

# Truong Hoang | Résumé

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## Education

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### MS Data Science

VNU University of Science, Faculty of Mathematics, Mechanics and Informatics

2021–Present

Hanoi, VN

### B.A, International Business and Economics

Foreign Trade University, Faculty of International Economics

2011–2017

Hanoi, VN

## Professional experiences

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### MB Shinsei Finance

Data Analyst, Risk Management

Aug 2020 - Present

Hanoi, VN

- Lead effort to move from Excel report to Tableau and from SQL Server to datamart on Oracle
- Develop and maintain daily collection reports and monitor collection performance
- Analyze collection and customer data using quantitative methods
- Manage data integrity and consistency

### Techcom Securities

Data Analyst, Retail Sales

Dec 2019 - Jun 2020

Hanoi, VN

- Analyzed data to find insights to push sales at TCB branches
- Created and maintained periodical reports about sales, productivity, customer, holding period, sales training, CRM.
- Automated workflow with Python, Power BI, SQL and SSRS

### MB Shinsei Finance

Data Analyst, Collection Center

Apr 2019 - Jun 2019

Hanoi, VN

- Developed and issued daily overdue, productivity and performance reports for Call Collection team
- Automated and maintained operational tasks (monthly incentive calculation, daily new case assignments)
- Resolved other ad-hoc issues/requests from managers and collection teamleads
- Identified trends and anomalies in collection data to increase collection efficiency
- Managed data integrity and consistency

### MB Ageas Life

Performance Management Analyst, Finance

Oct 2017 - Mar 2019

Hanoi, VN

- Developed and issued monthly performance reports
- Prepared financial statements in both VAS and IFRS
- Worked with IT and 3rd party vendors to further utilize SAP for accounting, budgeting and analysis purposes
- Resolved other ad-hoc issues/requests from managers and collection teamleads
- Assisted senior managers in building yearly budget and periodical forecasts

## Selected projects

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- Text mining and analysis for text messages, deployed with Streamlit
- Telegram bot for getting flights from Skyscanner
- R and Statistics learning e-books

## Technical skills

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- Programming > Python, R, Julia, C++
- ETL > T-SQL (MS SQL Server), PL/SQL (Oracle), Apache Airflow
- BI > Tableau, Power BI
- Others > Microsoft Office, VBA

## Languages

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Fluent: English, Vietnamese (Native)