# aaron truong

UX • PRODUCT DESTGNER

# experience

May 2023 - Present

#### Nutripair — UX Design Lead

- · Leading the design team in creating user flows, personas, wireframes, mockups, prototypes, and production-ready handoffs.
- Incorporating user feedback, analytics, and usability findings from alpha prototype into updated designs to enhance user experience
- Coordinating with business development to roadmap product feature timelines and milestone planning for the design team.

January 2023 - May 2023

#### **Nutripair** — UX/UI Designer

- Redesigned company website and implemented with Webflow, resulting in increased user engagement and sign ups for app's alpha testing period.
- Moderated user interviews & workshops to familiarize users with the platform prior to alpha
- Extracted actionable insights through user group discussions, team feedback, & usability testing.

July 2021 - Dec 2022

#### Mission: Cure — UX/UI Designer

- Worked with a team of designers and developers to redesign a static desktop platform into a responsive mobile app experience.
- Produced high fidelity prototypes and developer handoffs through an iterative, agile design
- Evaluated usability and effectiveness of prototypes, user flows, and features.

January 2020 - August 2020

#### **Dexcom** — Product Design Intern

- Researched using various methods such as surveys, interviews, and focus groups in order to assess the usability of the Dexcom Follow app.
- Identified and iterated upon 3 major design opportunities for Dexcom Follow overhaul.
- · Generated high fidelity prototypes and design artifacts for experimental features and to address pre-existing user pain points, which were well received & approved by Dexcom stakeholders.

March 2019 - June 2019

## The Design Lab, UC San Diego — UX Research Assistant

- · Interviewed and held focus group discussions with disabled users, who have difficulty with current transportation options, to understand their needs and how autonomous vehicles could better accommodate them.
- · Conducted accessibility research, workshops, and prototyping to advise industry partners in enhancing accessibility for their future autonomous mobility offerings.

October 2018 - March 2019

#### **Hyundai** — UX Research Assistant

- · Synthesized data collected from user interviews, ethnographic studies, and observations to design prototype robotaxi passenger experiences.
- Analyzed existing micro-mobility spectrum and developed research artifacts to propose market opportunities.
- · Participated in simulating autonomous vehicle passenger experiences to generate actionable insights for stakeholders' robotaxi concepts.

#### contact

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# education

## **UC San Diego**

B.S. Cognitive Science (Design & Interaction)

## UC San Diego — Extension

Frontend Development Certification

## skills

User Research

Design Systems

User Flows

Product Design

Prototyping

Interface Design

Interaction Design

**Usability Testing** 

User Interviews

Focus Group Discussions

Wireframes

Personas

Ethnographic Studies

# tools

Figma Sketch Miro

Notion Adobe CC

lira

Google

Invision

Github Analytics

HTML/CSS ClickUp