate full order cycle. Keep track of quantity, stock levels, delivery times, transport costs and efficiency. Resolve any arising problems or complaints. Complete Training and Software Provided.	
Data Entry & Form Filling Project	Pay Per Agent / Month: ₹ 30,000.00
The project's role is to collect and enter data into databases and maintain accurate records of valuable company information. Preparing and sorting documents for data entry, entering data into database software and checking to ensure the accuracy of the data that has been inputted, resolving discrepancies in information and obtaining further information for incomplete documents, and Creating data backups as part of a contingency plan. Maintains database by entering new and updated inventory information.	
Chat Support for Insurance	Pay Per Agent / Month: ₹ 45,000.00
This is a fully remote role requiring English fluency. You must be willing to work shifts that include evenings and weekends. We are accepting applicants for our Client Engagement team, which provides first-rate support to our clients and handles most aspects of payments operations. Our team is one of the best in the industry, and we are looking for people who can make us better.	
eCommerce Sales & Marketing	Pay Per Agent / Month: ₹ 60,000.00
Answer customer inquiries (calls, Chat & Messages) professionally to provide information about products and their proper usage, take/cancel orders, or obtain details of complaints and ensure the highest level of customer delight through each channel. Resolve and clarify the customer's query by determining the cause of the problem; selecting and explaining the best solution to solve the problem and following up to ensure resolution.	

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Cosmetics Products & Orders	Pay Per Agent / Month: ₹ 40,000.00
<p>Manage inventory and content for our eCommerce website, Update current listings for products, Create detailed product listings on the online marketplace, To manage/optimize product listings and do detailed cataloging on all online channels as required, To use Shipping Software, Inventory Software, and Product Cataloging Software for multi-channel listing and fulfillment. To closely work with the e-comm team and devise the most appropriate strategy for online expansion.</p>	
Online Accounting & Finance	Pay Per Agent / Month: ₹ 41,000.00
<p>An Accounting Agent to join the finance team and participate in different projects made up of multicultural teams distributed throughout the world. Analyze transactions and prepare work papers for the preparation of the company's annual balance. Charge invoices and expenses to the corresponding accounts and cost center's analyzing supporting documentation. Responsible for day-to-day operations as it relates to new and existing credit applications.</p>	
Virtual Teaching & Training	Pay Per Agent / Month: ₹ 55,000.00
<p>Certified Teachers will “virtually” manage instructional programs. Through the use of the telephone, Internet, and various curriculum tools, the Substitute Teacher will consult regularly with students, Learning Coaches, and school personnel to ensure that each child successfully completes his/her instructional program. Deliver exceptional academic support through our student support model that provides student-centered monitoring, coaching, mentoring, and teaching.</p>	
HR Management & Payroll	Pay Per Agent / Month: ₹ 37,500.00
<p>This process contains international staff recruitment and associated activities like developing job descriptions, job adverts, shortlisting, interviewing, developing and conducting employee orientation and induction programs, maintaining historical employee records, scheduling, monitoring employee appraisals, Salary process &amp; reimbursement.</p>	
Online Chat Support and Services	Pay Per Agent / Month: ₹ 28,750.00
<p>The agent will spend most of the day answering chats from the queue and following up on open items to ensure our clients' needs are met and that they are comfortable using our products and services. Interact with our customers through inbound chats promptly, Assist in maintaining brand consistency by directing customers to brand-specific resources, and Constantly achieves established performance goals of the position.</p>	
Exports & Imports Online Trading	Pay Per Agent / Month: ₹ 60,000.00
<p>Sourcing vendors, securing samples, and communicating between the export house and suppliers. Helps buyers with developing merchandise specifications for export house orders. Developing samples and presentation portfolios used to secure prospective buyers. Assist clients with product development. Coordinating at every stage of the manufacturing and production processes. Coordinate meetings among department supervisors, designers, and sales teams to monitor the progress and completion dates for projects. Analyze past buying trends, sales records, pricing, and merchandise quality to determine value and yield. Training &amp; Certification Provided.</p>	
Online NYSE Stock Marketing	Pay Per Agent / Month: ₹ 75,000.00
<p>It's an exciting project with simple steps to follow: The Duties of the agents are Buying and selling stock, shares, Crypto, and bonds as per Command, Review and applying Stock, Crypto &amp; Trading activities, including movements, Maintaining and updating Stock, Crypto &amp; Trading records, report any stock issues to management and place to orders as necessary, Identify current market trends and news that affect the stock &amp; Crypto market. Complete Training Provided.</p>	
Inbound Sales & Support	Pay Per Agent / Month: ₹ 48,000.00
<p>Deliver extraordinary service on inbound calls in a fast-paced, structured customer care environment by our Customer Support System. Consult with card members to understand their needs and tailor unique solutions for each customer, reinforcing the benefits of card membership, and providing relevant product offers that deepen customer engagement and result in measurable value for our customers.</p>	
Airlines Support & Ticketing	Pay Per Agent / Month: ₹ 47,000.00
<p>Customer care for flight booking status, International and domestic flight bookings, and helps passengers by answering questions on travel arrangements. Confirm ticket modifications or cancellations with passengers or customers. Using computer reservation systems to check availability, accepting payment from passengers and customers, and confirming the purchase with the passenger are the duties performed on day-to-day operations.</p>	
Affiliate Marketing	Pay Per Agent / Month: ₹ 35,000.00
<p>This project would manage a new initiative to grow our affiliate and partner ecosystem to new customers. This project has the opportunity to shape a new sales strategy, partnering with a talented team of business development sales professionals as we target, acquire, onboard, and enable/nurture, proven affiliate sellers! The responsibility of the agent is fully own Affiliate marketing -planning, content development, execution, onboarding/client health, and other key metrics to indicate performance signals. Manage relationships with our affiliate partners, including communication, requests, commission pay-outs, and more.</p>	

