Figure 7.16   State diagram for an internet book order

b   What personal information does an existing user have to enter first?

c   At what point is the 'Secure Area' message displayed to a new user?

d   If the user wants to send a book to someone else, where can they arrange this?

e   Can a user change their mind and cancel once payment has been made?

f   In what ways can the life of an Internet Book Order object end?