SAP

Segal Au

Julian Cheung

Angus Lei

Leon Trieu

Sophia Wang

I want to learn about product management!

TEAM NOOK

Maintaining Connectivity and Community

Problem

Persona

Solution

Scalability

Summary

CHADDER

A Slack-based chat bot for new interns; answering onboarding questions and connecting them with expert employees.

Back-end: Python
Front-end: Slack Bot API
Natural Language Processing: Google Cloud Dialogflow API

FRAMING THE PROBLEM

How might we promote a sense of community and connection for incoming interns working remotely?

USE CASE

Persona - Isabelle

Isabella is a new intern who is starting her role remotely. This is her first time working on a distributed team.

Motivations

To be part of a
greater community

Feel confident finding learning materials and resources

To network and connect with professional talent

Needs

Efficiently find and organize new hire information

A means to find and connect with experts throughout SAP

Complete her onboarding tasks
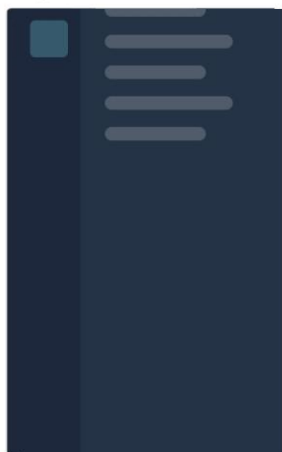
GETTING STARTED

Meeting Chadder

New interns are greeted by Chadder and introduced to their functionality, with suggested examples.

Back-end: Python
Front-end: Slack Bot API
Natural Language Processing: Dialogflow API

GENERAL FEATURES

Broader Application

Overview

Problem

Persona

Solution

Scalability

Summary

Chadder APP 10:37 AM
Your incoming intern events are listed below ⬇️

📅 | **UPCOMING EVENTS** | 📅

09/19 **iXp Experience Day**   RSVP

09/26 **[CAREER DEV] Mentorship Roundtable**   Learn More

09/27 🍗 **KFC Night** 🍗 at Damso Modern   RSVP

📅 | **PAST EVENTS** | 📅

09/05 **Happy Hour - Welcome New Interns!**

UPCOMING EVENTS

Chadder APP 10:37 AM
Here is the link to the SAP Corporate Portal Home Page

https://portal.wdf.sap.corp/irj/portal

Was this information of any help to you?

