

Innovation Report

Libraries must innovate and continually evolve to better meet the needs of their audience. The use of HTML, CSS, JS, and Github can innovate libraries by engaging users and the community with their websites and other virtual services. Some innovative virtual/online services that libraries could use with HTML, CSS, JS, and Github are: an online "Ask a Librarian" research service, mobile library apps and websites, digital media labs, and technology help. These services would enhance libraries online and digital services and would compliment Library and Information Services.

Digital technology compliments and enriches the way we consume information in libraries because digital innovation hubs and other technologies offer access to technologies that may otherwise be too costly or complex for a person to have access to otherwise. The need for free access to information and services need to be innovative to allow all members of the community to participate in virtual services. There has been a rise in the number of people who use a library's virtual services during the pandemic and online programs and services will help keep the community functioning as users transition back to school and work.