Rating

Buy

North America United States

TMT

Software

Company

Salesforce

Reuters CRM.N Bloomberg CRM US Exchange

Ticker

Date

18 December 2023

Company Update

Price at 18 Dec 2023 (USD)	263.59	
Price target	300.00	
52-week range	263.59 - 128.45	

Breaking the Seal with a Spiffy Deal

What happened: Salesforce announced the acquisition of ICM (Incentive Compensation Management) software company, Spiff, for an undisclosed sum. The deal is expected to close in F1Q25, subject to customary closing conditions, and does not impact financial guidance last provided on November 29. Spiff will be rolled into the Sales Cloud organization and enhance Salesforce's existing SPM (Sales Performance Management) solution. This is the first acquisition since a small \$25mn tuck-in in Jul '22 and Traction on Demand in Apr '22.

What we know: Sandy, UT based Spiff was founded a little over 5 years ago and last raised \$50mn in May 2023 at a \$260mn post money valuation. Investors include *Salesforce Ventures*, Lightspeed Venture Partners, Norwest Venture Partners and well known industry executives Mark Anderson, Daniel Dines, and Leslie Stretch. ICM is a component of the broader SPM market, which is fairly niche and very roughly low-single-digit \$ billions in scale (DBe). Noteworthy SPM pure play comps include Xactly and CaptivatelQ and per Capterra, Spiff ranks #2 to CaptivatelQ in a field of 10 players. Spiff is an existing Salesforce partner with its app available on the AppExchange (4.9 star rating) for years, and over 70% of Spiff customers use Salesforce as their core CRM. The company has nearly 300 employees per multiple sources.

What we think: This type of deal is very much in line with our expectations of Salesforce's new M&A strategy which we expect to be disciplined in terms of deal scale, strategic fit, multiple paid, and non-dilutive. At Salesforce's scale, this is an immaterial tuck-in deal that rounds out the company's broader SPM solution, and we imagine it was very much customer driven as has always been the impetus behind its M&A strategy. Even at an assumed ~\$300mn valuation and ~10x multiple, ~\$30mn in ARR is clearly not about acquiring revenue (~10bp contribution to Salesforce Subscription revs). We remain on the lookout for other tuck-in to mid-sized acquisitions in light of often seeing multiple transactions in the same fiscal quarter. Importantly, messaging from management suggests a new era of far more disciplined M&A; something we know is a concern of longer duration investors. We believe Spiff exemplifies this new era.

Valuation & Risks

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Appendix 1

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Disclosure checklist						
Company	Ticker	Recent price*	Disclosure			
Salesforce	CRM.N	261.6 (USD) 15 Dec 2023	2. 7. 8. 14. 15. 24. 26			

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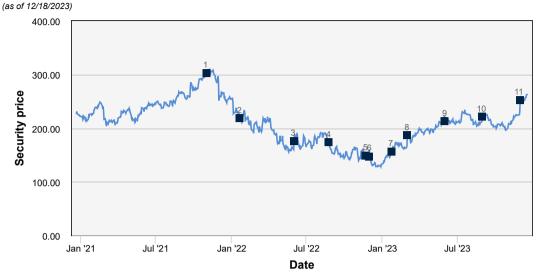
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Historical recommendations and target price: Salesforce (CRM.N)



Current Recommendations

Buy Hold Sell Not Rated

** Analyst is no longer at Deutsche Bank

Suspended Rating

1.	11/01/2021	Buy, Target Price Change USD 360.00, Current Price USD 302.76 Brad Zelnick	7.	01/23/2023	Buy, Target Price Change USD 190.00, Current Price USD 155.87 Brad Zelnick
2.	01/21/2022	Buy, Target Price Change USD 300.00, Current Price USD 218.63 Brad Zelnick	8.	03/02/2023	Buy, Target Price Change USD 240.00, Current Price USD 186.59 Brad Zelnick
3.	06/01/2022	Buy, Target Price Change USD 260.00, Current Price USD 176.07 Brad Zelnick	9.	06/01/2023	Buy, Target Price Change USD 245.00, Current Price USD 212.90 Brad Zelnick
4.	08/25/2022	Buy, Target Price Change USD 255.00, Current Price USD 173.91 Brad Zelnick	10.	08/31/2023	Buy, Target Price Change USD 260.00, Current Price USD 221.46 Brad Zelnick
5.	11/22/2022	Buy, Target Price Change USD 220.00, Current Price USD 149.25 Brad Zelnick	11.	11/30/2023	Buy, Target Price Change USD 300.00, Current Price USD 251.90 Brad Zelnick
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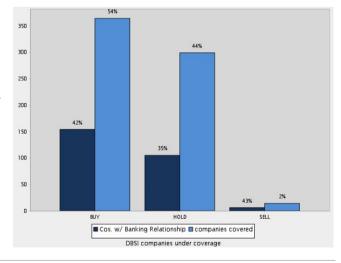
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