



Vo Tran Hoang Yen
Data Analyst - Reporting

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Female

Apr 20th, 1991

Ho Chi Minh city, Vietnam



Education

COLLEGE OF FOREIGN ECONOMICS RELATIONSHIP

Sep 2009 - Jun 2012

Major: Accountant

Good



Work experience

HDSAISON FINANCE CO., LTD

Apr 2013 - Oct 2016

Credit support specialist, Debt settlement report - Back Office

- Receive customer settlement requests, handle customer complaints related to loan closing and maturity.

- Processing disbursement of credit records on the system.

- Statistic reports to serve the Management and Leadership levels monthly, quarterly and annually.

- Support for debt collection department.

VIETNAM PROSPERITY JOINT STOCK COMMERCIAL BANK - VPBANK

Oct 2016 - Apr 2020

Debt Recovery Reporting and Analyst - Collection Strategy Department

- Support for departments, teams of Debt Collection Center for data related to debt handling services.

- Building a reporting model, making statistics on the results of debt collection. Based on the results of analysis and propose suitable strategies to improve debt collection results.

- Building a database model (Database) for data retrieval, for quick and timely reports, and for data needs from related departments.

VIETCREDIT FINANCE COMPANY

Apr 2020 - May 2021

Reporting Data Analyst - Collection Strategy and Analytics

- Develop and manage reports for tracking debt collection results, productivity according to Daily & Monthly frequency of Debt Collection Center.

- Check and allocate profiles for Teams monthly.

- Develop reports measuring risk level, forecast debt collection results, calculate business salaries, incentive for employees of Debt Collection Center.

- Monitoring and analyzing based on the results, then proposing suitable strategies for the Board of Directors to consider and approve.

- Make other reports (ad hoc) at the request of the Board of Directors and other related departments.

- Building database system, managing database, serving work support and related departments.

FECREDIT

May 2021 - Present

Risk & UW Reporting Specialist

- Provide analytical reports related to financial indicators for the Finance Division, Treasury Department and others Departments of VPB SMBC FC

- Calculating bonus incentive and contest of Debt Collection Center (Recovery team)

- Provide KPI Master results related to debt recovery index upon request from Human Resource Management Division

- Manage and update changes related to related documents and corresponding reports on the reporting system
- Perform related work under BICC.



Skills

English Communication Average skills in listening, speaking, reading and writing.

SQL / Oracle

Data modelling

Data Mining

Advanced Microsoft Excel



References

1. FullName : **Mr. Ngo Minh Hoa**
Position : **Supervisor of Field Collection**
Workplace : **Oriend Commercial Joint Stock Bank - OCB**
Phone : **+84909240986**
2. FullName : **Mr. Nguyen Dang Tan Khoa**
Position : **EC Recovery Analysis & Modeling Expert**
Workplace : **Fecredit**
Phone : **+84988638869**