

Online Method CUG Wallet & Tag Accounts Recharge

Using Net Banking / Credit Card / Debit card

Step: 1

Login FASTag portal → Payments → Recharge Account.

Step: 2

Select **Pay to CUG Wallet** useful for Multiple Vehicles

Select **Pay to Tag Accounts** useful for Individual Vehicles

Note: Pay to CUG Wallet → AMT will load to CUG Wallet | Pay to Tag Accounts → AMT will load to individual Vehicles.

Step: 3

Confirm your payment by selecting “Make Payment” option.

Step: 4

Select convenient payment gateway Debit card /Credit Card / Net Banking / Cash card / Wallet.

Step: 5

Successful completion of payment, amount will reflect to your CUG Balance (Or) Tags Account (Current Balance).

Step: 6

Manual Transfer from CUG to Tag Accounts. Login portal → Payments → CUG Balance Transfer.

ICICI Bank Logout

Account Summary | Statements & Activity | **Payments** | Customer Service | Authorized users | Sub Groups | Documents | Tag Account | Help Desk

Tariffs | Cashback | Reports

Payments

Recharge Account
Balance Transfer
Payment History
CUG Master Accounts
CUG Balance Transfer

CUG Amount(Rs.): 0.00

Account Type: INDIVIDUAL | Account Status: Active

Customer ID: 10014464

Select tag account(s) to transfer amount from CUG wallet.
Search tag account(s) to transfer amount from CUG wallet. (Maximum of 20 Account(s) can be transferred at a time).

Tag Account No. | Licence Plate No. | Search | Reset

Accounts | Page Size: 10

<input checked="" type="checkbox"/>	Tag Account No.	Licence Plate No.	Tag Serial No.	Status	Minimum Threshold Amount(Rs.)	Current Balance(Rs.)
<input checked="" type="checkbox"/>	20027309	TN34AA5005	68719524428	Active	200.00	341.53
<input checked="" type="checkbox"/>	20027310	TN34U5335	68719524415	Active	300.00	13,028.55

Add

Step: 7

After selecting vehicle, and Click on “Add”. Enter the required amount and “Submit” option.

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Payments

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CUG Amount(Rs.): 0.00

Account Type: INDIVIDUAL | Account Status: Active

Customer ID: 10014464

Select tag account(s) to transfer amount from CUG wallet.
Search tag account(s) to transfer amount from CUG wallet. (Maximum of 20 Account(s) can be transferred at a time).

Tag Account No. | Licence Plate No. | Search | Reset

Accounts | Page Size: 10

<input checked="" type="checkbox"/>	Tag Account No.	Licence Plate No.	Tag Serial No.	Status	Minimum Threshold Amount(Rs.)	Current Balance(Rs.)
<input checked="" type="checkbox"/>	20027309	TN34AA5005	68719524428	Active	200.00	341.53
<input checked="" type="checkbox"/>	20027310	TN34U5335	68719524415	Active	300.00	13,028.55

Add

Selected Tag Account(s) for CUG Balance Transfer:

Tag Account No.	Licence Plate No.	Minimum Threshold Amount (Rs.)	Current Balance (Rs.)	Recharge with Amount (Rs.)	Revised Tag Balance Post Transfer (Rs.)	Remove
20027309	TN34AA5005	200.00	341.53	1000	1,341.53	<input type="checkbox"/>
20027310	TN34U5335	300.00	13,028.55	5000	13,028.55	<input type="checkbox"/>

Transfer Amount: 1000.00

Submit | Reset

Step: 8

Auto Recharge Transfer from CUG to Tag Accounts (Useful for Multiple Vehicles).

Auto Recharge is a standing instruction for transferring amount automatically from CUG Wallet to Tags Account, based on Minimum Recharge Balance (Or) Maximum Recharge Balance.

Example: Refer below screen shot → If Tag Account balance goes below minimum balance of Rs.500; AMT of Rs.1000 will be automatically pulled from CUG wallet transfer to Tag Accounts.

