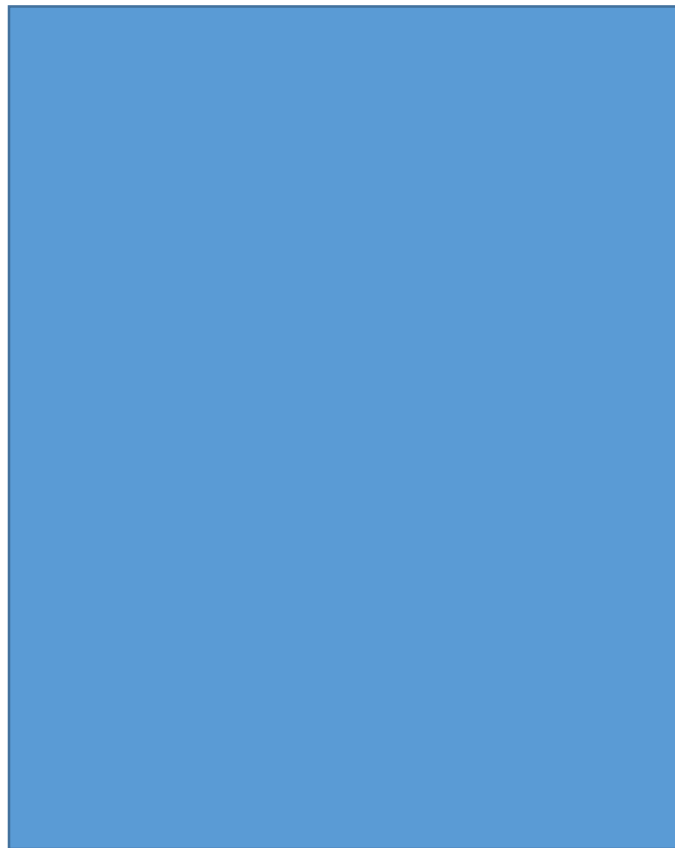


Volunteer Benefits (this section will appear on both documents)

Volunteers are integral parts of our organization. Without you, it would be extremely hard to maintain a smooth-sailing operation here at the Southeastern Raptor Center. Your involvement in this experience not only allows us to rehabilitate these magnificent birds and educate the public about them, but it can also be a gratifying experience for you as well.

Primary Benefits of Volunteering at the SRC: (Brochure Version)

NOTE: An image of a happy SRC volunteer will be included in this section of the brochure.



You play a key role in rehabilitating birds of prey back to health. We receive birds of prey that have been injured in a variety of ways. As a volunteer, you will be able to say that you play a vital role in the success of this activity.

You get to participate in releases. Once the raptors are well enough to return to the wild, you will be an active participant in their releases.

You can receive letters of recommendation for your service. It's great to talk about your experience as a volunteer here at the Southeastern Raptor Center, but you can do so much more with a formal attestation of your (work). We are happy to write letters of recommendation for our volunteers.

You receive a rewarding experience working with birds of prey. Many of our volunteers have noted that the time they have devoted to working at the SRC has been an invaluable experience that they continue to treasure.

You learn. Technical information will come from the materials we provide, but you will absorb a large amount of knowledge about raptors from handling and caring for them.

Primary Benefits of Volunteering at the SRC: (PDF Version)

Volunteers are integral parts of our organization. Without you, it would be extremely hard to maintain a smooth-sailing operation here at the Southeastern Raptor Center. Your involvement in this experience not only allows us to rehabilitate these magnificent birds and educate the public about them, but it can also be a gratifying experience for you as well.

- ❖ **You play a key role in rehabilitating birds of prey back to health.** We receive birds of prey that have been injured in a variety of ways. As a volunteer, you will be able to say that you play a vital role in the success of this activity.
- ❖ **You get to participate in releases.** Once the raptors are well enough to return to the wild, you will be an active participant in their releases.
- ❖ **You can receive letters of recommendation for your service.** It's great to talk about your experience as a volunteer here at the Southeastern Raptor Center, but you can do so much more with a formal attestation of your (work). We are happy to write letters of recommendation for our volunteers.
- ❖ **You receive a rewarding experience working with birds of prey.** Many of our volunteers have noted that the time they have devoted to working at the SRC has been an invaluable experience that they continue to treasure.
- ❖ **You learn.** Technical information will come from the materials we provide, but you will absorb a large amount of knowledge about raptors from handling and caring for them.

Volunteer Expectations

Brochure Version:

Although there are numerous benefits to being a volunteer at the SRC, we also hold our volunteers to high expectations.

- ❖ Volunteers must always conduct themselves professionally and be respectful to everyone they encounter.
- ❖ Volunteer activities at the SRC must support the SRC's missions of Rehabilitation, Education and Conservation.
- ❖ Volunteers must follow the proper chain of command when reporting issues.
- ❖ Volunteers must abide by all stated SRC policies such as the dress code, the photography policy, and any other instruction given by any SRC staff member.
- ❖ Volunteers are expected to complete the tasks that are assigned to them. Volunteers other than shift leaders in the Rehabilitation Unit are not allowed to assign tasks to anyone else.
- ❖ Volunteers who bring their own guests to SRC must receive prior permission from their supervisor and notify the supervisor of the area they are touring. In addition, all guests are expected to be respectful and professional while onsite.

PDF Version:

Although there are numerous benefits to being a volunteer at the SRC, we also hold our volunteers to high standards. The following list describes what we expect from our volunteers.

- ❖ Volunteers must always conduct themselves professionally and be respectful to everyone they encounter.
 - Treat supervisors and other SRC staff with respect.
 - Report any concerns you have regarding the health or safety of a bird or person to your supervisor.
 - Always speak to volunteers, the public, the SRC staff, and our guests with respect.
 - Do not speak ill about, tease, bully, harass or belittle any other volunteers at any time.
 - Avoid hurtful jokes and gossip.
- ❖ Volunteer activities at the SRC must support the SRC's missions of Rehabilitation, Education and Conservation.
 - Perform the duties that have been assigned to you.
 - Do not engage in any additional activities that have not been assigned to you without asking your supervisor first.
 - Volunteers are allowed to study in the conference room during office hours as long as there is not a meeting, lecture, or other presentation in progress.
- ❖ Volunteers must follow the proper chain of command when reporting issues.
 - Education volunteers should report to either Marianne or Andrew.
 - Rehabilitation volunteers should report to either Liz or Eva.
 - Do not discuss complaints or issues to anyone except your supervisor.
 - When making a complaint, make sure that the issue is an important matter rather than a personal opinion with another person.
 - If there is a medical emergency with a bird in the Education Department and Marianne or Andrew are not onsite, volunteers should report directly to Liz or Eva.
 - If Liz or Eva are unavailable as well, refer to the list of posted phone numbers in the office (Suggestion: Add exact location of the list of emergency phone numbers).
- ❖ Volunteers must abide by all stated SRC policies such as the dress code, the photography policy, and any other instruction given by any SRC staff member.
- ❖ Volunteers are expected to complete the tasks that are assigned to them. Volunteers other than shift leaders in the Rehabilitation Unit are not allowed to assign tasks to anyone else.
- ❖ Volunteers who bring their own guests to SRC must receive prior permission from their supervisor and notify the supervisor of the area they are touring. In addition, all guests are expected to behave respectfully and professionally while onsite.

Please sign and date the bottom of this page to acknowledge that you have read and understand what is to be expected of you.

Name

Date

Signature