

# Troy Meeker Smoke

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Seasoned problem solver adept in technical customer service and Front-End Development, with a passion for simplifying complexities. My diverse skill set, honed through hands-on experience, is poised to drive success across various industries. Eager to contribute to your company's growth trajectory through continuous learning and innovative problem-solving.

## TECHNOLOGIES & SKILLS

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HTML, CSS, jQuery, Javascript, SQL, React, Python, Ruby, Customer Service, Technical Troubleshooting

## PERSONAL PROJECTS

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### Weather app - [Github](#)

Weather Application loads cities current weather using OpenWeatherMap API & GeoDB API

- Fetches and displays weather information for cities over 100,000 in population
- Displays custom weather icon based on current weather
- Auto-complete City Search

### Old North Acres - [Github](#) | [Demo](#)

Review based application for users to write reviews and rate different lodging options

- Utilize user authentication to permit administrator to edit or delete individual reviews
- Built proprietary star rating system using radio buttons and React useState hook for users to rate and change a review rating on a scale of 1-5
- Implemented EmailJS for site users to easily submit a contact form via email

### Todo List - [Github](#) | [Live Demo](#)

React application allows users to create a list, check off items after completion or delete items off the list entirely

- Local storage allows users to save a users list after a page refresh
- Used React Hooks useState & useEffect to render & save state changes

## EXPERIENCE

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### G5 / RealPage

Bend, OR

Website Implementation Specialist

October 2022 - Present

- Collaborate with Project Managers & QA/ QC teams in order to deliver new client websites, and updates in a timely manner
- Review, edit, and update content on websites - following in-house best practices and SEO recommendations
- Utilize cloud-based project management software to communicate, organize and monitor the progress of implementation projects

### Bend Electric Bikes

Bend, OR

Inside Sales, Warranty & Dealer Service Representative

March 2017 - February 2019

- Manage 20 warranty inquiries, 50+ rentals and 10 bike sales monthly
- Handle multiple aspects of daily business including managing rental procedures, tracking and ordering inventory, and daily retail sales
- Train employees on repair guidelines, rental software, inventory management & warranty standards & practices

## EDUCATION

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### Flatiron School

Remote

Full Stack Web Development Bootcamp

July 2021 - June 2022

### Fort Lewis College

Durango, CO

Bachelors in Science, Exercise Physiology