Login FASTag portal → Payments → CUG Master Accounts → select “Auto Recharge” → Select Tag Accounts → Fill Minimum Recharge Balance AMT and Maximum Recharge Balance AMT → Date for start Auto Recharge → “Activate” option → it will show message “Inserted Successfully”.


CUG Master Accounts
Account Type: INDIVIDUAL
Account Status: Active

Recharge Account
Balance Transfer
Payment History
CUG Balance Transfer
CUG Master Accounts
Standing Instructions

CUG Master Accounts
Customer ID:10000000

CUG Master Accounts : ☐ Proportioning ☒ Auto Recharge

<input checked="" type="checkbox"/>	Tag Account No.	CUG Account No.	Tag Account Status	Licence Plate No.	Auto Recharge Minimum Balance(Rs.)	Auto Recharge Maximum Balance(Rs.)	AutoRecharge Start Effective Date		
<input checked="" type="checkbox"/>	07	ETCC	6	Active	M	72	500.00	1000.00	30/04/2018


Tag account recharge details inserted succesfully

****You can active and deactivate standing instruction and change the amount as per your convenient any time.**

ICICI Bank launched the facility for balance enquiry through SMS and Missed Call.

1. For SMS - Send ETCBAL <vehicle Reg No> to 5676766

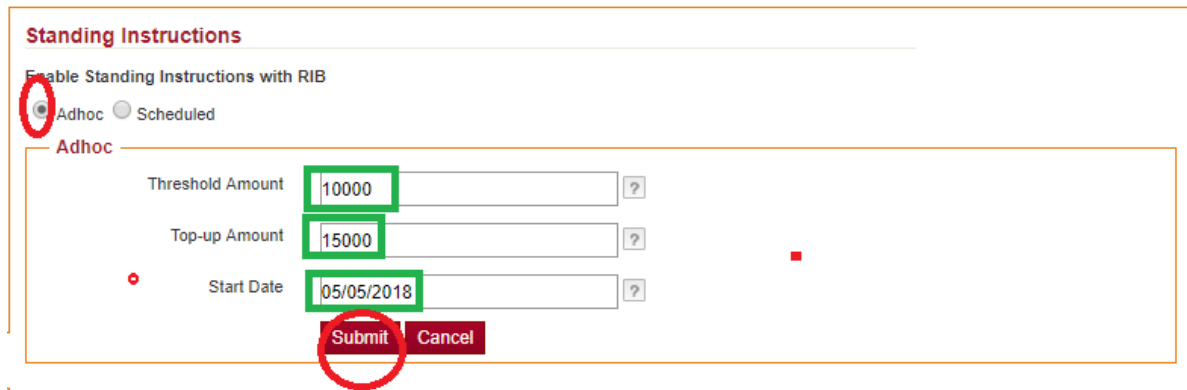
2. For Missed Call - Give a missed call to 8010928888

Request must come from the registered mobile number for both SMS and missed call.

Standing Instructions (Only for ICICI Bank Saving Account Customers).

Login FASTag portal → Payments → Standing Instruction → select “Adhoc” → enter Threshold AMT → enter Top-up AMT → Select “Start Date” Date → “submit” option → screen will pop up enter net banking user id and password for ICICI BANK saving account. For example refer screen below.

If CUG balance go below threshold amount of Rs.10000. Top-up of Rs.15000 automatically will get transfer from ICICI BANK saving account.



