Scenario 3. Use case: Return a video

- Rachel comes into the video shop with three videos she borrowed the previous day

- She hands them to Phil

- Phil scans the video barcodes

- He checks that the videos are back in time and that Rachel doesn't owe them any money

- Rachel leaves the shop.

Scenario 4. Use case: Manage members

- Hannah comes into the shop and says she wants to become a member

- Phil takes details of her name, address, telephone number, and bank account number and sort code

- He prints out a membership card for Hannah

- He asks Hannah if she wants to borrow a video now

- She says 'No'

- She leaves with her new membership card.

Scenario 5. Use case: Return a video

- Andy comes into the shop with two videos to return

- The videos are a day late

- Phil is busy with another customer

- Andy puts the videos into the returned video box and leaves

- When Phil has finished with his customer he retrieves the videos and scans the barcodes

- He notices that they are a day late and checks that the system has registered this against Andy's name.

Scenario 6. Use case: Manage videos

- Kim, the View Us manager, arrives with a box of new videos

- Phil and Kim sort through the videos allocating barcodes and prices: newly released videos are more expensive to rent than older ones

- Kim enters the details of the new videos on to the system.