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Digital Marketing & Lead Gen.	Pay Per Agent / Month: ₹ 45,000.00
<p>Actively contribute towards SEO efforts by link building, and off-page work. (Keyword, image optimization etc.) Continuous learning about the latest online marketing trends and keep strategies up-to-date Regularly coordinating with Team Leaders, marketing team, and supporting teams (such as programmers, customer care/account owners), to launch, execute and complete campaigns on time and within budget. Execute various activities like Blogs, Newsletters, to generate traffic/leads from the website.</p>	
BPO Projects Outsourcing	Pay Per Agent / Month: ₹ 70,000.00
<p>This role will conduct outbound prospecting campaigns (both call and email) and process inbound sales inquiries to identify sales opportunities. Day-to-day you will develop a rapport with contacts in an effort to understand where the prospect is in the outsourcing BPO projects as our internal sales process.</p>	
Franchise Appointment	Pay Per Agent / Month: ₹ 65,000.00
<p>The project is to develop new franchises and business partners in all metro cities, tier 2 and tier 3 cities in India. Lead all aspects of the Franchise Development Strategy &amp; Recruitment process, Territory creation, existing franchisee transfers, and renewals. Understand Franchise interest, evaluate and respond to potential franchisee inquiries. Identifying and sourcing prospective new franchisees, pipeline maintenance, and adherence to sales processes.</p>	
E-commerce On-boarding	Pay Per Agent / Month: ₹ 40,000.00
<p>Seller acquisition through field sales teams is the most effective and cost-efficient way to build up sellers on an e-commerce platform. The client wanted to drive seller acquisition for its e-commerce portal through Channel play and the scope of work included: 1. Planning of target cities, markets, and categories, 2. Field teams hiring, training, and operations management, 3. End-to-end seller onboarding and reporting to client Approach.</p>	
Email Marketing & Back End	Pay Per Agent / Month: ₹ 35,000.00
<p>The above project required agents with knowledge of creating email marketing campaigns to promote products or services, Coordinate, facilitate, and manage the day-to-day tasks involved in deploying email campaigns, setting up email campaigns and structuring information flow, and Generating leads from the international markets through email marketing, Data mining, and database development using different tools, Implementing &amp; Managing Email Marketing.</p>	
Investments & Insurance Advisor	Pay Per Agent / Month: ₹ 65,000.00
<p>Answering inbound telephone leads from individuals across the country searching for insurance online. Providing a quality customer service experience to valued new clients. Working with customers to determine their needs. New client acquisition and generate fee income by creating financial plans post understanding of risk profiling &amp; goals of customers. Analyzing information and preparing plans best suited to individual client's requirements.</p>	
Enrollments for Online Education	Pay Per Agent / Month: ₹ 65,000.00
<p>Make calls to prospective leads provided by the company, Understand the user needs and propose the right product, handle inquiries, and get the enrollments done by calling. Performing counseling &amp; career guidance for students by calling. Counseling Students/parents on courses offered by the brand, converting prospects into Admissions. Resolving candidate queries relating to the course offered.</p>	
Software Sales & Marketing	Pay Per Agent / Month: ₹ 60,000.00
<p>The best eCommerce platform for selling digital downloads, subscriptions, and physical products. Simple and affordable. Includes downloads, membership subscriptions, webinars, and courses. Sell a wide range of digital products with ease. Created to help sell everything from courses for online learning to digital memberships and helps you share your expertise, content, and other services online.</p>	
Graphic Designing	Pay Per Agent / Month: ₹ 30,500.00
<p>Visualizing and creating graphics including illustrations, logos, layouts, flyers, and photos. You'll be the one to shape the visual aspects of websites, books, magazines, product packaging, and more. Your graphics should capture the attention of those who see them and communicate the right message. The designs should be modern and in the current trend of the market.</p>	
Construction Financing Sales	Pay Per Agent / Month: ₹ 41200.00
<p>Grow your career by specializing in new construction projects. New construction sales work with external influencers such as architects, contractors, or resellers and internal staff such as field sales, sales coordinators, and quote and order specialists. The work will include a high volume of orders on a regular basis. Finding projects and/or creating opportunities in the new construction market. Building ongoing successful relationships with architects, construction companies, construction resellers, and electrical contractors.</p>	