Standing Instructions

Enable Standing Instructions with RIB

☒ Adhoc ☐ Scheduled

Adhoc

Threshold Amount: 10000

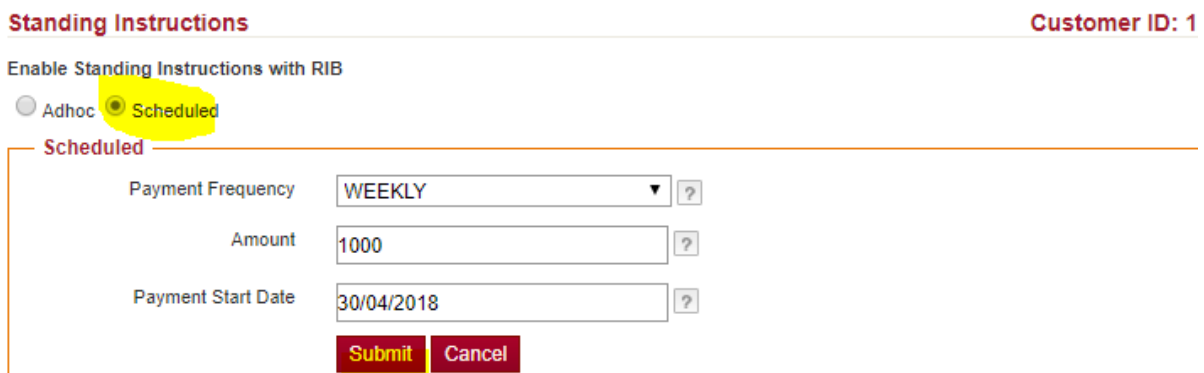
Top-up Amount: 15000

Start Date: 05/05/2018

Submit **Cancel**

Login FASTag portal → Payments → Standing Instruction → select “Scheduled” → Type Required AMT → Date for start Standing Instruction → “submit” option.

Enable Standing Scheduled → Scheduled by Weekly / Monthly /Quarterly.



Standing Instructions Customer ID: 1

Enable Standing Instructions with RIB

☐ Adhoc ☒ Scheduled

Scheduled

Payment Frequency: WEEKLY

Amount: 1000

Payment Start Date: 30/04/2018

Submit **Cancel**

Disclaimer:

- * For Adhoc SI, the first SI shall be executed on the start date mentioned. Later on whenever the FASTag CUG wallet balance goes below the threshold amount, an SI will be executed within the amount mentioned in top up amount (Adhoc).
- *For Weekly SI, the SI shall be executed on the mentioned date and after every 7 days, till the SI is disabled (Scheduled).
- *For Monthly SI, the SI shall be executed on the mentioned date and after every 30 days, till the SI is disabled (Scheduled).
- *For Quarterly SI, the SI shall be executed on the mentioned date and after every 90 days, till the SI is disabled (Scheduled).
- *The Standing Instruction once enabled shall be considered Active unless opted out/Disabled.
- *Please maintain adequate balance in your account to execute the standing instruction and credit ICICI Bank FASTag.
- *If there's inadequate balance in the linked account to complete the SI, system will trigger 3 attempts to debit the account and complete SI. If all three debit attempts fail, the SI will be permanently disabled.

ICICI Bank FasTag Recharge Using UPI

Step by Steps Documents

You can now recharge your ICICI Bank FASTag Account from any UPI based payment app.

Please go to the payment app's UPI module and send money to Virtual Payment Address (VPA) option.

Format of VPA: **netc.(Vehicle number)@icici**

For Tag Amount Direct Loading to Vehicle:

Example:-

netc.mh01ab1234@icici	(10-digit vehicle number)
netc.0tn99R9999@icici	(9-digit vehicle number)
netc.00ka666666@icici	(8-digit vehicle number)
netc.000mh01xxx@icici	(7-digit vehicle number)
netc.0000tn01xx@icici	(6-digit vehicle number)

For Direct FASTag Wallet Account (CUG) Amount Loading:

Format of VPA:

netc.ib <8-digit Customer ID>@icici

Example:-

netc.ib67053050@icici

**Please ensure that the correct vehicle number, Customer ID is mentioned in the VPA. The payment will not be processed with incorrect Customer IDs.

After Successful UPI Payment, You can see instantly on ICICI FASTag Account Transaction like that.

Activity History			
Date/Time	Created User	Performed By	Description
02/02/2018 18:44:24	BatchProcess	BatchProcess	Payment made for amount Rs. 10.00 by Unified Payment (P2P) Ref No. : Payment Transaction No.

ICICI Bank FASTag 24 * 7 customer care @ Toll Free Number: **1800 2100 104**

(Chargeable Number: **1860 2670 104**).