Part d

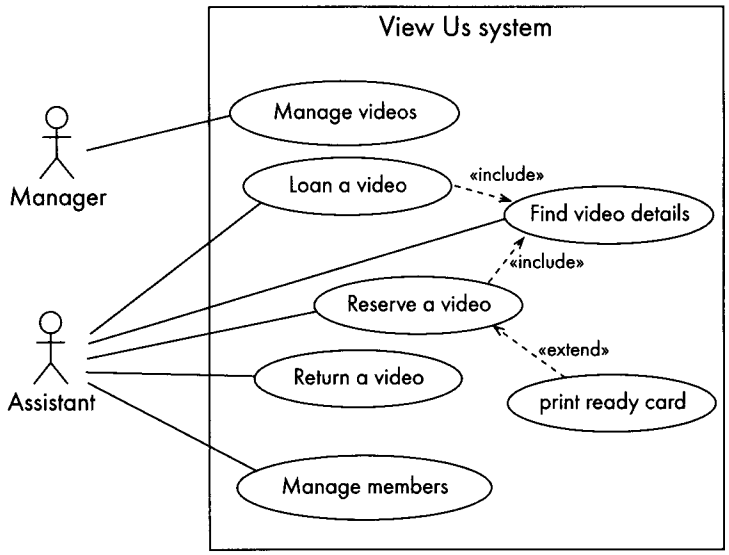

Figure E.15 View Us use case diagram avoiding duplicated functionality

Part e i

Use case: Print ready card
Actors: Assistant
Goal: To print out a postcard stating that a reserved video is available

Overview:
The assistant uses the system to find details of the member who reserved the video. A postcard is printed with the member's name and address and the title of the video.

Typical course of events:

Actor action	System response
1 The Assistant asks for details of the reserving member	2 Displays details of the reserving member
3 The Assistant requests a printed postcard	4 Prints a postcard with the name and address of reserving member and title of the video

Figure E.16 Expanded description of the 'Print ready card' use case