Exercise 6.2

Mail order company	
Responsibility	*Collaborator*
Update product details	Supplier
Get list of existing customers	Company database
Get new brochure design	Marketing department
Get list of other potential outlets	Marketing department

Exercise 6.3

Class	Operation
Reservation	findMember(videoCode)
	printPostcard(memberDetails)

Exercise 6.4

Class	Operation
Member	findMember(membershipCode)
Video	findVideo(videoCode)
Loan	Loan()
Payment	printReceipt()

Exercise 6.5

Class	Operation
Loan	findLoan(videoCode) calcDaysOverdue()
Reservation	checkReservation(videoCode)