



[Docs](#) > [Troubleshooting](#) > [Common Issues](#)

Common Issues

Solutions for common issues with MCP SuperAssistant.

Common Issues with MCP SuperAssistant

This page covers the most common issues users encounter with MCP SuperAssistant and provides solutions to resolve them.

1. Extension Not Detecting Tool Calls

- Make sure the extension is enabled in your browser.
- Make sure the mcp prompt instructions are properly attached or inserted in the chat, before starting any chat.
- Check that your AI platform supports tool calls and that the feature is enabled.
- Refresh the page or restart your browser if the issue persists.

2. Tool Execution Fails

- Ensure your proxy server is running and the URL is correct in the sidebar server settings.
- check your config.json file for any errors or formatting issues.
- Check your network connectivity and firewall settings.

3. Connection Issues

- Ensure that your MCP server is running and accessible.
- Check the server URL in the extension settings.
- First start the `npx mcp-SuperAssistant-proxy` server and then reload/restart the extension from `chrome://extensions/` page.
- Check the proxy server logs for any errors or issues.
- Ensure that your firewall or antivirus software is not blocking the connection.
- Make sure the server shows the proper connected status and exposes the `/sse` endpoint.

Getting Additional Help

- Review the full documentation for more troubleshooting.
- Visit our community forums for peer support.
- Check or create issues on our [GitHub repository](#).
- Contact support at support@mcpsuperassistant.ai.

Note:

When reporting issues, please include your browser version, extension version, and a detailed description of the problem including any error messages you see.

[< Previous](#)
[Tips & Tricks](#)


[Next >](#)
[Showcase](#)

MCP SuperAssistant


Your universal bridge between powerful AI chat platforms and the real tools you use every day.

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Contact

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