

GROUP 1

GROUP

REPORT

ABOUT PROJECT MANAGER WORKSHOP



AGENDA

01

RISK
MANAGEMENT

- 1.What is Risk?
- 2.Risk management includes tasks
- 3.Risk classification
- 4.Benefits of risk management

02

CHANGE
MANAGEMENT

03

CHANGE
REQUEST

- 1.Change request management
- 2.CR Management
 - a.What is CR
 - b.CR in scope, out of scope
 - c.CR from Q&A
- 3.How to manage CR

04

Q&A
and
SHARING
EXPERIENCE

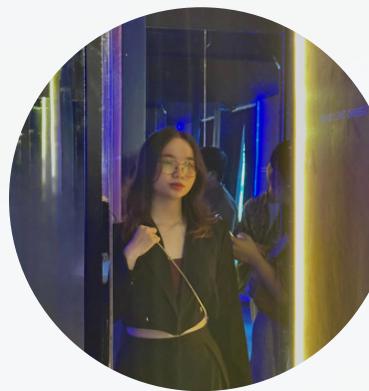
ABOUT US



Truong Quang Hieu Trung - SE 183255
ONE DAY OR DAY ONE



Le Minh Duy - SE 171229
BREAK YOUR BED, NOT YOUR CODE



Nguyen Minh Thu - SE183335
YOU DEFINE YOUR OWN LIFE



Trinh Dinh Ngoc An - SE170571
CODE HARD, PLAY HARD



Le Quang Huy - SE171293
NO MONEY, NO HAPPY

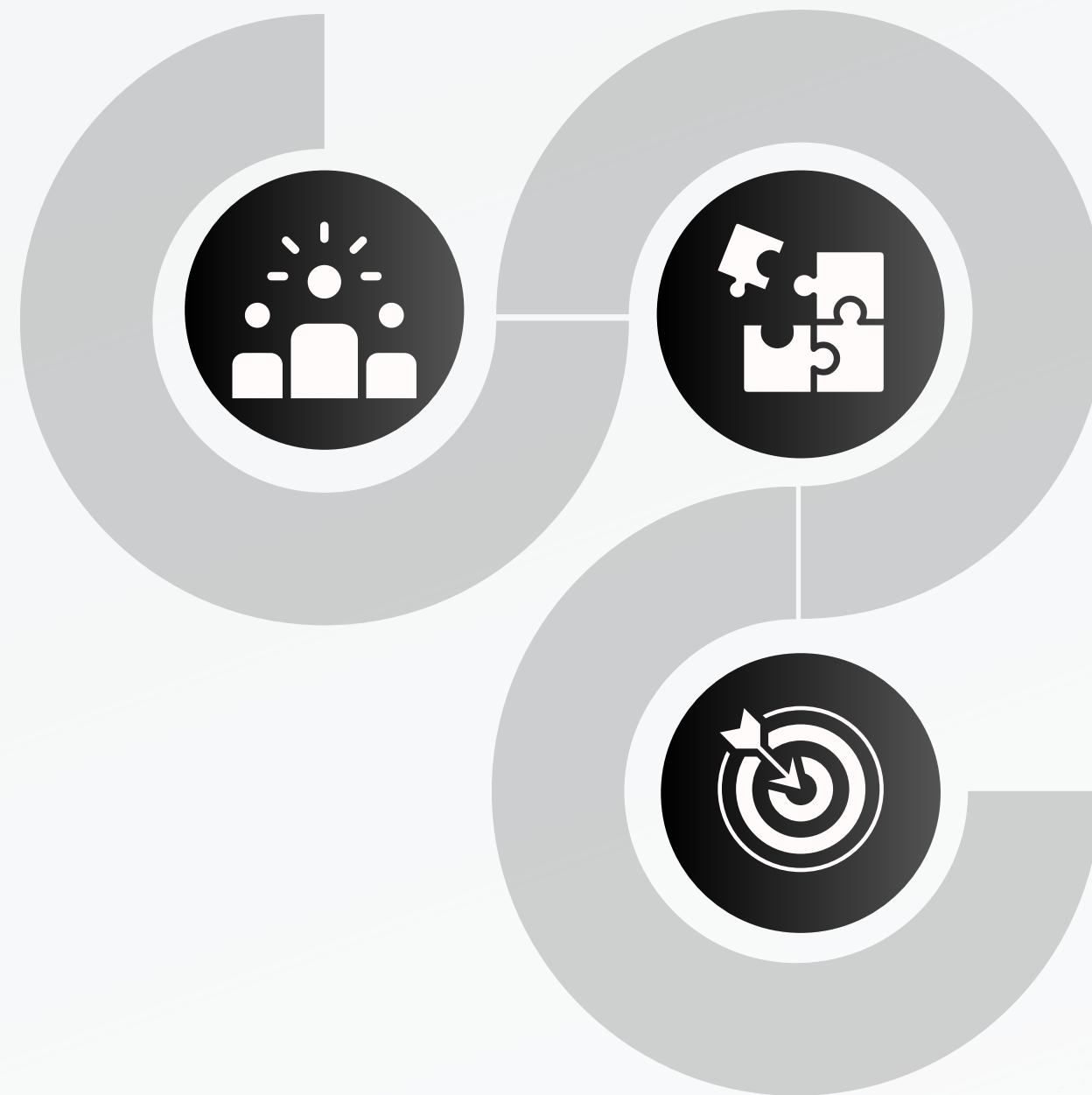




RISK MANAGEMENT

WHAT IS RISK?

- Risk is an issue that prevents the completion of the project, making it unsuccessful and unable to meet the deadline as expected.
- Risk is an inherent uncertainty in the project that can result in positive or negative outcomes affecting the current project.
- Identifying and summarizing risks in the project can be done using predefined methods to accurately determine these risks.