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E-commerce Back End Ops	Pay Per Agent / Month: ₹ 35,000.00
The project Role is to Prospecting, qualify, and generate sales within the company’s established leads. Responding to requests/Inquiries from customers for information and pricing via phone, email, and chat. Identifying and passing opportunities for additional larger purchases of products and services (B2B). Following up on leads generated by Marketing. Establishing, developing, and maintaining positive customer relationships. Consistently achieving aggressive targets, including aggressive daily KPI metrics.	
Agri Investor Sales	Pay Per Agent / Month: ₹ 55,000.00
The Client Portal is a one-stop solution for all investors looking to invest in Agriculture Business. Boost investments in agriculture, ease the handholding process for the investors, guide and assist the investors with the major infrastructure available, and support investors and companies with the schemes, policies, and incentives offered.	
Lead Generation	Pay Per Agent / Month: ₹ 45 000.00
This project position requires developing a lead generation strategy through email, LinkedIn, and other social media channels. Develop and maintain the prospective database, send scheduled emails to generate leads for the sales team, Handle queries and tasks within set timelines, and identify, qualify, and generate leads from prospective data.	

As a BPO company offering projects to service providers or individuals, you can provide several value-added services and benefits. Here are some common offerings:

**Project Opportunities:** You can offer a range of project opportunities to service providers or individuals, allowing them to work on various types of projects based on their expertise and capacity. This could include customer support, data entry, software development, content moderation, research, and more.

**Reliable Payment Structure:** Providing a reliable and transparent payment structure is crucial. Ensure that you have clear payment terms and a timely payment system in place to incentivize service providers or individuals to work with your company.

**Training and Skill Development:** Offer training and skill development programs to enhance the capabilities of service providers or individuals. This can include providing access to online courses, webinars, or workshops to improve their skills and increase their efficiency in project delivery.

**Quality Assurance:** Implement quality assurance measures to maintain a high standard of service delivery. This can involve conducting regular quality checks, performance evaluations, and providing feedback to service providers or individuals to help them improve their performance.

**Access to Technology and Tools:** Provide access to necessary technology, tools, and software required to complete the projects efficiently. This may include project management platforms, communication tools, data analysis software, or any other tools specific to the projects being offered.

**Professional Support:** Offer professional support and guidance to service providers or individuals throughout the project lifecycle. This can involve a dedicated support team that can address their queries, provide clarifications, and assist in problem-solving.

**Collaboration and Networking:** Foster a collaborative environment by facilitating networking opportunities among service providers or individuals. This can include creating forums, online communities, or events where they can connect with each other, share experiences, and collaborate on projects if needed.

**Growth and Recognition:** Recognize the achievements and contributions of service providers or individuals to motivate them. This can involve providing performance-based incentives, certificates of accomplishment, or even opportunities for advancement within your organization.

**One Time Setup Cost Includes CRM, Server, Training, Quality, Support, Documentation and Billing Assistance.**