LINKING TO CORPORATE PORTAL

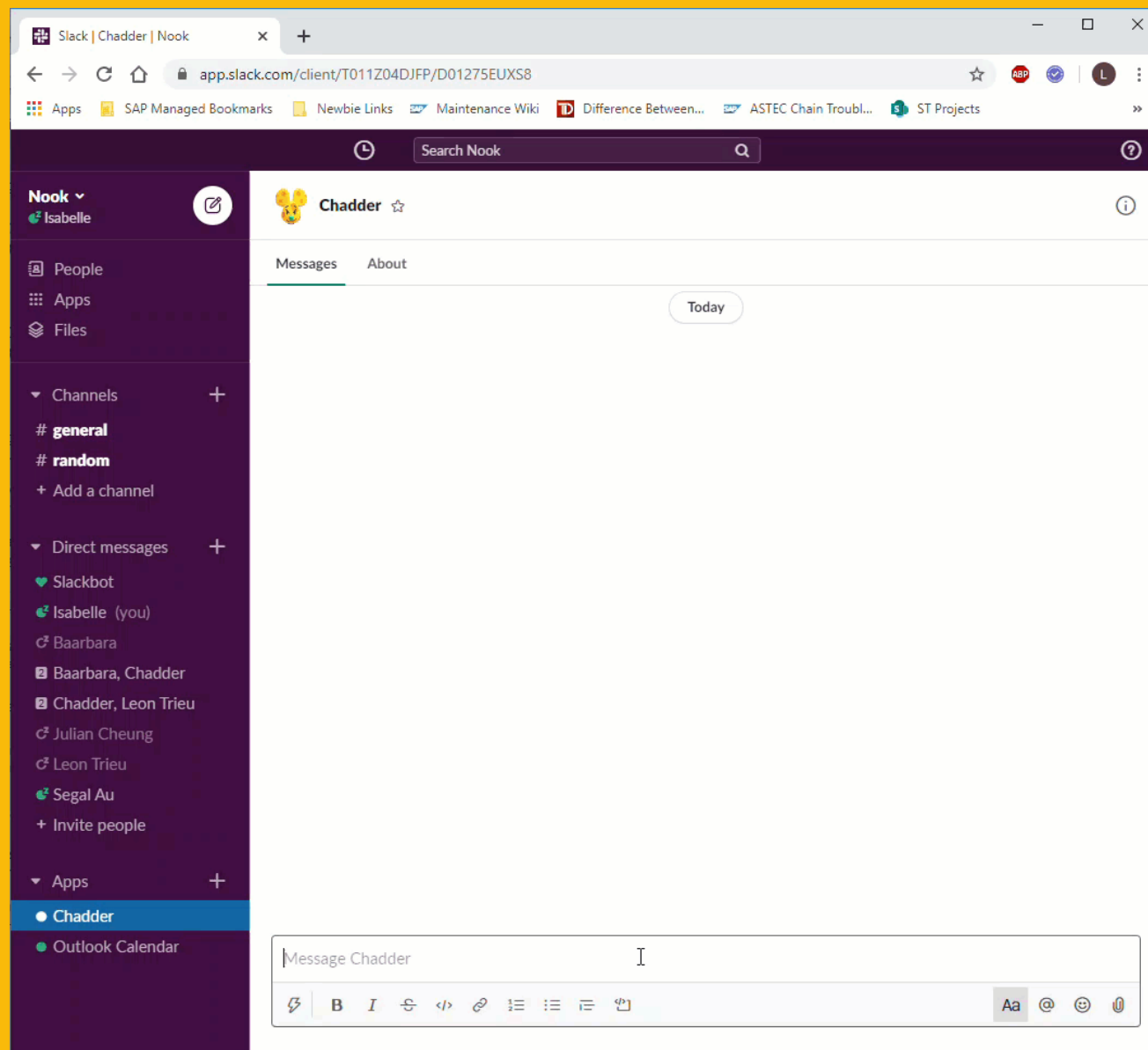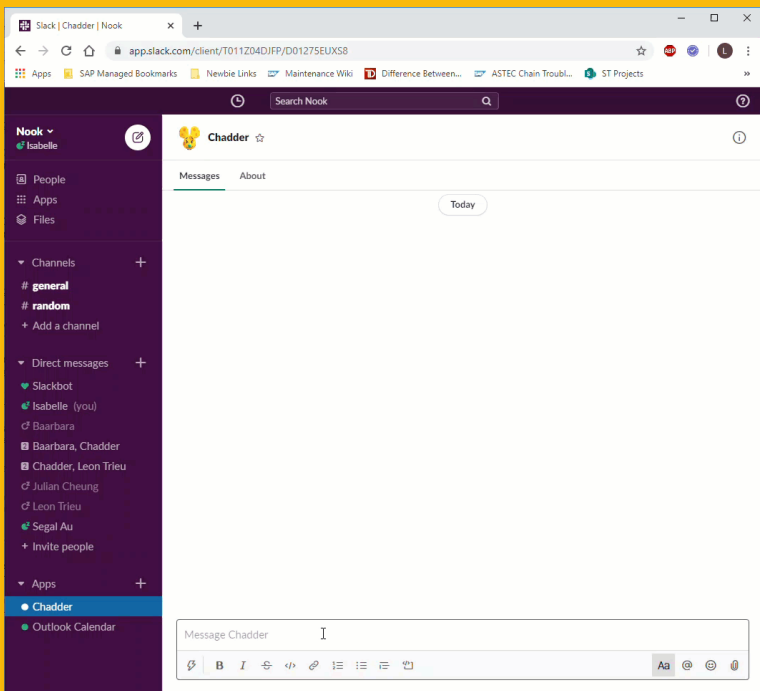**Chadder** APP 10:37 AM
Hi Isabelle 👋

Sounds like you're having some technical difficulty. You can file a ticket with the IT department and they'll email you as soon as possible with a potential solution.

