

Wheels Bike Hire

Customer details entry screen

Customer number: 1

Name: Jim Sykes

Address: 2 High Road
Greenwood

Phone: 01395 211056

Return to main menu

Record: 1 of 5

Figure 9.9 Customer details entry screen from the Wheels system

Wheels Bike Hire

Main menu

Handle enquiries

Issue bike

Maintain customer list

Return bike

Maintain bike list

Exit

Click on a button to select an option

Figure 9.10 Main menu screen from the Wheels system with the option 'Maintain customer list' selected

- Feedback should be informative, but not intrusive, so the user always knows what is happening, but is not overwhelmed with details of what the system is doing. For example, when adding new bikes to the Wheels bike list, the system should confirm that each bike's details have been successfully recorded.