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**TAYLOR  
RONGAUS-PETTIT**  
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## CONTACT

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Atlanta, GA & Remote

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## SUMMARY

Dynamic and results-oriented Functional Architect & Product Manager with a strong background in program management, product design, and data-driven decision making. 6+ years of experience in designing and delivering innovative solutions using modern software engineering practices and cloud technologies. Passionate about leveraging technology to enhance educational experiences.

## EDUCATION

### BACHELOR OF SCIENCE, COMPUTER SCIENCE

University of Notre Dame  
Notre Dame, IN  
August 2014 – May 2018

## CERTIFICATIONS

### CERTIFIED SAFE 5 PRODUCT OWNER/ PRODUCT MANAGER

March 2023 – Present

### CERTIFIED SAFE 5 SCRUM MASTER

January 2022 – January 2023

### MICROSOFT CERTIFIED: DYNAMICS 365 FINANCE FUNCTIONAL CONSULTANT ASSOCIATE

January 2020 – January 2022

## EXPERIENCE

### MANAGER | TECHNOLOGY BUSINESS ANALYST | EY CONSULTING

AUGUST 2023 - PRESENT

Functional Workstream lead for a federal government agency implementation of Microsoft Power Platform applications, overseeing requirements definition and solution design for 1,000+ user stories. Managing up to 10 resources, providing career coaching, mentorship, and guidance. Enhanced team's agile practices and Azure DevOps usage to align with Scaled Agile Framework (SAFe), leading ceremonies such as backlog refinement, retrospectives, capacity estimation, and sprint planning. Key representative with the client, leading working sessions to define business processes and system design. Collaborates cross-workstream to guide developers and testers on business requirements, provide proactive feedback, and coach team members on demo preparations. Guided data migration workstream strategy, ensuring smooth transition and mapping of legacy records to future state structures.

### SENIOR | TECHNOLOGY BUSINESS ANALYST | EY CONSULTING

OCTOBER 2020 – AUGUST 2023

Served as staff augmentation Microsoft Power App Product Owner for a professional services firm. Managed product team's business analysts, developers, and quality assurance testers to ensure monthly releases of new functionality. Coordinated agile ceremonies across globally distributed teams to improve collaboration and delivery. Delivered over 100 user stories, enhancing engagement for various internal and external stakeholders. Led a complex integration project with internal HR system: maintained tight project schedule, developed detailed UAT plans, and managed coordination across multiple impacted product teams.

Served as EY Grants Accelerator (EYGA) Marketing Leader. Drafted original [EYGA public website](#) content, designed website layout, and created stock images of application screens. Facilitated the approval process for multiple EYGA assets, including a conference placemat, intranet solution web pages, and internal case studies. Developed an internal SharePoint site to share materials, screenshots, and statistics, setting a model for other accelerators. Coordinated and registered multiple EYGA seminars, offering Continuing Professional Education (CPE) to attendees, and published all course assets to EY's intranet.

### STAFF | TECHNOLOGY BUSINESS ANALYST | EY CONSULTING

OCTOBER 2018 – OCTOBER 2020

Led order-to-cash business process design and system configuration for a full business transformation project for a data science company. Managed and trained junior resources in Microsoft Dynamics Finance & Supply Chain Management knowledge and client-facing intrapersonal skills. Designed and tested Power Automate integrations to support reimbursements, invoicing, and payment processing.

### RESIDENT & TEACHING ASSISTANT | UNIVERSITY OF NOTRE DAME

MAY 2015 – JUNE 2018

Supported abroad students in London, fostering independent learning and critical thinking skills while navigating an unfamiliar landscape. Maintained proficiency in engineering concepts, including physics, mathematics, CAD modeling, and MATLAB. Hosted office hours and assisted first-year engineering students in the classroom.

## KEY SKILLS AND CHARACTERISTICS

Strong Interpersonal & Communication Skills | Microsoft Power Platform | Microsoft Dynamics | Agile Software Development | Stakeholder Management | Azure DevOps | Jira | Business Process Design | MS Office | Problem Solving | Leadership | Meticulous Attention to Detail | Excellent Organizational Skills | Poised Under Pressure | Working Knowledge of Databases, Data Structures, and Web Development | Basic Python, HTML, JavaScript, CSS, MATLAB, C, C++