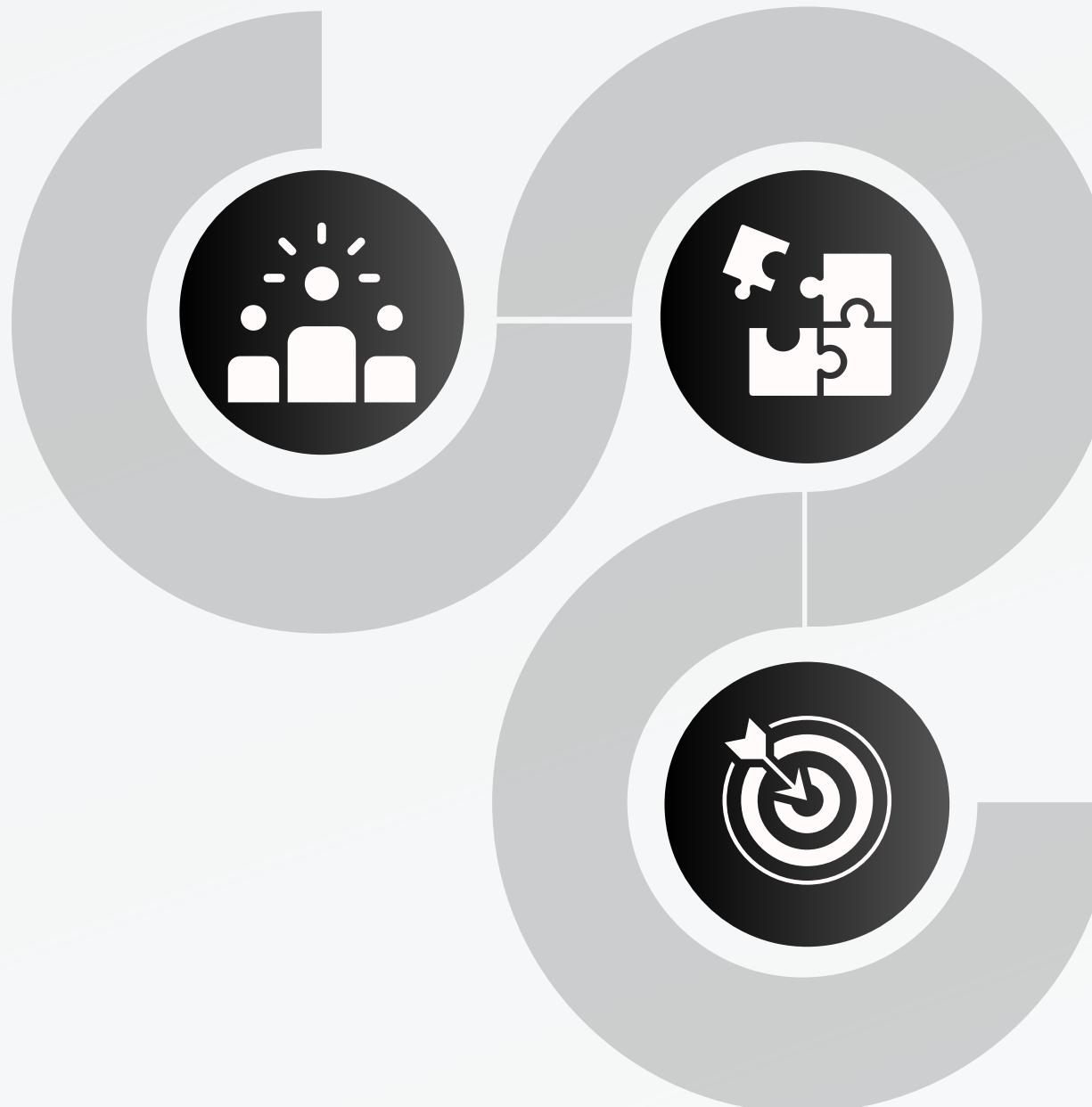


IDENTIFY OF RISK



- Risk Management includes tasks
 - Identify risks and their drivers
 - Categorize and prioritize risks
 - Planning links each risk to mitigation
 - Monitor risk factors in the project
 - Take mitigation action if a risk occurs
 - Communicate risk status throughout the project

IDENTIFY OF RISK



- Management includes tasks
 - Schedule risk
 - Risks from business requirements
 - Product and technology risks
 - Risks project management
 - Risk comes from customer
 - Risk from project member

IDENTIFY OF RISK



- Benefits of risk management
 - Predict and avoid problems
 - Prevent surprises from project stakeholders
 - Enhance mediation capabilities
 - Achieve customer commitments
 - Minimize project development lengthening
 - Reduce excessive project cost increases
 - Predict and avoid problems

CHANGE MANAGEMENT



The image shows a panoramic view of the Kuala Lumpur city skyline at dusk or night. The most prominent feature is the Petronas Twin Towers, which are brightly lit and stand tall against the darkening sky. Below them, the city's dense urban landscape is visible, with numerous other skyscrapers, modern buildings, and commercial structures. In the foreground, there is a large, well-maintained park area with green lawns, walking paths, and small ponds. A large, illuminated Christmas tree stands prominently in one of the parks. The overall atmosphere is vibrant and captures the essence of a bustling metropolis.

CHANGE REQUEST MANAGEMENT

Q&A AND SHARING EXPERIENCE



LESSON

- The client makes the decision which task is priority than others
- If the task is too difficult, so we need to divine and conquer, make it lower than level 8
- The more detail of the task is the more easily of the hour to work
- On change in scope, out scope
- 2 consecutive days, if the team member do not have struggle in code. That means the risk and the problem is from that team
- “CR is a gold mine or horror”
- “CR come from Q&A”



CERTIFICATION



- How to Becoming a Project Manager
 - Certification Pathway:
 - PMP certification from the Project Management Institute (PMI).
