# Linh Truong

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### **Technical Skills**

Programming Languages: Python, Dr. Racket, Java, C, Groovy, R

Workflow: GitHub, git, Agile Methodology, Scrum Principles, Linux, macOS

Database: Google Firestore, MySQL, SAP HANA

Web Development: JavaScript, HTML5, CSS, Bootstrap

Continuous Integration Tools: Jenkins, JaaS

## Work Experience

**Agile Test Developer Intern** | SAP Vancouver

January 2020 – September 2020

- Developed features that were applied to a task monitoring tool, which was deployed to various teams
- Executed regression tests on SAP Analytics Cloud in order to created bug tickets to the appropriate teams
- Analyzed and created a Test Strategy that was approved and reference on a longrunning SAP Analytics Cloud project
- Volunteered in organizing a Mock Interview intern event, working closely with full-time employees across various departments (UX, Development, Project Management)
- Monitored Jenkins CI builds and KPI's in order to create high priority commits and tickets to resolve failures

Customer Care Associate | Aritzia Head Office

July 2017 - August 2019

- Supported with processing client order pickups and deliveries using Order Broker
- Reviewed customer inquiries to assign to appropriate business units
- Oversaw media channels and business analytics as part of a team to minimize wait time

## **Personal Projects**

Auxilium | AngelHack Hackathon

August 2019

- Technologies used: agora.io, Google Firebase, Bootstrap, IBM
- Built a web application to connect local users with each other during a natural disaster
- Implemented Agile methodology and followed Scrum Principles along with 4 other members
- Produced an application in 24 hours with newly introduced technologies

### Education

Computer Systems Technology | British Columbia Institute of

January 2019 – Present

Technology – GPA: 88%

Faculty of Science | University of British Columbia

September 2015 – April 2018

Relevant courses: CPSC 110, CPSC 103, STAT 200, MATH 184, MATH 105