Linh Truong

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Skills

Languages: Java, Python, C, Groovy, R
Databases: Google Firebase, MySQL, SAP HANA
Web Development: JavaScript, HTML5, CSS, React, Node.js, Bootstrap
Tools: Jenkins, JaaS, GitHub, git

Experience

Agile Developer Intern   *January 2020 – September 2020*
SAP Vancouver | Stack: SAP HANA, Groovy, JavaScript

- Developed features for an employee task monitoring tool to ensure that Jira tickets followed the correct hierarchy
- Executed regression tests on SAP Analytics Cloud to produce and resolve an average of three high priority bug tickets weekly
- Generated a Test Strategy that outlined various test cases, priorities and potential risks
- Monitored Jenkins CI pipelines and KPI's to create urgent commits and resolve failures found in over five workstreams

Concierge Associate   *July 2017 – August 2019*
Aritzia Head Office

- Obtained information regarding website issues and relayed errors to IT
- Reviewed customer inquiries to assign to IT and other business units
- Oversaw social media channels and business analytics as part of a twenty-person team

Projects

UpLift | Stack: Java, Google Firebase   *October 2020 – December 2020*

- Constructed an Android application to deliver inspiring content based on user preference
- Monitored git workflow and oversaw commits to development branches

Earth Story | Stack: Phaser 3, HTML5, CSS, Google Firebase, JavaScript   *April 2019 - May 2019*

- Built a mobile web application in five weeks with a focus on sustainability in collaboration with Ecocity World Summit
- Created a custom swipe gesture based on touch events by calculating change in position

Leadership

- Volunteered in organizing a Mock Interview event with SAP's iXp committee, working closely with full-time employees across various departments
- Mentored two teams with developing mobile applications at Technovation Girls, coming up with strategies to overcome problems and challenges

Education

Computer Systems Technology   *January 2019 – May 2021*
British Columbia Institute of Technology – GPA: 88%

Faculty of Science   *September 2015 – April 2017*
University of British Columbia