

$$\begin{array}{c}
\omega = \lambda T_{\omega} \\
& \longrightarrow T_{q} = T_{\omega} + T_{s}
\end{array}$$

$$\begin{array}{c}
\chi_{q} = \lambda T_{\omega} + \lambda T_{s} \\
q = \omega + \beta
\end{array}$$

Consider a very small interval of home h.

During in the hing happens acrises (borth)

Frob [no acrisab in h] = 
$$e^{-2h}$$

Prob [an arrival] =  $1-e^{-2h}$ 

Frob [an arrival] =  $1-e^{-2h}$ 

Similarly Prob [a departure] =  $hh$ 

Let Sj denotes the state of the sightment with j outlances

 $e^{-2h}$ 
 $e^{-2h}$ 
 $e^{-2h}$ 
 $e^{-2h}$ 
 $e^{-2h}$ 

Let Sj denotes the state of the sightment with j outlances

 $e^{-2h}$ 
 $e^{-$ 

 $P_r[s_i] = P^i P_r[s_0] \dots$  3

2

All prob. must add up to 1, so

$$P_r[S_0] + P_r[S_1] + P_r[S_2] + \dots = 1.$$

$$\frac{Pr[So]}{1-9} = 1. \qquad Pr[So] = 1-9 \dots [4]$$

9= Expected number of Customers in the Syptem.

$$= 0 + 3(1-3) + 23^{2}(1-3) + \cdots$$

$$= (1-3) \left[ 3 + 23^2 + 33^3 + \cdots \right]$$

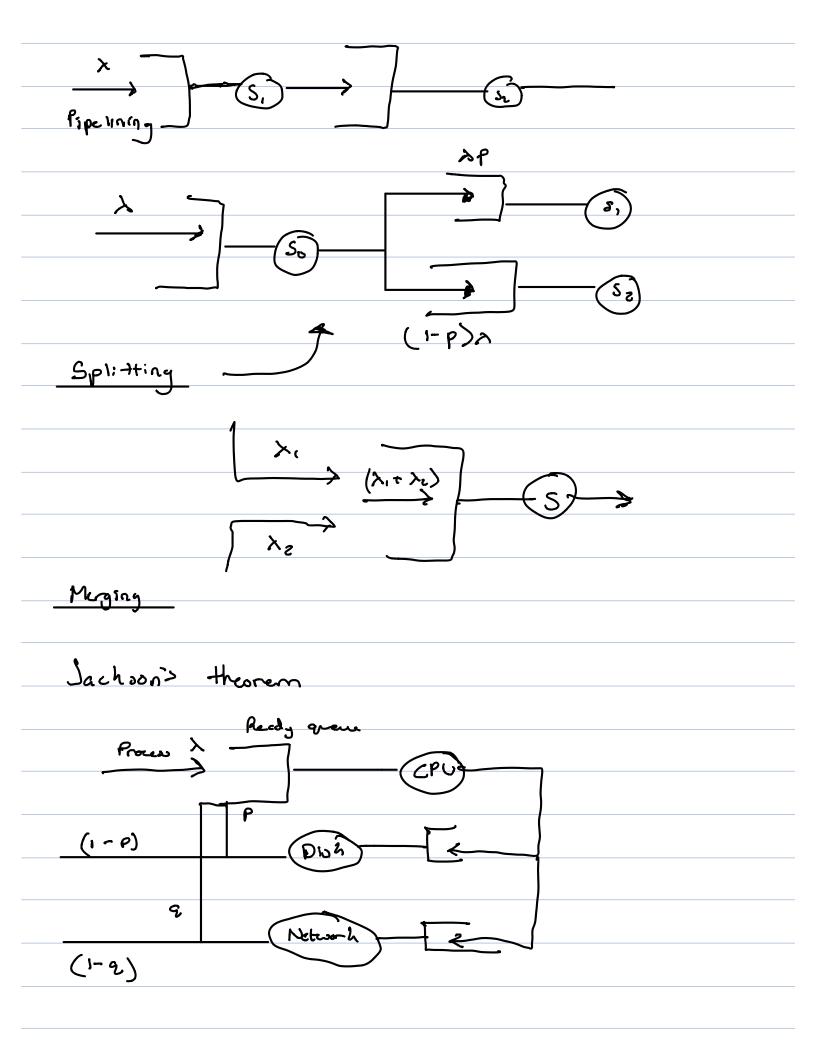
$$= (1-3) \frac{3}{(1-3)^2}$$

$$= \frac{3}{1-3}$$

$$q = \frac{9}{1-3} - \cdots = 5$$

Let 
$$X = 3 + 23^2 + 33^3 + \cdots$$
  
 $X = 3(1 + 23 + 33^2 + \cdots)$   
 $X = 3(1 + 23 + 32^2 + \cdots)$   
 $X = 3(1 + 23 + 32^2 + \cdots)$   
 $X = 3(1 + 23^2 + \cdots)$ 

$$\chi = \frac{3}{(1-3)^2}$$



Assumptions_	
-> Arrivols following poisson	
Service times follow Exp	
-> Requests one either woiting or getting serviced	
La con que con be analyzed reportely	