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| Lawrenceville, Georgia, 30045 | **DUC TRUNG DAO** | * (404) 937-9306 * [Trungdaoduc162@gmail.com](mailto:Trungdaoduc162@gmail.com) * <https://github.com/trungddao> * <https://www.linkedin.com/in/trung-dao-2bb794198/> |
| **Employment** | | |
| Cook, Key, Trained Kitchen Manager | **Texas Roadhouse** | Spring 2020 - Current |
| * **Technological Proficiency**: Proficient in utilizing kitchen management software and inventory systems, showcasing adaptability to new technologies, a valuable asset in IT environments. * **Analytical Troubleshooting**: Experienced in diagnosing and resolving kitchen equipment issues and ingredient shortages efficiently, demonstrating strong problem-solving skills applicable to diverse IT challenges. * **Meticulous Attention to Detail**: Demonstrated precision in recipe execution and presentation, minimizing errors and enhancing customer satisfaction, reflecting a commitment to accuracy crucial in IT roles. * **Efficient Time Management**: Proven ability to prioritize tasks, manage multiple orders, and meet strict deadlines in a fast-paced environment, showcasing capacity to handle pressure and deliver results efficiently, vital qualities for IT project success. | | |
| **Education** | | |
| **Lawrenceville GA** | **Georgia Gwinnet College** | **Spring 2021 – December 2025** |
| * Undergraduate in BS Info Tech as Junior with Major in Info Tech - Software Development, December 2023. GPA 3.95. * Graduate Coursework: Programming Fundamentals, Intermediate Programming, Intro to Info Systems, Discrete Mathematics, Calculus I & II, Intro to Databases, * Undergraduate Coursework: System Analysis and Design, Advanced Programming, Software Development I & II, Software Testing & QA. | | |
| **Technical Experience** | | |
| **Projects** | | |
| **Mini 2D Games Development (Java):**   * Implemented Brick Breaker, Snake, and Flappy Bird games. * Utilized Java programming language and game development principles. * Demonstrated proficiency in Java game development frameworks. | | |
| **Languages and Technologies** | | |
| * C++; C; Java; Objective-C; C#.NET; SQL; JavaScript; Python; * Visual Studio; Microsoft SQL Server; Eclipse; IntelliJ; XCode; Interface Builder * Microsoft Office Suite: MS Word, MS Excel, MS PowerPoint, MS Access * Proficient with Windows 7, Windows 8.1, Windows 10, Mac OSX * Understanding of Virtualization using Oracle VirtualBox * Windows Server 2008 DHCP and configuration * Cisco Packet Tracer, IP addressing and subnetting. * Capstone projects completed. * Good technical researching skills | | |
| **Additional Experience and Awards** | | |
| * ITS Certification (2023) - demonstrating expertise in safeguarding digital assets and mitigating cybersecurity risks. * Hacklytics Participation: Attended 2024 Hacklytics event at Georgia Tech, participating in workshops covering topics such as AIML models on cloud platforms and Generative AI. | | |