Taylor Rongaus-Pettit she/her

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Summary

Friendly and engaging team member and leader, passionate about creating meaningful and memorable digital experiences to advance business goals. Detail oriented and experienced implementer of Microsoft Dynamics & Microsoft Power Platform.

Experience

SENIOR TECHNICAL BUSINESS ANALYST | EY - CONSULTING | OCT. 2020 - PRESENT

· For a professional services firm, most recently served as a Product Owner within the Microsoft Power Platform application ecosystem (previously held roles of Scrum Master and Product Analyst). Responsible for multiple different product areas, including alumni experience, executive placement services, and various external system integrations. Highlights include:
  o Implementation of a new model-driven application for executive placement services, from design through delivery. Regularly met one-on-one with client stakeholders for requirements gathering, form design, and UAT sessions.
  o Ongoing enhancements and bug fixes to existing system functionality handled via agile product management. Regularly engaged with business stakeholders to understand requirements and translated those into user stories with detailed acceptance criteria and technical specifications for developers to build out, via native configurations or custom code.
  o Conducted research projects into native integrations via LinkedIn Sales Navigator, Server-Side Synchronization, and D365 App for Outlook. Created detailed business scenarios and steps for front/back-end testing of behavior.

· For multiple different State government agencies, served as a technical business analyst and cross-team liaison between the Dynamics 365 Customer Engagement (CE) & model-driven Power Apps teams and the Dynamics 365 Finance & Supply Chain Management (F&SCM) teams. Highlights include:
  o Designed, built, and tested various one-way and bidirectional Power Automate integrations between CE and F&SCM to support reimbursements, invoicing, and payment processing. Led research into HL7 messaging protocol to facilitate external integrations with the model-driven app, and subsequently assisted in the design and testing of these integrations. Additionally designed custom system enhancements to F&SCM to support the various integrations.
  o Served as a CE system configurator, working with the project team on the execution of user stories, e.g., creation of new entities, fields, relationships, forms, views, and Word templates to support the integrations with F&SCM.
  o Per client request, continued to serve as a part-time F&SCM subject matter resource after project roll-off to maintain the relationship and further assist the teams as they proceeded with future phases of CE work.

TECHNICAL BUSINESS ANALYST | EY - CONSULTING | OCT. 2018 – OCT. 2020

· For a large retail and data science company, served as the order-to-cash (OTC) workstream lead for a full business transformation project, with implementation of F&SCM. Highlights include:
  o Led OTC-specific business process design, system configuration, data migration, integrations, and customizations.
  o Managed multiple junior resources, training them in F&SCM knowledge and client-facing skills.

RESIDENT & TEACHING ASSISTANT | UNIVERSITY OF NOTRE DAME | MAY 2015 – JUN. 2018

· Provided a key resource for abroad students in London, United Kingdom as they navigated an unfamiliar city.
· Encouraged students to develop independent learning and critical thinking skills while aiding them in completing and understanding their assignments of basic engineering concepts. In addition, maintained competency in basic physics, Microsoft Excel, CAD Modeling, 3D printing, MATLAB, engineering ethics, and presentation skills.

Education and Certifications

B.S. COMPUTER SCIENCE | UNIVERSITY OF NOTRE DAME | AUG. 2014 - MAY 2018
CERTIFIED SAFE 5 SCRUM MASTER | JAN. 2022 – 2023
MICROSOFT CERTIFIED DYNAMICS 365 FINANCIAL CONSULTANT ASSOCIATE | JAN. 2020 – 2022

Technical Skills

· Advanced Microsoft Power Apps, Power Automate, Dynamics CE and F&SCM, Office; Azure DevOps, Data Factory; JSON
· Intermediate Jira, Trello, Miro, Postman, FileZilla, HL7
· Basic Python, C++, C, MATLAB, HTML, JavaScript, CSS