

Trung Le

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SUMMARY

Dedicated Computer Science student with a minor in Business Data Analytics, skilled in data analytics tools like **SQL** and **Excel**, and programming languages such as **Python** and **Java**. Familiar with web technologies including **web scraping**, **HTML**, **CSS**, and **JavaScript**. Committed to enhancing business performance using advanced data visualization tools like **Tableau** and **Power BI**, and knowledgeable in cloud technologies such as **Azure** and **Google Cloud Platform**. Experienced with **Windows**, **Mac**, **Linux**, and tools like **Docker**. Willing to provide on-call support on weekends, holidays, and off-hours, ensuring rapid problem resolution, timely project delivery, and robust support to achieve high client satisfaction.

Eligible to work for any employer in the U.S.

EDUCATION

University of Washington, Tacoma	2024
Bachelor, Computer Science - Minor in Business Data Analytics	Tacoma, WA
Tacoma Community College	2021
Associate, Computer Science	Tacoma, WA

PROJECTS

Sales Performance

- Enhanced ETL efficiency by 25% using **Pandas** in **Python** to streamline a 10,000-row dataset, speeding up analysis and strategic decision-making.
- Improved profit margins by refining discount policies with advanced **SQL** queries to identify four profitable levels.
- Optimized inventory and pricing strategy with a **Tableau** dashboard that analyzes market trends and top sellers for strategic adjustments.

COURSEWORK

TBANLT 480 Social Media Analytics

- Boosted social media engagement by 30% through content optimization using **Google Analytics**, along with advanced **Pivot Table** analyses in **Google Sheets/Excel**.

TBANLT 460 Predictive Analytics

- Advanced data preparation through data mining on an 8,000-row dataset using **RapidMiner** and **R**.
- Enhanced forecasting accuracy by developing a linear regression model that predicts new customers' heating oil usage based on home age, size, and insulation.