TROY TEMPLEMAN

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Experience

Senior Systems Analyst
Government of Newfoundland and Labrador ▪ St. John's, NL
February 2017 to present

- Customer Experience (CX)
- User Interface and User Experience (UI/UX) design
- Web development and support
- Project management
- Supervising and mentoring junior team members

Designer/Developer
Troy Templeman Design ▪ Torbay, NL
January 2010 to present

- Branding, print, web design, development and support
- Project management
- Business development

Studio Manager
Applecore Interactive ▪ St. John's, NL
January 2003 to December 2009

- Branding, print, web and multimedia design
- Creative team management
- Project management

Graphic Designer
The Telegram ▪ St. John's, NL
July 2000 to December 2002

- Advertising and editorial design/layout
- Scanning and photo enhancement
- Imagesetter film processing
- Web ad design

Education

Graphic Design
College of the North Atlantic ▪ St. John's
September 1998 to June 2000

- Graphic design, typography and colour theory
- Photography and film processing
- Scanning and photo enhancement
- Pre-press layout, printing press and post-press operations
- Web design and development
- Multimedia presentations
- Drawing and painting

Certifications

Google UX Design Professional Certificate
Coursera.org
January 2023 to March 2024

- Foundations of User Experience (UX)
- UX design process: Empathize, Define, Ideate, Prototype and Test
- Wireframes and low-fidelity prototypes
- UX research and testing early concepts
- High-fidelity designs and prototypes
- Dynamic User Interfaces (UI)
- User Experience for social good
- Preparing for jobs

W3Cx: Introduction to Web Accessibility
edX.org
January 2023 to March 2023

- What is web accessibility
- People and digital technology
- Business case and benefits
- Principles, standards and checks
- Getting started with accessibility

💼 Professional Development

- **Subtract From Your Customer Experience, Because You're Adding Too Much**
  Gartner Webinars ▪ November 2023
- **Linux, Apache, MySQL and PHP**
  Inefa Technology ▪ August 2023
- **Digital Champions: Create a more accessible workplace with Microsoft 365**
  Microsoft.com ▪ May 2023
- **Cyber Security Awareness**
  PSAccess.ca ▪ April 2022
- **An Event Apart**
  AnEventApart.com ▪ March 2022
- **Fraud Prevention and Detection**
  PSAccess.ca ▪ May 2021
- **Access to Information and Protection of Privacy**
  PSAccess.ca ▪ November, 2020
- **Fraud Prevention and Detection**
  PSAccess.ca ▪ December 2019
- **IM@Work: Making Information Management Work for You**
  PSAccess.ca ▪ November 2019
- **Grow with Google**
  St. John's, NL ▪ November 2018
- **Alphinat SmartGuide Training**
  St. John's, NL ▪ June 2018
- **Google Analytics for Beginners**
  Google Analytics Academy ▪ January 2018
- **Onboarding Welcome Session**
  PSAccess.ca ▪ November 2017
- **DesignThinkers 2014**
  Toronto, ON ▪ November 2014
- **DesignThinkers 2013**
  Toronto, ON ▪ November 2013
- **Go Beyond Pixels 2013**
  St. John's, NL ▪ June 2013
- **Go Beyond Pixels 2012**
  St. John's, NL ▪ May 2012
- **WordCamp Toronto**
  Toronto, ON ▪ March 2010

⚙ Skills

- Adaptability
- Attention to detail
- Creativity
- Critical thinking
- Communication
- Dependability
- Independent
- Organization
- Problem solving
- Productivity
- Teamwork
- Work ethic

💻 Software

- Adobe Illustrator
- Adobe InDesign
- Adobe Photoshop
- Adobe XD
- Axure RP
- Figma
- Microsoft Office
- Microsoft Visual Studio Code

</> Technical

- CSS/SCSS
- FTP/SSH
- HTML
- Javascript
- Node.js
- PHP/MySQL
- SVN
- WordPress

♥ Interests

- Baseball
- Camping
- Carpentry
- Golfing
- Gym
- Health
- Hiking
- Movies
- Photography
- Travelling

66 References

Joy Moyles, *President*
Grand Productions ▪ St. John's, NL
Tel: (709) 341-7034
Email: joy@grandproductions.ca

J Barry, *Instructor*
College of the North Atlantic ▪ St. John's
Tel: (709) 758-7226
Email: john.barry@cna.nl.ca