

E Answers

The answers given in this section are one possible set of solutions. If your answers are different, it does not necessarily mean they are wrong – there are almost always many possible solutions that are equally satisfactory. If your answer is very different from ours you should discuss it with your tutor.

Chapter 2

Exercise 2.1

Interview Plan			
System: Wheels		Project reference: Wheels/04	
Participants:		Naresh Patel (Chief mechanic for Wheels) Simon Davis (Developer)	
Date 24 February 2004	Time 9.30 am	Duration 30 minutes	Place Storeroom office
Purpose of interview Preliminary meeting to discuss procedures and problems with the current system, relating to handling the bikes			
Agenda <ul style="list-style-type: none">• current procedures for recording details of bikes• current procedures for hiring bikes• current procedures for checking bikes• problems with the current system• initial ideas on how these could be addressed• follow-up actions.			
Documents to be brought to interview <ul style="list-style-type: none">• list of bike details from the computer• any records of checks on bikes• any other documents relating to current procedures.			

Figure E.1 The interview plan