

# Request for Quotation - FAKERFQ56903086

Closing on 21 Jan 2026 06:37AM OPEN

Title	Application Maintenance and Support for Digital Platform
Description	Application Maintenance and Support for Digital Platform
Reference No.	ABC(T)6595-G
Agency	Innovation & Technology Office - Digital Solutions Division
Published	22 Dec 2025 06:37AM
Remarks	Please refer to attached.
Procurement Type	Services
Request for Quotation Type	Expenditure
Procurement Nature	Non Period Contract
Procurement Method	Limited Request for Quotation
Period Contract No.	ABC000ECN16461191
Payment Terms	30 Days
Procurement Category	IT & Telecommunication => IT Services & Software Development
Submission Method	Electronic Submission

## REQUEST FOR QUOTATION DOCUMENTS

ANNEX I - PRICE SCHEDULE.xlsx
RFQ for Application Maintenance and Support Services for Digital Platform.pdf

## WHO TO CONTACT

PRIMARY CONTACT	Alice Tan
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SECONDARY CONTACT	Bob Lee
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AWARDING AGENCY	Innovation & Technology Office - Digital Solutions Division

## ITEMS TO RESPOND

Item No. 1 Mandatory to Bid: Yes [Mandatory Services for Year 1] Application Maintenance and Support

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	22 Dec 2026	1.0000	Local Delivery

Item No. 2 Mandatory to Bid: Yes [Mandatory Services for Year 1] SR man-days @ 1,000 md / year

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	22 Dec 2026	1.0000	Local Delivery

Item No. 3 Mandatory to Bid: Yes [Mandatory Services for Year 1] End user support (up to 400 cases / month)

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	22 Dec 2026	1.0000	Local Delivery

## ITEMS TO RESPOND

Item No. 4 Mandatory to Bid: Yes [Mandatory Services for Year 2] Application Maintenance and Support

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	22 Dec 2027	1.0000	Local Delivery

Item No. 5 Mandatory to Bid: Yes [Mandatory Services for Year 2] SR man-days @ 1,000 md / year

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	22 Dec 2027	1.0000	Local Delivery

Item No. 6 Mandatory to Bid: Yes [Mandatory Services for Year 2] End user support (up to 400 cases / month)

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	22 Dec 2027	1.0000	Local Delivery

## ITEMS TO RESPOND

Item No. 7 Mandatory to Bid: Yes [Optional Services for Year 3] Application Maintenance and Support

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	21 Dec 2028	1.0000	Local Delivery

Item No. 8 Mandatory to Bid: Yes [Optional Services for Year 3] SR man-days @ 1,000 md / year

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	21 Dec 2028	1.0000	Local Delivery

Item No. 9 Mandatory to Bid: Yes [Optional Services for Year 3] End user support (up to 400 cases / month)

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	21 Dec 2028	1.0000	Local Delivery

## ITEMS TO RESPOND

Item No. 10 Mandatory to Bid: Yes [Optional Services for Year 4] Application Maintenance and Support

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	21 Dec 2029	1.0000	Local Delivery

Item No. 11 Mandatory to Bid: Yes [Optional Services for Year 4] SR man-days @ 1,000 md / year

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	21 Dec 2029	1.0000	Local Delivery

Item No. 12 Mandatory to Bid: Yes [Optional Services for Year 4] End user support (up to 400 cases / month)

Unit of Measurement		LOT		
Required Quantity		1.0000		
Remarks		Please refer to Annex I - Price Schedule		
S/N	Location	Delivery Date	Quantity	Delivery Terms
1	Digital Solutions Division	21 Dec 2029	1.0000	Local Delivery