 - Study Materials:
 - PMI's Guide to the Project Management Body of Knowledge (PMBOK).
 - Other certifications:
 - PSM I (Professional Scrum Master I)
 - PSM II (Professional Scrum Master II)
 - PgMP (Project Management Professional)
 - Understanding the Scaled Agile Framework (SAFe)
 - SAFe Agilist

SOME ROLES IN FPT SOFTWARE

- In FPT Software: there is a process that come from working with client first then go to another role to work with client
 - Headhunter: approach the client firstly direct. Looking for the project than will distribute to multiple branches of FPT Software
 - Each branch will distribute to the project manager
 - Then the project manager will meet the client and communicate, together looking for the best, suit for the customer



TIPS FOR LEARNING LANGUAGES

- Everyday will spent 10-15 minutes to learn 10 vocabulary of the languages we did not know.
- Every week spent 1-2 hours to review and learn grammar for the reminder. This make you memorise longer and make it into your system brain
- Listening music in the language you are learning when coding or relax this is training the ear to become more proficient



TIPS FOR COMMUNICATING TO THE CUSTOMER

- When the customer speak so fast, and we did not catch up with, we have 2 solutions of that situations
 - The first solution is: We record the video then we will listen again after the meeting
 - The second solution is: We will confirm each ideal to another ideal. It is meaning that when the customer gives one ideal, we will stop the customer then ask again to check what we know match to their decision



GOLDEN TRIANGLE

- These are the keywords using in real life

- Main day
- Main hour
- Main member
- Main = remain

For example: When the PM deal to the customer. Said that this product will cost 400 main hours with 5 main members, it will cost to 50 main days. After 10 weeks the customer will have the product. If the customer wants to decrease half of the time, they must spent more money to hire more member of the team. In that case, the team will have 10 mem main. And the time will decrease to 5 weeks.



