

MoRTH/NHAI/IHMCL has launched **1033** helpline number for addressing FASTAG complaints in addition to other services.

Common issues which customer faces and can be raised to **1033** for support. User can simply dial **1033** from Mobile/Landline.

Call @ 1033

Below issue will be supported:-

- Stopped at the plaza for Tag blacklist reason even through Tag is not blacklisted.
- Plaza not accepting Fastag.
- Plaza is not able to read the Tag.
- Plaza is not supporting for monthly pass issuance.
- Any other applicable issue for Fastag.
- Toll plaza Blacklist issue.
- Plaza not accepting FASTAG.
- Fastag lane not operational.
- Payment issue (This may include , incorrect deduction, return journey not applied, multiple deduction, paid by Fastag and cash both etc)
- Others.

www.fastag.online