LE VAN SANG
Phu Nhuan, Ho Chi Minh City

I am goal-oriented and self-motivational individual. I love to work with numbers, solve puzzle and take on new challenge every day. Having high responsibility for every assigned task, I always ensure to bring highest quality in the least amount of time for my company. I am currently looking for opportunities to extend my expertise as a business intelligence analyst.

PERSONAL INFORMATION

Full name   : LE VAN SANG

Date of birth   : Sep 20th, 1994

Mobile phone   : 0399 231 863.   Email: sanglv13406@gmail.com

EDUCATION

➢   2013-2017: University of Economics and Laws.
➢   Major: Management information system

WORKING EXPERIENCE RECORD

1)   From 11/2021 to Now**: Post And Telecommunication Finance Company Limited (PTF SeaBank)**

> **Position   : COLLECTION STRATEGY EXPERT**
> *Key responsibilities:*

➢   Perform financial forecasting, reporting, and operational metrics tracking
➢   Operational and Strategic team management
➢   Analyze financial data and create financial models for decision support Analysis/test related to collection strategies and portfolio performance
➢   Analyze past results, perform variance analysis, identify trends, and make recommendations for improvements Finding and raising alerts regarding to performance when necessary
➢   Evaluate financial performance by comparing and analyzing actual results with plans and forecasts
➢   Deploy, monitor and evaluate the effectiveness of the 4.0 collection system(similar call center)
➢   Forecast the amount of revenue according to the company's disbursement plan
➢   Recommend actions by analyzing and interpreting data and making comparative analyses; study proposed changes in methods and materials
➢   Perform market research, data mining, business intelligence, and valuation comps

2)   From 09/2019 to 10/2021: **SHB FINANCE**
> **Position   : COLLECTION STRATEGY EXECUTIVE**
> *Key responsibilities:*

➢   Work on data collection systems, data analytics and built collection data, data ware house, create auto job update data every day also (using SQL, Python)

➢ Counting & making reports about monthly interest reduction amount to direct manager, SHB FC

➢ Control and test the effectiveness of the strategy applied to the collection team

➢ Analysis/test related to collection strategies and portfolio performance

➢ Provide analytical and data support in the design and review of strategy tests and current operations

➢ Finding and raising alerts regarding to performance when necessary

➢ Perform special analytics project and other duties as assigned

➢ Understanded and have deep insight about collection rate

3) From 10/2018 to 08/2019: **TP BANK-FICO**
   Position : RISK ANALYST-DATA ANALYST
   Key responsibilities:

➢ Understanded work flow of finnance company

➢ SQL Sever - Built Data Ware House

➢ Work with collection team leader,supervisor and send list call collection every day

➢ Built report for FIELD team

➢ Built data and report for sale to follow contract ,loan and DPD(day past due)

➢ Worked with IT team to troubleshoot bugs and system functional errors and report to manager

➢ Build up to send out the collection and disbursement message to customer

➢ Have the insight about the finacial standing, collection procedure of the bank and finacial company

4) From 09/2017 – 10/2018: **LAZADA EXPRESS VN**
   Position: LMS Management systems Specialist (Systems logistics of Lazada Express)
   Key responsibilities:

➢ Assisted Program Manager to design new system's work flow

➢ Prepared technical process documents for Operational teams

➢ Guided cross-functional users to use LMS and worked as helpdesk to support end users

➢ Conducted deep analysis to find root cause of system bugs

➢ Worked with Technical Team to troubleshoot bugs and system functional errors

➢ Collected user's requests and prepare proposal for system enhancement

➢ Design new process and New Functions to allow users to access different report and monitor performance

5) From 03/2017 – 8/2017: **LAZADA VN**
   Position: BUSINESS INTELLIGENT EXECUTIVE
   Key responsibilities:

➢ Utilized SQL Language for data mining

➢ Desinged Financial Model for Performance Manager

➢ Built Monthly and Weekly Performance Report for Operational teams

➢ Assisted Performane Management team to forecast parcel volume

➢ Highly experienced with database and Data mining

➤ Helped Program Manager build auto data-extraction tool to allow Finance team to easily access revenue and expenses data

TECHNICAL SKILLS

➤ Speaking English fluently
➤ Data Management skills
➤ SQL Language
➤ Python
➤ Project Management
➤ Strong Analytical skills
➤ Proficiency with Office Suite (Excel, Access…)

SOFT SKILLS

➤ Strong Interpersonal communication skills
➤ Problem analysis and problem solving
➤ Adaptability and ability to work under pressure
➤ Strong time management skills
➤ Fast adaptability

LANGUAGES

➤ Vietnamese: Mother language
➤ English: Immediate

EXTRACURRICULAR

➤ Lazada Orphanage Organization
➤ Red Cross