



Quality Objectives Planning Record

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Section 1: The Quality Policy

Acromil LLC's Quality Policy is:

To Provide:

- ❖ **Quality Products** at a
- ❖ **Competitive Price**, while maintaining
- ❖ **On-Time Delivery**
- ❖ **Continual Improvement** of the Quality Management System, Process Flows and Overall Business Operations, by exceeding customer expectations and complying with all applicable requirements.

Reference attachment A-520-001.

Section 2: Definition of the primary Top Management objective(s)

Consistent with the Quality Policy – Acromil is committed to:

1. OTD Customer Baseline goal 98%
2. OTD Suppliers Baseline goal 96%
3. Quality Customers Baseline goal 98%
4. Quality Suppliers Baseline goal 98%
5. Scrap Less than 3%
6. Corrective Actions Status Less than 20%
7. Customer feedback Baseline less than 15 per year
8. Human Resources Less than 10%

Section 3: Identification of the general objectives at the relevant levels

In support of the primary objective(s) we are committed to:

1. Meet or exceed Customer satisfaction goals and requirements, utilizing process improvements and Risk management elements of the QMS to drive affordability to the customer and profitability to the company.
2. Continually strive to meet or exceed Quality Targets, which are to be monitored, trended and actioned as necessary to reduce discrepancy and scrap, and as a by-product, this will result in increased throughput and efficiency, allowing for additional opportunities, growth and profitability.
3. continue to aggressively Improve planning and process flow through lean principles, program optimization, increased quality awareness and process interactions, which will additionally lead to increased available capacity, reduced runtimes and cycle-times through all processes. The expected results will be overall organizations improved and consistent on time deliveries.
4. Always maintain organized acceptable workspaces and environment, coupled with providing employee with the necessary resources, fair treatment, ethical behavior, knowledge sharing and competitive compensation. Continue to Improve employees' abilities to succeed, by Identify training opportunities, evaluate roles and responsibilities, identify areas where cross-training may be necessary, build a culture that breeds success and loyalties which result in a stable consistent workforce.
5. Maintain constant focus on profitability and reduced costs through the focused utilization, performance monitoring and actioning of established significant Measures and KPI's that contribute to the success of Acromil LLC in meeting our Policy and Top-Level Objectives. See table below for Measure, Department, Responsible and performance review requirements:

Operational Key Performance Indicators, RSP & Frequency

KPI#	Subject	Department	RSP/Owner	Review Frequency
1	Sales Revenue	Contracts	Paul Gonzalez	Weekly
2	Weekly Shipment Profile	Prog Mgmt.	Paul Gonzalez	Weekly
3	Delinquency vs Recovery Plan	Prod Control	Boyd Dines	Weekly
4	Identify, Review and Suggestion Bottleneck Impacting Production	Prod Control	Boyd Dines	Weekly
5	Overtime	Prod Control	Boyd Dines	Weekly
6	Overall Shop Efficiency	Manufacturing	Ed Hatcher	Weekly
7	Manufacturing Cost Improvement Plan	Manufacturing	Ed Hatcher	Weekly
8	Inventory Control	Purchasing	Paul Gonzalez	Monthly
9	Off Load Plan	Purchasing	Paul Gonzalez	Weekly
10	CAB Summary Including Part Discrepancy Code, Rework, Scrap & RCCA	Quality	Claudia Carvallo	Monthly
11	Overall Customer and Supplier Delivery and Quality Performance	Quality	Claudia Carvallo	Monthly
14	Business Development, Sales & Marketing Update	Business Development	D. Nguyen	Monthly
15	First Part Yield Off Machining	Engineering	Boyd Dines	Monthly
16	NC Programming Actual vs Budget	Engineering	Boyd Dines	Monthly
17	Employee Turnover	HR	Teresa Bach	Monthly
18	Risk Mitigation	Administration	David Nguyen	Monthly

Section 4: Identification of supporting objectives

Significant Quality and On-Time Delivery issues as identified in coordination with the management review (Ref. procedure P-930)

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Section 5: Other supporting objectives

Section 6: Review and Approval

Prepared by:	Claudia Carvallo: _____ Signature on File Director of Quality	Date: 4/21/2020
Approved by:	David Nguyen: _____ Signature on File President	Date: 4/21/2020