TAYLOR RONGAUS-PETTIT

she/her

CONTACT

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Atlanta, GA & Remote

SUMMARY

Dynamic and results-oriented Functional Architect & Product Manager with 6+ years of experience in designing and delivering innovative solutions using modern software engineering practices and cloud technologies. Proficient in both PC and Mac environments, passionate about driving growth and making Microsoft apps accessible on all platforms. Seeking to leverage technical program management and enterprise customer-facing experience to drive strategic business initiatives.

EDUCATION

BACHELOR OF SCIENCE, COMPUTER SCIENCE

University of Notre Dame
Notre Dame, IN
August 2014 – May 2018

CERTIFICATIONS

CERTIFIED SAFE 5 PRODUCT OWNER/ PRODUCT MANAGER

March 2023 – Present

CERTIFIED SAFE 5 SCRUM MASTER

January 2022 – January 2023

MICROSOFT CERTIFIED: DYNAMICS 365 FINANCE FUNCTIONAL CONSULTANT ASSOCIATE

January 2020 – January 2022

EXPERIENCE

MANAGER | TECHNOLOGY BUSINESS ANALYST | EY CONSULTING

AUGUST 2023 - PRESENT

Functional Workstream lead for a federal government agency implementation of Microsoft Power Platform applications, overseeing requirements definition and solution design for 1,000+ user stories. Managing up to 10 resources, providing career coaching, feedback, mentorship, and guidance. Enhanced team's agile practices and Azure DevOps usage to align with Scaled Agile Framework (SAFe), leading ceremonies such as backlog refinement, retrospectives, capacity estimation, and sprint planning. Key representative with the client, leading working sessions to define business processes and system design. Collaborates cross-workstream to design 508 compliant and intuitive user experiences, guide developers and testers on business requirements, and coach team members on demo preparations. Guided data migration workstream strategy, ensuring smooth transition and mapping of legacy records to future state structures.

SENIOR | TECHNOLOGY BUSINESS ANALYST | EY CONSULTING

OCTOBER 2020 – AUGUST 2023

Served as staff augmentation Microsoft Power App Product Owner for a professional services firm. Managed product team's business analysts, developers, and quality assurance testers to ensure monthly releases of new functionality. Coordinated agile ceremonies across globally distributed teams to improve collaboration and delivery. Delivered over 100 user stories, enhancing engagement for various internal and external stakeholders. Led a complex integration project with internal HR system: maintained tight project schedule, developed detailed UAT plans, and managed coordination across multiple impacted product teams. Defined annual roadmaps, Objectives and Key Results (OKRs), and product vision, ensuring alignment with broader company-wide strategic initiatives.

STAFF | TECHNOLOGY BUSINESS ANALYST | EY CONSULTING

OCTOBER 2018 – OCTOBER 2020

Led order-to-cash business process design and system configuration for a full business transformation project for a data science company. Managed and trained junior resources in Microsoft Dynamics Finance & Supply Chain Management knowledge and client-facing intrapersonal skills. Designed and tested Power Automate integrations to support reimbursements, invoicing, and payment processing.

RESIDENT & TEACHING ASSISTANT | UNIVERSITY OF NOTRE DAME

MAY 2015 – JUNE 2018

Supported abroad students in London, fostering independent learning and critical thinking skills while navigating an unfamiliar landscape. Maintained proficiency in engineering concepts, including physics, mathematics, CAD modeling, and MATLAB. Hosted office hours and assisted first-year engineering students in the classroom.

KEY SKILLS AND CHARACTERISTICS

Strong Interpersonal and Communication Skills | Microsoft Office | Microsoft Power Platform | Microsoft Dynamics | Agile Software Development | Scaled Agile Framework | Stakeholder Management | Azure DevOps | Jira | Trello | Miro | Figma | Business Process Design| Product-Led Growth Practices | Problem Solving | Leadership | Meticulous Attention to Detail | Excellent Organizational Skills | Poised Under Pressure | Working Knowledge of Databases, Data Structures, Web Development, and System Integrations | Basic Python, XML, SQL, HTML, JavaScript, CSS, Git, MATLAB, C, C++