

## Camp Manitou School Group FAQs

### Spring 2020

#### Rental Questions

*Is there currently construction going on at camp?*

As part of the True North Youth Foundation's ongoing commitment to provide a Superior Patron Experience at Camp Manitou we will be constructing a new lodge to better serve our campers, school groups and rental groups. Please click [here](#) to be redirected to our construction FAQs.

*What do I do if I don't know exactly how many students I will be bringing with me when I am filling out the necessary paperwork?*

On our initial programming questionnaire and rental agreement, we are asking for an approximate number of students that you will be bringing so that we can begin planning your camp experience for you. **Please keep us in the loop if this number changes a lot, as this may change your schedule and activities.** 2 months before your camp date, we will require an updated number of students from you. Final number of students will be due a minimum of 2 business days in advance of your camp dates and this is what will be reflected on your final invoice.

Schools that rent within the last 2 weeks of June will be required to submit their final number of students 1 week in advance of their rental date and payment will be due on or before their rental date. This is to ensure payment is received before the end of the school year.

*What if our arrival and departure times change from what we originally indicated when booking?*

To fit in as many activities as possible, we schedule activities for as close to your arrival and departure times as we can. If these times need to be adjusted for any reason, please let us know as soon as possible.

*Do you have a minimum number of staff that have to come with the students?*

We require at least a 1:10 ratio of staff to students while you are at camp. You are required to have at least 1 staff member with each activity group at all times. Students must be supervised at all times while at camp, including during any free time and/or evening activities.

*Will my school be the only one on site?*

During the day, Camp Manitou can accommodate up to 200 students, so there will be multiple groups on site during the day. For overnight, we strive to be able to give groups exclusive use of camp, but may have multiple smaller groups stay overnight at the same time. We will, of course, work with you to create and organize a schedule for the evening to ensure you have everything you need during your time at camp.

*Do you have subsidies available?*

Camp Manitou does have subsidies, or Camperships, available to help offset some of the costs of coming to camp. Please let us know if price is a barrier for your group or even just some of your students.

*What options are available to us during the evening if we are staying overnight?*

A variety of sports equipment, a digital projector, an outdoor fire pit, outdoor space, and indoor space

are all available to you during the evening and overnight. You are welcome to plan additional activities for your students during the evening, or relax with a quiet movie night.

#### *What happens if we are late arriving?*

If you are running late, or notice that you will be late, please call our office or email us as soon as you can. The day is run on a specific schedule that is difficult to adjust once the day has started. If you are more than 15 minutes late, your students may have to miss their first activity.

## **Activity Choices**

#### *How should I go about choosing activities for my students?*

Please choose as many Camp Manitou activities as you are interested in, the more the merrier! School groups are able to choose which activities they are interested in and Camp Manitou will be able to provide at least 4 of these chosen activities. Due to some activities being more popular than others, we cannot guarantee specific activities or schedules.

#### *Is my group able to get the same schedule as previous years?*

School groups are able to choose which activities they are interested in and Camp Manitou will be able to provide at least 4 of these chosen activities. Due to some activities being more popular than others, we cannot guarantee specific activities or schedules.

#### *Can my students help choose the activities they participate in?*

Of course! Feel free to let your students share their input in as much of their Camp Manitou day as you would like. Just please ensure that they understand their activity choices may not be exactly what they participate in at camp.

#### *Why can I only choose one of Zipline or Climbing Wall?*

The zipline and climbing wall at Camp Manitou are the two most popular activities. Due to overwhelming demand, we are only able to offer 1 of each of these options during a day visit to Camp Manitou. If your school is coming for multiple days, or staying overnight, we may be able to offer both depending on your schedule.

#### *Does it cost extra for Camp Manitou staff to run activities?*

Activities from 9am-4pm are included in your rental fee. Evening activities are an additional fee.

#### *Can we do a bonfire after our day of activities?*

Camp Manitou offers a bonfire & field rental from 4pm-6:30pm for \$30 for day rental groups based on availability. The bonfire pit is available in the evenings for overnight rentals.

#### *Can we run some of our own activities?*

Activities are required to be run by Camp Manitou staff between 9am-4pm. Overnight groups are welcome to run their own activities after 4pm each day.

#### *How do I know how many activities I should choose?*

Please choose a minimum of 8 activities. You will need to choose at least as many activities as you have groups of students. Please see below to know how many groups your school will be placed into.

#### *How many groups will my students be put into?*

The number of students that you bring with you will be divided by 14 and this is the number of groups that you will be placed into. When you receive your schedule, you will be notified of how many groups your school has been split into. We ask that you come to camp with those groups ready to go so you can start your activities as soon as you arrive!

#### *What if I am staying overnight, or coming for multiple days with the same students? Will this affect my activity choices?*

The longer you can join us at camp, the better! A longer stay means more opportunity to participate in activities. If you are going to be with us for multiple days, please choose as many activities as you are interested in, and a camp staff member will be in touch regarding your activity choices and schedule.

#### *Do I create my own schedule or will you do that for me?*

After we have received your activity requests, Camp Manitou staff will create a customized schedule for you. Any evening activities (after 4pm) will need to be organized by you, unless you are receiving after hours programming from Camp Manitou staff.

#### *Will all my students have the same camp experience and participate in the same activities?*

Especially for larger groups, sometimes it is not possible for all students to participate in all of the same activities. Camp Manitou strives to provide students from the same school with the same activity schedule, but due to time constraints or activity availability, this is not always possible.

#### *When does Camp Manitou run activities for my students and when is it my responsibility to organize activities for my students?*

Camp Manitou will facilitate all activities from 9am-4pm each day for your students. Evening activities, after 4pm, are the responsibility of the school staff members to organize and facilitate. Additional evening activities are available upon request for a fee.

#### *What do you do if it rains?*

Camp activities will not be cancelled due to weather unless it is unsafe for students to participate. If activity areas are too slippery, or there is thunder and/or lightning, then activities will be moved inside and a rainy day schedule will be run until outdoor activities can continue. Please ensure students are dressed for all types of Manitoba weather!

## **Food**

#### *Can I order food through Camp Manitou?*

Definitely! Camp Manitou can provide nutritious and delicious meals for your students during their Camp Manitou day. Lunches are prearranged based on the day of the week, due to multiple groups being on site. For breakfast and dinner, we provide you with a menu and you can choose which options you would like. If we do have multiple overnight groups on site, all meals will be prearranged based on the day of the week.

#### *Can we bring in our own food?*

Students can bring their own bagged lunches with them and you will have access to our dining hall

during your scheduled lunch time. Please note that students will not have access to a microwave or fridge for their lunches. And please ensure that all lunches remain nut free.

*Do you have a kitchen on site that we can use?*

The onsite kitchen is available for overnight rentals only. If you are joining us just for the day, you will not have access to a fridge or microwave for student lunches.

**Please note: For spring 2020, the kitchen will not be available during construction.**

*When do we need to confirm final numbers for our food order?*

Final lunch order numbers and allergies and dietary restrictions need to be communicated to Camp Manitou staff a minimum of 2 business days before your rental date. Please let us know of any allergies and dietary restrictions as soon as possible to ensure we can accommodate them. Don't forget to include any teachers, staff and chaperones too!

If you have any questions that are not answered here, please give us a call at 204-837-4508 or email [campmanitou@tnse.com](mailto:campmanitou@tnse.com).