File an IT Ticket

REDIRECTING TO INTERNAL TOOLS

Overview

Problem

Persona

Solution

Scalability

Summary

SCENARIO 01

Office Equipment Inquiry

Overview

Problem

Persona

Solution

Scalability

Summary

HACK-
ATHON
2020

SCENARIO 02

Connecting a Coffee Chat

01 **Beyond COVID-19**

02 **SAP Integration**

SCALABILITY

**Long Term
Implementation**

03 **Global application**

Overview

Problem

Persona

Solution

Scalability

Summary

HACK-
ATHON
2020

SUMMARY

With Chadder, new interns like Isabelle can integrate and connect with SAP and begin building a bond with the community, in one centralized location.

Thank you!

Overview

Problem

Persona

Solution

Scalability

Summary

SCENARIO 01

Office Equipment Inquiry

Isabelle APP 10:37 AM

Hi Chad! here are three 27' monitor options for you 🖥️

Please select a monitor you would like to purchase:

EIZO EV2785 Monitor 27'
$1,167.97 CAD
EIZO FlexScan EV2785 - With FlexStand - LED monitor -
27' - 3840 x 2160 4K - IPS - 350 cd/m2 - 1300:1 - 5 ms -
2xHDMI, DisplayPort, USB-C - speakers - black

PURCHASE - EIZO EV2785 Monitor...

Eizo EV2750FX-BK Monitor 27'
$734.65 CAD
EIZO FlexScan EV2750FX-BK - LED monitor - 27' - 2560 x
1440 - IPS - 350 cd/m2 - 1000:1 - 5 ms - HDMI

PURCHASE - Eizo EV2750FX-BK Mo...

Acer Monitor 27'
$545.62 CAD
Acer B276HUL - LED monitor - 27 - 2560 x 1440 WQHD -
IPS - 350 cd/m² - 5 ms - 2xHDMI, DisplayPort - speakers -
dark gray

PURCHASE - Acer Monitor 27'

Overview

Problem

Persona

Solution

Scalability

Summary

SCENARIO 02

Connecting a Coffee Chat

📘 **Your App** `APP` 10:37 AM

Here are a few experts in Marketing ☺️

*Please select **one** expert you would like to connect with:*

Baabara

Team: SAP Ariba
Position: Solutions Marketing
Hobbies: Swimming, Cooking

Connect

Hamphrey

Team: SAP Concur
Position: Product Marketing
Hobbies: Reading, Rock climbing, Skiing

Connect

Isabelle `APP` 10:37 AM

Hi Chad! here are three 27' monitor options for you 🖥️

Please select a monitor you would like to purchase:

EIZO EV2785 Monitor 27'

$1,167.97 CAD

EIZO FlexScan EV2785 - With FlexStand - LED monitor - 27' - 3840 x 2160 4K - IPS - 350 cd/m2 - 1300:1 - 5 ms - 2xHDMI, DisplayPort, USB-C - speakers - black

PURCHASE - EIZO EV2785 Monitor...

Eizo EV2750FX-BK Monitor 27'

$734.65 CAD

EIZO FlexScan EV2750FX-BK - LED monitor - 27' - 2560 x 1440 - IPS - 350 cd/m2 - 1000:1 - 5 ms - HDMI

PURCHASE - Eizo EV2750FX-BK Mo...

Acer Monitor 27'

$545.62 CAD

Acer B276HUL - LED monitor - 27 - 2560 x 1440 WQHD - IPS - 350 cd/m² - 5 ms - 2xHDMI, DisplayPort - speakers - dark gray

PURCHASE - Acer Monitor 27'

Your App `APP` 10:37 AM

Here are a few experts in Marketing ☺️

*Please select **one** expert you would like to connect with:*

Baabara

Team: SAP Ariba
Position: Solutions Marketing
Hobbies: Swimming, Cooking

Connect

Hamphrey

Team: SAP Concur
Position: Product Marketing
Hobbies: Reading, Rock climbing, Skiing

Connect