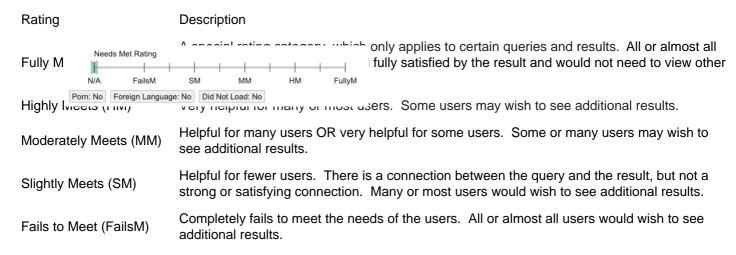
Part 3: Needs Met Rating Guideline

13.0 Rating Using the Needs Met Scale

There are many different kinds of queries and results, but the process of rating is the same: Needs Met rating tasks ask you to focus on user needs and think about how helpful and satisfying the result is for the users

This is what the Needs Met rating slider looks like:



Please note that you may assign in-between ratings. Use in-between ratings if you think the rating of a result falls between two labels. You can either drag the slider or click on the point that you want the slider to land on.

13.1 Rating Result Blocks: Block Content and Landing Pages

Type of Block

For Needs Met rating, you will assign a rating to each result. Each result includes the content inside the result block and landing pages associated with the result.

Which part of the result do you rate? It depends on both the query and the result block:

What to Rate

• •	
Special Content Result Block	The content inside this type of block should always play a large role in your rating.
(SCRB)	Some Special Content Result Blocks may have links to landing pages. In these
(GORD)	cases, think about whether a user would click on the link in order to satisfy their
Note: Assume that interactive	user need.
result blocks function as intended.	
Try to interact with the result block as some links, buttons, or other	 If most users would not click, rate the Special Content Result Block based on the block content alone.
features in your rating task may work.	 If some or many users would click, you may consider the helpfulness of the landing page(s) in addition to the content in the block. In this case, both
	need to be helpful to justify a high rating.
Web Search Result Block	A click is required, and you should evaluate the landing page to assign a rating.

Result Block

Query: [what does love mean]

Rating

Special Content Result Block

What Is Love? We Spoke to the Merriam-Webster Lexicographer ...

www.themarysue.com/definition-of-love/ Mobile-friendly - Nov 7, 2013 - "Love" is a word we all use and understand, but defining such a complex idea seems like a daunting ...

love

/ləv/ •0

Web Se

noun

- an intense feeling of deep affection.
 "babies fill parents with intense feelings of love"
 synonyms: deep affection, fondness, tenderness,
 warmth, intimacy, attachment,
 endearment; More
- a person or thing that one loves.
 "she was the love of his life"
 synonyms: beloved, loved one, love of one's life, dear, dearest, dear one, darling, sweetheart, sweet, angel, honey; More

verb

 feel a deep romantic or sexual attachment to (someone).

"do you love me?"
synonyms: care very much for, feel deep affection
for, hold very dear, adore, think the world
of, be devoted to, dote on, idolize,
worship; More

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Translations and more definitions

Most users would probably not click on the Special Content Result Block, because the block contains a large amount of helpful content and has no obvious landing page link associated with it.

Therefore, base your rating on the content inside the block itself.

In this case, users would have to click on the web search result in order to get an answer to the question.

Therefore, base your rating on the content of the landing page.

Here are some examples of Special Content Result Blocks where the block should be rated primarily on the content inside the block itself. As always, please use your judgment.

Query and Special Content Result Block

Query: [calories in a banana]

Movies near San Francisco

Genre

All Genres •



Assassination

Query Abraham Lincoln, Cause of death

did Lincoln die]

Query: [movies san francisco]

"How Did Lincoln Die? Everyone knows that the ball John Wilkes Booth fired into Abraham Lincoln's brain inflicted a terrible, mortal wound. But when a prominent neurosurgeon began to investigate the **assassination**, he discovered persuasive evidence that Lincoln's doctors must share the blame with Booth's derringer."

How Did Lincoln Die? | American History Lives at American Heritage

American Heritage > content > how-did-l...

More about Abraham Lincoln

landing based o

Note: The Banana / Energy Amount

, 105 calories

Bananas

1 medium (7" to 7-7/8" long) (118 g



eds Met ratings. For Special Content Result Blocks that have PQ ratings. In these cases, your PQ rating should always be more about the relationship between Needs Met and Page

The card security code is located on the back of MasterCard, Visa and Discover credit or debit



100

cards and is typically a separate group of 3 digits to the right of the signature strip. On American

Express cards the card security